RESOLUTION CONTINUING PERFORMANCE MEASUREMENT STANDARDS

WHEREAS, benefits to the City of Falcon Heights for participation in the Minnesota Council on Local Results and Innovation’s comprehensive performance measurement program are outlined in MS 6.91 and include eligibility for a reimbursement as set by State statute; and

WHEREAS, any city/county participating in the comprehensive performance measurement program is also exempt from levy limits for taxes, if levy limits are in effect; and

WHEREAS, the City Council of Falcon Heights has adopted and implemented at least 10 of the performance measures, as developed by the Council on Local Results and Innovation, and a system to use this information to help plan, budget, manage and evaluate programs and processes for optimal future outcomes; and

NOW, THEREFORE, BE IT RESOLVED that the City Council of Falcon Heights will continue to report the results of the performance measures to its citizenry by the end of the year through publication, direct mailing, posting on the city’s website, or through a public hearing at which the budget and levy will be discussed and public input allowed.

BE IT FURTHER RESOLVED, the City Council of Falcon Heights will submit to the Office of the State Auditor the actual results of the performance measures adopted by the city.

Adopted by the City Council of Falcon Heights, Minnesota, this 12th day of June, 2013.

Moved by: Harris

Approved by: Peter Lindstrom, Mayor
June 12, 2013

LINDSTROM 4 In Favor
GOSLINE 0 Against
HARRIS 0
LONG
MERCER-TAYLOR Absent

Attested by: Bart Fischer
City Administrator
June 12, 2013
2012 CITY OF FALCON HEIGHTS CITIZEN SURVEY

Thank you for taking the time to fill out the 2012 City of Falcon Heights Resident Survey. City Council and Staff appreciate the feedback on how we are doing as well as how we can improve our efforts to make the City of Falcon Heights the best community in Minnesota!

1. As a resident, how would you rate the overall quality of services provided by the City of Falcon Heights (examples: Police, Fire, Public Works, Building Inspections, Parks & Recreation, Administration)?

   □ Excellent    □ Good    □ Fair    □ Poor

2. As a resident, how would you rate the overall appearance of the City of Falcon Heights?

   □ Excellent    □ Good    □ Fair    □ Poor

3. As a citizen, how would you rate the dependability and quality of the City’s water supply?

   □ Excellent    □ Good    □ Fair    □ Poor

4. As a resident, how would you rate the dependability and quality of the City’s sanitary sewer service?

   □ Excellent    □ Good    □ Fair    □ Poor

5. As a citizen, how would you rate the quality of the City’s recreational programs and facilities (examples: parks, trails, park buildings)?

   □ Excellent    □ Good    □ Fair    □ Poor

Please complete the other side of this page.
6. Several Falcon Heights businesses have made inquiries about the possibility of holding a special temporary event in a tent on their property/parking lot one or two weekends per year. Many cities allow business to do this under a special permit, but Falcon Heights does not have such a provision.

Please give your opinion of the City allowing Falcon Heights businesses to hold special, temporary events on their own property by special permit, one to three times per year.

- [ ] Strongly In Favor
- [ ] Somewhat In Favor
- [ ] No Opinion
- [ ] Somewhat Opposed
- [ ] Strongly Opposed

Comments. Please provide any comments below that you may have on the questions above as well as other aspects of the City. Thank you!
<table>
<thead>
<tr>
<th>ITEM NO.</th>
<th>SURVEY QUESTION</th>
<th>EXCELLENT</th>
<th>%</th>
<th>GOOD</th>
<th>%</th>
<th>FAIR</th>
<th>%</th>
<th>POOR</th>
<th>%</th>
<th>NO RESPONSE</th>
<th>%</th>
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<tbody>
<tr>
<td>1</td>
<td>As a resident would you rate the overall quality of services provided by the City of Falcon Heights?</td>
<td>53</td>
<td>73.61%</td>
<td>19</td>
<td>26.39%</td>
<td>0</td>
<td>0.00%</td>
<td>0</td>
<td>0.00%</td>
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<td>2</td>
<td>As a resident, how would you rate the overall appearance the City of Falcon Heights?</td>
<td>46</td>
<td>63.89%</td>
<td>26</td>
<td>36.11%</td>
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<td>3</td>
<td>As a citizen, how would you rate the dependability and quality of the City's water supply?</td>
<td>51</td>
<td>70.83%</td>
<td>17</td>
<td>23.61%</td>
<td>1</td>
<td>1.39%</td>
<td>0</td>
<td>0.00%</td>
<td>3</td>
<td>4.17%</td>
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<tr>
<td>4</td>
<td>As a resident, how would you rate the dependability and quality of the City's sanitary sewer service?</td>
<td>50</td>
<td>69.44%</td>
<td>20</td>
<td>27.78%</td>
<td>0</td>
<td>0.00%</td>
<td>0</td>
<td>0.00%</td>
<td>2</td>
<td>2.78%</td>
</tr>
<tr>
<td>5</td>
<td>As a citizen, how would you rate the quality of the City's recreational programs and facilities?</td>
<td>40</td>
<td>55.56%</td>
<td>28</td>
<td>38.89%</td>
<td>3</td>
<td>4.17%</td>
<td>0</td>
<td>0.00%</td>
<td>1</td>
<td>1.39%</td>
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**ADDITIONAL SURVEY QUESTION**

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<th></th>
<th>STRONGLY IN FAVOR</th>
<th>%</th>
<th>SOMEWHAT IN FAVOR</th>
<th>%</th>
<th>NO OPINION</th>
<th>%</th>
<th>SOMEWHAT OPPOSED</th>
<th>%</th>
<th>STRONGLY OPPOSED</th>
<th>%</th>
<th>NO RESPONSE</th>
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<td>6</td>
<td>29</td>
<td>40.28%</td>
<td>32</td>
<td>44.44%</td>
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<td>4.17%</td>
<td>2</td>
<td>2.78%</td>
<td>1</td>
<td>1.39%</td>
<td>5</td>
<td>6.94%</td>
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**2012 CITIZEN SURVEY COMMENTS:**

- "City needs more events to bring public together. Start a softball league."  
- "We love living here."
- "Please - no bees and chickens."
- "Keep park walking trail plowed."
- "I question the rationale to have a gay registry. Why is sexual orientation something we want to embrace? Unbelievable!"
- "I would want to see limits on the hours so that the noise of bands and crowds wouldn't disturb residents' sleep."
- "Please allow chickens!"
- "Let's get some more great restaurants/cafes!!"
- "Especially fire!"  

**2012 CITIZEN SURVEY COMMENTS CONTINUED:**

- "Mayor and City Council need to be more open to chickens/goats allowed on property in FH. All the surrounding communities (St. Paul, Lauderdale, RV) allow these animals w/regulations."
- "I feel at home living in Falcon Heights!"
- "Cement coming through the rocks on playground Snelling & Larpenteur call if needed Joe 612-4322340."  
  Re: Question 1
- "My safety is significant to me. As a family man I feel reassured by the presence of officials."  
  Re: Question 1
- "I am often amazed at the amount of things to do in the area."  
  Re: Question 5
- "Larpenteur looks beautiful."  
  Re: Question 2
- "We love the summer programs."  
  Re: Question 5