## **RESOLUTION NO. 18-76**

## RESOLUTION DECLARING THE CITY OF COON RAPIDS' PARTICIPATION IN THE COUNCIL ON LOCAL RESULTS AND INNOVATION – PERFORMANCE MEASUREMENT PROGRAM

- WHEREAS, the benefits to the City of Coon Rapids for participation in the Minnesota Council on Local Results and Innovation's Comprehensive Performance Measurement Program are outlined in MS 6.91 and include eligibility for a reimbursement as set by State Statute; and
- WHEREAS, the City Council has adopted and implemented at least 10 of the performance measures, as developed by the Council on Local Results and Innovation, and a system to use this information to help plan, budget, manage and evaluate programs and processes for optimal future outcomes.
- NOW THEREFORE LET IT BE RESOLVED by the City Council that the City of Coon Rapids will report the results of the performance measures to its citizenry by the end of the year through publication, direct mailing, posting on the city's/county's website, or through a public hearing at which the budget and levy will be discussed and public input allowed.
- **BE IT FURTHER RESOLVED** by the City Council that the City of Coon Rapids will submit to the Office of the State Auditor the actual results of the performance measures adopted by the City.

Adopted this 19th day of June, 2018.

ATTEST:

an Lenzmeier, City Clerk

Jerry Koch, Mayor

## City of Coon Rapids Data for Council on Local Results and Innovation Performance Measurement Program

and om representative sample   2.  Percent Change in the taxable property market value   2016 to 2016	Category	#	Measure	2017 Data
completed and total responses)  2 Percent change in the tixable property market value  3 Clitizens rating of the overall appearance of the city (survey data, provide year completed and total responses)  4.* Nuisance code enforcement cases per 1,000 population  6.* Bond rating  7. Clitizens' rating of the quality of city recreational programs and facilities (survey data, provide year completed and total responses)  8.* Accuracy of post election audit (% of ballots counted accurately)  100% accuracy  11. Clitizens' rating of the dependability of survey data, provide year completed and total responses in the city of the completed and total responses in their city of the ci	General	1	Rating of the overall quality of services provided by your city (survey data, provide year	Excellent - 15%, Good - 58%, Fair - 19%, Poor -2 %, Don't Know - 6% (2016 mail-in survey, 412
Citizens' rating of the overall appearance of the city (survey data, provide year completed and total responses)   A.* Nuisance code enforcement cases per 1,000 population   n/a		1.	completed and total responses)	random representative sample )
And total responses) And total responses) An and total responses) An analom representative sample ) And Nussance code enforcement cases per 1,000 population And Number of library visits per 1,000 population And Immode vear completed and total responses) And Immode vear completed and total responses of the quality of city recreational programs and facilities (survey data, provide vear completed and total responses)  Accuracy of post election audit (% of ballots counted accurately)  Police Services Accuracy of post election audit (% of ballots counted accurately)  Police Services And Part 1 and II Crime Rates Accuracy of post election audit (% of ballots counted accurately)  Police Services And Part 1 and II Crime Clearance Rates Accuracy of post election audit (% of ballots counted accurately)  Police Services Are Accuracy of post election audit (% of ballots counted accurately)  Police Services  In Part 1 and II Crime Rates Accuracy of post election audit (% of ballots counted accurately)  Police Services  In Part 1 and II Crime Clearance Rates Accuracy of post election audit (% of ballots counted accurately)  Police Services  In Part 1 and II Crime Rates Accuracy of post election audit (% of ballots counted accurately)  Police Services  In Part 1 and II Crime Rates Accuracy of post election audit (% of ballots counted accurately)  Police Services  In Part 1 and II Crime Clearance Rates Accuracy of post election audit (% of ballots counted accurately)  Police Services  In Part 1 and II Crime Rates Accuracy of post election audit (% of ballots counted accurately)  Police Services  In Cliteria rating of fire escription  Responses to priority calls 4.32 minutes.  Post election 1.10%, Good - 54%, Fair - 21%, Foor - 9%, Don't Know - 0% (2016 mail-in survey, candom representative sample)  Accuracy of post election audit (% of ballots election services (survey data, provide year completed and total responses)  In Response to priority calls 4.32 minutes.  Post election 1.10%, Good - 43%, Fair - 15%, Foor - 10%, Don't K		2.	Percent change in the taxable property market value	2016 to 2017 taxable market value change: 10.2%
