CITY OF NORTH ST. PAUL

RESOLUTION NO. 2012-047b

RESOLUTION AUTHORIZING THE CONTINUED PARTICIPATION IN AND ADOPTION OF THE COUNCIL ON LOCAL RESULTS AND INNOVATION PROGRAM AND COMPLETION OF THE ANNUAL CITIZEN AND SERVICE DATA COLLECTION AND QUALITY RATINGS

WHEREAS, in 2010, the State Legislature created the Council on Local Results and Innovation which released a set of ten performance measures to measure the efficacy of City service provision and citizens' opinion of those city services; and

WHEREAS, this is a voluntary program and through participating in the standard measures program the City is eligible to receive a reimbursement of \$0.14 per capita in local government aid; and

WHEREAS, a further benefit to City participation in the program is that it would exempt the City from levy limits under state statutes 275.70 to 275.74 for taxes payable in 2013; and

WHEREAS, the Performance Measures requiring annual reporting are:

- 1) General includes citizens' rating of City services, changes in taxable property market value and citizens' rating of the appearance of the City;
- 2) Public Safety a citizens survey rating of safety;
- 3) Fire Services a citizens' rating of the quality of fired protection services;
- 4) Streets a citizens' rating of the road conditions and a rating of the quality of snowplowing of city streets;
- 5) Water citizens rating of the dependability and quality of city water supply;
- 6) Sanitary Sewer citizens rating of the dependability and quality of city sanitary sewers;
- 7) Parks and Recreation citizens rating of the quality of city recreational programs and facilities.

WHEREAS, on June 21, 2011 the City of North St. Paul adopted Resolution No. 2011-077 and implemented the 10 performance measures developed by the Council on Local Results and Innovation; and

WHEREAS, the City of North St. Paul has implemented the local performance measurement system as developed by the Council on Local Results and Innovation; and

WHEREAS, the City of North St. Paul has reported the results of the 10 adopted measures by posting the 2012 Survey results on the City of North St. Paul website; and

WHEREAS, the City of North St. Paul has surveyed North St. Paul residents with the 2012 Survey: Giving Voice to the Future of Our City; and

WHEREAS, the results of the survey and reporting data is to be completed on an annual basis for reimbursement from the Office of the State Auditor and to continue the tax levy exemption.

NOW, THEREFORE, BE IT RESOLVED by the City Council of the City of North St. Paul, it hereby authorizes the City of North St. Paul to continue participation in the Council on Local Results and Innovation program and to complete the annual citizen and service data collection and quality ratings.

ADOPTED this 19th day of June, 2012.

Motion by Council Member Walczak Second by Council Member Petersen

Voting:

Aye:

Council Member Furlong

Council Member Petersen Council Member Walczak Council Member Bruton

Mayor Kuehn

Nay:

None

Abstain: None

Absent: None

Michael R. Kűehn, Mayor

2012 North St. Paul Model Performance Measures

1 How would you rate the overall quality of services provided to you by the City?

Excellent	144	29%
Good	206	41%
Fair	39	8%
Poor	8	2%
No Response	100	20%
	497	

2 Percent change in taxable property market value?

	% Change
Residential	-10.1
Aparment	1.15
Commercia	5.4
2012 Total	-8.58
Commercia	5.4

3 How do rate the overall appearance of the City?

Excellent	95	19%
Good	225	45%
Fair	66	13%
Poor	13	3%
No Response	98	20%
	497	

4 How do you rate the safety of our community?

Very Safe	261	53%
Somewhat s	187	38%
Neither safe	23	5%
Somewhat u	14	3%
Very unsafe	2	0%
No Response	10	2%
	497	

5 How do you rate the quality of fire protection services from the City?

Excellent	286	58%
Good	169	34%
Fair	9	2%
Poor	3	1%
No Response	30	6%
	497	

6 What condition are roads in the City?

Good	113	23%
Mostly Good	297	60%
Poor	77	15%
No Response	10	2%
	497	

7 How do you rate the quality and timeliness of snowplowing by the City?

Excellent	251	51%
Good	200	40%
Fair	29	6%
Poor	8	2%
No Response	9	2%
	497	

8 How do you rate the dependability and quality of the City water supply?

Excellent	266	54%
Good	194	39%
Fair	21	4%
Poor	8	2%
No Response	8	2%
	497	

9 How do you rate the dependability and quality of the city sanitary sewer service?

Excellent	231	46%
Good	217	44%
Fair	29	6%
Poor	10	2%
No Response	10	2%
	497	

10 Rate the quality of City recreational programs and facilities (structures and fields)?

Excellent	144	29%
Good	269	54%
Fair	50	10%
Poor	14	3%
No Response	20	4%
	407	