and total responses) and total responses) 4.* Nuisance code enforcement cases per 1,000 population 7.2 Number of library visits per 1,000 population 7.2 Octives rating of the quality of city recreational programs and facilities (survey data, provide year completed and total responses)  8.* Accuracy of post election audit (% of ballots counted accurately)  Police Services 10.* Part 1 and II Crime Rates 11. Cliticens' rating of slery in their community (survey data, provide year completed and total responses)  12. Average police response time 13. Insurance industry rating of fire services 14. Cliticens' rating of the quality of fire protection services (survey data, provide year 13. Insurance industry rating of fire services 14. Cliticens' rating of the quality of fire protection services (survey data, provide year 15. Average fire response time 16.* Fire calls per 1,000 population 17. Number of fires with loss resulting in investigation 18.* Excellent 1. Septiment of fires with loss resulting in investigation 18.* Excellent 1. Septiment of fires with loss resulting in investigation 18.* Excellent 1. Septiment of fires with loss resulting in investigation 19. Emergency Medical Services average response time 10.* Varrage (ity street pavement conditions in their city (survey data, provide year completed and total responses) 19. Emergency Medical Services average response time 19. Excellent 1. 19%, Good - 33%, Fair - 15%, Poor - 13%, Don't Know - 4% (2016 mail-in survey, roads) 19. Excellent 1. 19%, Good - 35%, Fair - 15%, Poor - 13%, Don't Know - 4% (2016 mail-in survey, roads) 19. Excellent 1. 19%,		3.	Citizens' rating of the overall appearance of the city (survey data, provide year completed	Excellent - 14%, Good - 55%, Fair - 26%, Poor - 4%, Don't Know - 1% (2016 mail-in survey, 412
S.* Number of library visits per 1,000 population   n/a   Aa1 (Moody's)			and total responses)	random representative sample )
6.* Bond rating  Citizens' rating of the quality of city recreational programs and facilities (survey data, provide year completed and total responses)  8.* Accuracy of post election audit (% of ballots counted accurately)  100° Part I and II Crime Rates  9. Part I and II Crime Rates  10.* Part I and II Crime Rates  11. Citizens' rating of safety in their community (survey data, provide year completed and total responses)  12. Average police response time  13. Insurance industry rating of fire services  14. Citizens' rating of safety in their community (survey data, provide year completed and total responses)  15. Average fire response time  16. Fire 6. EMS  Services  17. Number of fires with loss resulting in investigation  18. EMS (Sing per 1,000 population  19. Emergency Medical Services average response time  19. Citizens' rating of safety and total responses to prior their community of the provide year completed and total responses to prior the provide year completed and total responses to prior the quality of fire protection services (survey data, provide year completed and total responses)  15. Average fire response time  16. Fire calls per 1,000 population  17. Number of fires with loss resulting in investigation  18. EMS (Sing per 1,000 population  19. Emergency Medical Services average response time  10. Average city street pavement condition rating  11. Citizens' rating of the ord conditions in their city (survey data, provide year completed and total responses)  18. EMS (Sing per 1,000 population  19. Emergency Medical Services average response time  20. Average city street pavement condition rating  21. Citizens' rating of the ord conditions in their city (survey data, provide year completed and total responses)  22. Expenditures for road conditions in their city (survey data, provide year completed and total responses)  23. Percentage of all jurisdiction lane miles rehabilitated in the year completed and total responses)  24. Average hours to complete road system during snow event of the dependabi		4.*	Nuisance code enforcement cases per 1,000 population	n/a
7. Citizens' rating of the quality of city recreational programs and facilities (survey data, provide year completed and total responses)  8.* Accuracy of post election audit (% of ballots counted accurately)  9. Port I and II Crime Rates  10. Part I and II Crime Rates  11. Citizens' rating of safety in their community (survey data, provide year completed and total responses)  12. Average police response time  13. Insurance industry rating of fire services  14. Citizens' rating of the quality of fire protection services (survey data, provide year completed and total responses)  15. Average fire response time  16.* Fire a EMS  17. Citizens' rating of the quality of fire protection services (survey data, provide year completed and total responses)  18. Evellent - 12%, Good - 37%, Fair - 12%, Poor - 9%, Don't Know - 0% (2016 mail-in survey, random representative sample)  19. Dear the quality of fire protection services (survey data, provide year completed and total responses)  19. Average fire response time  10. Part Land II Crime Clearance Rates  10. Average police response time  11. Citizens' rating of the quality of fire protection services (survey data, provide year completed and total responses)  19. Evel and total responses)  10. Average city reter pavement condition rating  10. Average city street pavement condition rating  11. Citizens' rating of the quality of survey data, provide year completed and total responses)  12. Average city street pavement condition rating  13. Evel and total responses time  14. Citizens' rating of the road conditions in their city (survey data, provide year completed and total responses)  15. Citizens' rating of the quality of snowplowing on city streets (survey data, provide year completed and total responses)  18. Evellent - 19%, Good - 43%, Fair - 15%, Poor - 13%, Don't Know - 4% (2016 mail-in survey, roadom representative sample)  19. Citizens' rating of the dependability and quality of the city water supply (survey data, provide year completed and total responses)  19. Cit		5.*	Number of library visits per 1,000 population	n/a
Police Services   Provide year completed and total responses)   Provide year completed and total responses		6.*	Bond rating	Aa1 (Moody's)
Police Services  9. Part I and II Crime Rates Part I: 30.27 per 1,000 pop., Part II: 38.75 per 1,000 pop. Part II and II Crime Clearance Rates Part I: 30.27 per 1,000 pop., Part II: 38.75 per 1,000 pop. Part II and II Crime Clearance Rates Part I: Clearance Rate: 43.23%, Part II Clearance Rate: 78.3% Part II: Clearance Rate: 43.23%, Part II: Clearance Rate: 78.3% Part II: Clearance Rate: 43.23%, Part II: Clearance Rate: 78.3% Part II: Clearance Rate: 43.23%, Part II: Clearance Rate: 78.3% Part II: Clearance Rate: 43.23%, Part II: Clearance Rate: 78.3% Part II: Clearance Rate: 43.23%, Part II: Clearance Rate: 78.3% Part II: Clearance Rate: 43.23%, Part II: Clearance Rate: 78.3% Part II: Clearance Rate: 43.23%, Part II: Clearance Rate: 78.3% Part II: Clearance Rate: 43.23%, Part II: Clearance Rate: 78.3% Part II: Clearance Rate: 43.23%, Part II: Clearance Rate: 78.3% Part II: Clearance Rate: 43.23%, Part II: Clearance Rate: 43.23% Part II: Clearance Rate: 43.28% Part II: Clearance Rat		7.		<u>Programs:</u> Excellent - 9%, Good - 33%, Fair - 14%, Poor - 2%, Don't Know - 42% (2016 mail-in
Part I and II Crime Clearance Rates   Part Licearance Rate: 41.23%, Part II Clearance Rate: 78.3%		8.*	Accuracy of post election audit (% of ballots counted accurately)	100% accurate
11.   Citizens' rating of safety in their community (survey data, provide year completed and total responses)     12.   Average police response time   Response to priority calls - 4.32 minutes.     13.   Insurance industry rating of fire services   ISO rating: 3     14.   Citizens' rating of the quality of fire protection services (survey data, provide year completed and total responses)     15.   Average fire response time   n/a     16.*   Fire calls per 1,000 population   118     18.*   EMS calls per 1,000 population   118     18.*   EMS calls per 1,000 population   118     19.   Citizens' rating of the quality of services average response time   n/a     19.   Citizens' rating of the road conditions in their city (survey data, provide year completed and total responses)     22.*   Excellent - 22%, Good - 37%, Fair - 6%, Poor - 0%, Don't Know - 14% (2016 mail-in survey, random representative sample )     16.*   Fire calls per 1,000 population   118   188     18.*   EMS calls per 1,000 population   118   189     19.   Emergency Medical Services average response time   n/a     21.   Citizens' rating of the road condition rating   n/a     22.*   Expenditures for road rehabilitation per paved lane mile rehabilitated (jurisdiction only roads)   n/a     22.*   Expenditures for road rehabilitation per paved lane mile rehabilitated (jurisdiction only roads)   n/a     23.*   Percentage of all jurisdiction lane miles rehabilitated in the year   n/a     24.*   Average hours to complete road system during snow event   n/a     25.   Citizens' rating of the dependability and quality of the city water supply (survey data, provide year completed and total responses)     26.   Citizens' rating of the dependability and quality of the city water supply (survey data, provide year completed and total responses)   2016 mail-in survey, 412 random representative sample )     27.   Operating cost per 1,000,000 gallons of water pumped/produced   2016 mail-in survey, 412 random representative sample )   1/a	Police Services	9.	Part I and II Crime Rates	Part I: 30.27 per 1,000 pop., Part II: 38.75 per 1,000 pop.
Provide the sponses   Fire & EMS   Fire & Fire & Fire & Fire & EMS   Fire & Fi		10.*	Part I and II Crime Clearance Rates	Part I Clearance Rate: 41.23%, Part II Clearance Rate: 78.3%
Fire & EMS Services  13. Insurance industry rating of fire services  14. Citizens' rating of the quality of fire protection services (survey data, provide year completed and total responses)  15. Average fire response time 16.* Fire calls per 1,000 population 17.* Number of fires with loss resulting in investigation 18.* EMS calls per 1,000 population 19. Emergency Medical Services average response time 19. Average city street pavement condition rating 19. Citizens' rating of the road conditions in their city (survey data, provide year completed and total responses)  19. Expenditures for road rehabilitation per paved lane mile rehabilitated (jurisdiction only roads) 19. Citizens' rating of the quality of snowplowing on city streets (survey data, provide year completed and total responses)  19. Citizens' rating of the quality of snowplowing on city streets (survey data, provide year completed and completed and total responses)  21. Citizens' rating of the quality of snowplowing on city streets (survey data, provide year completed and completed and total responses)  19. Citizens' rating of the dependability and quality of the city water supply (survey data, provide year completed and total responses)  22. Citizens' rating of the dependability and quality of the city water supply (survey data, provide year completed and total responses)  26. Citizens' rating of the dependability and quality of the city water supply (survey data, provide year completed and total responses)  28. Citizens' rating of the dependability and quality of city sanitary sewer service (Provide year completed soft the dependability and quality of city sanitary sewer service (Provide year completed sample)  29. Citizens' rating of the dependability and quality of city sanitary sewer service (Provide year completed sample)		11.		Excellent - 16%, Good - 54%, Fair - 21%, Poor - 9%, Don't Know - 0% (2016 mail-in survey, 412 random representative sample )
Services    14.		12.	Average police response time	Respones to priority calls - 4.32 minutes.
14. completed and total responses   random representative sample     15. Average fire response time	Fire & EMS	13.	Insurance industry rating of fire services	ISO rating: 3
16.*   Fire calls per 1,000 population   30.15 calls per 1,000 pop.	Services	14.		Excellent - 42%, Good - 37%, Fair - 6%, Poor - 0%, Don't Know - 14% (2016 mail-in survey, 412 random representative sample )
17.* Number of fires with loss resulting in investigation   118     18.* EMS calls per 1,000 population   69.96 calls per 1,000 pop.     19. Emergency Medical Services average response time   n/a     20. Average city street pavement condition rating   n/a     21. Citizens' rating of the road conditions in their city (survey data, provide year completed and total responses)   n/a     22.* Expenditures for road rehabilitation per paved lane mile rehabilitated (jurisdiction only roads)   n/a     23.* Percentage of all jurisdiction lane miles rehabilitated in the year   n/a     24.* Average hours to complete road system during snow event   n/a     25. Citizens' rating of the quality of snowplowing on city streets (survey data, provide year completed and total responses)   Excellent - 19%, Good - 43%, Fair - 22%, Poor - 12%, Don't Know - 4% (2016 mail-in survey random representative sample )     Water   26. Citizens' rating of the dependability and quality of the city water supply (survey data, provide year completed and total responses)   Quality: Excellent - 23%, Good - 48%, Fair - 15%, Poor - 13%, Don't Know - 2% (2016 mail-in survey, 412 random representative sample )     27. Operating cost per 1,000,000 gallons of water pumped/produced   n/a     28. Citizens' rating of the dependability and quality of city sanitary sewer service (Provide year completed and total responses)   Excellent - 22%, Good - 55%, Fair - 12%, Poor - 1%, Don't know - 10% (2016 mail-in survey, 412 random representative sample )   Excellent - 22%, Good - 55%, Fair - 12%, Poor - 1%, Don't know - 10% (2016 mail-in survey, 412 random representative sample )   Excellent - 22%, Good - 55%, Fair - 12%, Poor - 1%, Don't know - 10% (2016 mail-in survey, 412 random representative sample )   Excellent - 22%, Good - 55%, Fair - 12%, Poor - 1%, Don't know - 10% (2016 mail-in survey, 412 random representative sample )   Poor - 1000, Don't know - 10% (2016 mail-in survey, 412 random representative sample )   Poor - 1000, Don't know - 10% (2016 mail-in s		15.	Average fire response time	n/a
18.* EMS calls per 1,000 population 69.96 calls per 1,000 pop.  19. Emergency Medical Services average response time n/a  20. Average city street pavement condition rating n/a  21. Citizens' rating of the road conditions in their city (survey data, provide year completed and total responses)  22.* Expenditures for road rehabilitation per paved lane mile rehabilitated (jurisdiction only roads)  23.* Percentage of all jurisdiction lane miles rehabilitated in the year  24.* Average hours to complete road system during snow event  25. Citizens' rating of the quality of snowplowing on city streets (survey data, provide year completed and total responses)  Water  26. Citizens' rating of the dependability and quality of the city water supply (survey data, provide year completed and total responses)  27. Operating cost per 1,000,000 gallons of water pumped/produced  28. Citizens' rating of the dependability and quality of city sanitary sewer service (Provide year completed and total responses)  28. Citizens' rating of the dependability and quality of city sanitary sewer service (Provide year completed and total responses)  28. Citizens' rating of the dependability and quality of city sanitary sewer service (Provide year completed sample)		16.*	Fire calls per 1,000 population	30.15 calls per 1,000 pop.
19. Emergency Medical Services average response time  20. Average city street pavement condition rating  21. Citizens' rating of the road conditions in their city (survey data, provide year completed and total responses)  22.* Expenditures for road rehabilitation per paved lane mile rehabilitated (jurisdiction only roads)  23.* Percentage of all jurisdiction lane miles rehabilitated in the year  24.* Average hours to complete road system during snow event  25. Citizens' rating of the quality of snowplowing on city streets (survey data, provide year completed and total responses)  Water  26. Citizens' rating of the dependability and quality of the city water supply (survey data, provide year completed and total responses)  27. Operating cost per 1,000,000 gallons of water pumped/produced  28. Citizens' rating of the dependability and quality of city sanitary sewer service (Provide year completed and total responses)  28. Citizens' rating of the dependability and quality of city sanitary sewer service (Provide year completed and total responses)  28. Citizens' rating of the dependability and quality of city sanitary sewer service (Provide year completed and total responses)		17.*	Number of fires with loss resulting in investigation	118
20. Average city street pavement condition rating   n/a		18.*	EMS calls per 1,000 population	69.96 calls per 1,000 pop.
20. Average city street pavement condition rating   n/a		19.	Emergency Medical Services average response time	n/a
total responses)  22.* Expenditures for road rehabilitation per paved lane mile rehabilitated (jurisdiction only roads)  23.* Percentage of all jurisdiction lane miles rehabilitated in the year  24.* Average hours to complete road system during snow event  25. Citizens' rating of the quality of snowplowing on city streets (survey data, provide year completed and total responses)  Water  26. Citizens' rating of the dependability and quality of the city water supply (survey data, provide year to operating cost per 1,000,000 gallons of water pumped/produced  27. Operating cost per 1,000,000 gallons of water pumped/produced  28. Citizens' rating of the dependability and quality of city sanitary sewer service (Provide year completed and total responses)  28. Citizens' rating of the dependability and quality of city sanitary sewer service (Provide year completed and total responses)  28. Citizens' rating of the dependability and quality of city sanitary sewer service (Provide year completed and total responses)	Streets	20.		n/a
22.* Expenditures for road rehabilitation per paved lane mile rehabilitated (jurisdiction only roads)  23.* Percentage of all jurisdiction lane miles rehabilitated in the year  24.* Average hours to complete road system during snow event  25. Citizens' rating of the quality of snowplowing on city streets (survey data, provide year completed and total responses)  Water  26. Citizens' rating of the dependability and quality of the city water supply (survey data, provide year completed and total responses)  27. Operating cost per 1,000,000 gallons of water pumped/produced  28. Citizens' rating of the dependability and quality of city sanitary sewer service (Provide year completed and total responses)  28. Citizens' rating of the dependability and quality of city sanitary sewer service (Provide year completed and total responses)  28. Citizens' rating of the dependability and quality of city sanitary sewer service (Provide year completed and total responses)		21.		n/a
24.* Average hours to complete road system during snow event  25. Citizens' rating of the quality of snowplowing on city streets (survey data, provide year completed and total responses)  26. Citizens' rating of the dependability and quality of the city water supply (survey data, provide year completed and total responses)  27. Operating cost per 1,000,000 gallons of water pumped/produced  28. Citizens' rating of the dependability and quality of city sanitary sewer service (Provide year completed and total responses)  28. Citizens' rating of the dependability and quality of city sanitary sewer service (Provide year completed and total responses)  29. Citizens' rating of the dependability and quality of city sanitary sewer service (Provide year completed and total responses)  20. Citizens' rating of the dependability and quality of city sanitary sewer service (Provide year completed and total responses)		22.*		n/a
25. Citizens' rating of the quality of snowplowing on city streets (survey data, provide year completed and total responses)  26. Citizens' rating of the dependability and quality of the city water supply (survey data, provide year completed and total responses)  27. Operating cost per 1,000,000 gallons of water pumped/produced  28. Citizens' rating of the dependability and quality of city sanitary sewer service (Provide year completed and total responses)  28. Citizens' rating of the quality of snowplowing on city streets (survey data, provide year completed son city sanitary sewer service (Provide year completed and total responses)  Excellent - 19%, Good - 43%, Fair - 22%, Poor - 12%, Don't Know - 4% (2016 mail-in survey data, provide year candom representative sample )  Citizens' rating of the dependability and quality of city sanitary sewer service (Provide year completed and total responses)  Citizens' rating of the dependability and quality of city sanitary sewer service (Provide year completed and total responses)  Citizens' rating of the dependability and quality of city sanitary sewer service (Provide year completed and total responses)		23.*	Percentage of all jurisdiction lane miles rehabilitated in the year	n/a
Citizens' rating of the dependability and quality of the city water supply (survey data, provide year completed and total responses)   26.   Citizens' rating of the dependability and quality of the city water supply (survey data, provide year completed and total responses)   27.   Operating cost per 1,000,000 gallons of water pumped/produced   28.   Citizens' rating of the dependability and quality of city sanitary sewer service (Provide year completed and total responses)   28.   Citizens' rating of the dependability and quality of city sanitary sewer service (Provide year completed and total responses)   Citizens' rating of the dependability and quality of city sanitary sewer service (Provide year completed and total responses)   Citizens' rating of the dependability and quality of city sanitary sewer service (Provide year completed and total responses)   Citizens' rating of the dependability and quality of city sanitary sewer service (Provide year completed and total responses)		24.*	Average hours to complete road system during snow event	n/a
provide year completed and total responses)  27. Operating cost per 1,000,000 gallons of water pumped/produced  Sanitary Sewer  28. Citizens' rating of the dependability and quality of city sanitary sewer service (Provide year completed and total responses)  (2016 mail-in survey, 412 random representative sample )  n/a  Excellent - 22%, Good - 55%, Fair - 12%, Poor - 1%, Don't know - 10% (2016 mail-in survey completed and total responses)		25.		Excellent - 19%, Good - 43%, Fair - 22%, Poor - 12%, Don't Know - 4% (2016 mail-in survey, 412 random representative sample )
Sanitary Sewer  Citizens' rating of the dependability and quality of city sanitary sewer service (Provide year completed and total responses)  Excellent - 22%, Good - 55%, Fair - 12%, Poor - 1%, Don't know - 10% (2016 mail-in survey random representative sample )	Water	26.		
Sanitary Sewer  Citizens' rating of the dependability and quality of city sanitary sewer service (Provide year completed and total responses)  Excellent - 22%, Good - 55%, Fair - 12%, Poor - 1%, Don't know - 10% (2016 mail-in survey random representative sample )		27.		n/a
	•	28.	Citizens' rating of the dependability and quality of city sanitary sewer service (Provide year	Excellent - 22%, Good - 55%, Fair - 12%, Poor - 1%, Don't know - 10% (2016 mail-in survey, 412
29. Number of sewer blockages on city system per 100 connections   n/a	, , ,	29.	Number of sewer blockages on city system per 100 connections	n/a