| Date: | June 26, 2012 |
| ---: | :--- |
| Resolution No.: | $2012-116$ |
| Motion by Commissioner: | Ulrich |
| Seconded by Commissioner: | Menden |

## RESOLUTION NO. 2012-116; REPORTING PROGRESS ON THE STANDARD MEASURES PROGRAM DEVELOPED BY THE COUNCIL ON LOCAL RESULTS AND INNOVATION

WHEREAS, in 2010, the Legislature created the Council on Local Results and Innovation; and
WHEREAS, in 2011, the Council released a standard set of ten performance measures for counties and cities that will aid residents, taxpayers, and state and local elected officials in determining the efficacy of counties and cities in providing services, and measure residents' opinions of those services; and

WHEREAS, cities and counties that choose to participate in the new standards measure program are eligible for a reimbursement in LGA, and exemption from levy limits; and

WHEREAS, the cities and counties must have implemented, or show that they are in the process of implementing the minimum standard measures program by July 1, 2012; and

WHEREAS, in June 2011, Scott County authorized by resolution participation in the standard measures program, officially adopting the 10 performance standards developed by the Council in the following areas and are shown in attached document:

1. Public Safety
2. Probation/Corrections
3. Public Works
4. Public Health
5. Social Services
6. Taxation
7. Elections
8. Veterans' Services
9. Parks
10. Libraries

WHEREAS, Scott County is in the process of developing its own performance measurement system that will be strategically aligned to the County's Goal, Vision and Mission as set by the County Board on December 20,2011 (called Delivering What Matters); and

WHEREAS, Scott County plans to report the results of the 10 adopted measures to residents before the end of the calendar year through publication in the County SCENE, postings on the County website, and through a public hearing at which budget and levy will be discussed and public input allowed; and

WHEREAS, Scott County will use the results from the 2011 Residential Survey administered by National Research Center to report on some of the 10 adopted measures.

## BOARD OF COUNTY COMMISSIONERS SCOTT COUNTY, MINNESOTA

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NOW THEREFORE BE IT RESOLVED that the Board of Commissioners in and for the County of Scott, Minnesota, hereby reports progress on the Standard Measures Program developed by the Council on Local Results and Innovation.

| COMMISSIONERS | VOTE |  |  |  |
| :--- | :--- | :--- | :--- | :--- |
| Wagner | $\bar{\nabla}$ Yes | $\Gamma$ No | $\Gamma$ Absent | $\Gamma$ Abstain |
| Wolf | $\bar{\nabla}$ Yes | $\Gamma$ No | $\Gamma$ Absent | $\Gamma$ Abstain |
| Menden | $\bar{\Gamma}$ Yes | $\Gamma$ No | $\Gamma$ Absent | $\Gamma$ Abstain |
| Marschall | $\Gamma$ Yes | $\Gamma$ No | $\Gamma$ Absent | $\Gamma$ Abstain |
| Ulrich | $\bar{\Gamma}$ Yes | $\Gamma$ No | $\Gamma$ Absent | $\Gamma$ Abstain |

## State of Minnesota) County of Scott

I, Gary L. Shelton, duly appointed qualified County Administrator for the County of Scott, State of Minnesota, do hereby certify that I have compared the foregoing copy of a resolution with the original minutes of the proceedings of the Board of County Commissioners, Scott County, Minnesota, at their session held on the $26^{\text {th }}$ day of June, 2012 now on file in my office, and have found the same to be a true and correct copy thereof. Witness my hand and official seal at Shakopee, Minnesota, this $26^{\text {th }}$ day of June, 2012.


## Scott County <br> 2011 Performance Measures and Indicators Report

## GOAL

Safe, Healthy, and Livable Communities

## VISION

Scott County: Where individuals, families, and businesses thrive

- Citizens are connected to their community, safe within their homes, and confident their needs will be met
- People have access to quality health services and support a clean environment
- Communities value a range of services for citizens of all ages in learning, work, home, mobility, and recreation


## MISSION

To advance safe, healthy, and livable communities through citizen-focused services

## VALUES

- Provide a supportive organizational culture
- Develop strong public partnerships
- Manage challenges and opportunities
- Assure long term fiscal stability
- Emphasize excellence in Customer Service


## OBJECTIVES

- Provide the level of services necessary to meet mandates and citizen expectations
- Assure long term fiscal stability to meet service level requirements
- Assure efficient deployment of all resources
- Support Economic Development and job creation


## 1 Public Safety

Maintaining a safe, healthy and livable community is the top goal of Scott County. To track progress toward this goal, the following three public safety measures are being reported.

## A. Part I \& II Crimes

Creating a safe community requires that the County's law enforcement and criminal justice efforts address the most serious crimes (Part I crimes), as well as those crimes that are less serious in nature. These less serious, Part II, crimes can have major impacts on neighborhoods and overall quality of life.

Part I crimes are the eight serious crimes including homicide, rape, aggravated assault, burglary, robbery, auto theft, theft and arson.

Part II crimes include the following crime categories: simple assault, curfew offenses and loitering, embezzlement, forgery and counterfeiting, disorderly conduct, driving under the influence, drug offenses, fraud, gambling, liquor offenses, offenses against the family, prostitution, public drunkenness, runaways, sex offenses, stolen property, vandalism, vagrancy and weapons offenses.

## Part I and II Crime Rates



## 1 Public Safety, continued

## B. Residential Rating

Resident's rating, or perception, of safety in Scott County is an important measure. According to the 2011 Resident Survey, residents rated safety from violent crimes such as rape, assault, or robbery: 50\% very safe, $42 \%$ somewhat safe, $6 \%$ somewhat unsafe, and $2 \%$ very unsafe.


## C. Deputy Response Time

Deputy Response Time - or the time it takes on top-priority calls from dispatch to the first officer on scene - is another important measure. This measure shows the amount of time it takes from when a person calls 911 until an officer arrives at the scene. This time is important because a rapid response enables officers to more effectively deal with crimes in progress or to apprehend a perpetrator. According to the Scott County Sheriff's Department, in 2011 the average response time was 7 minutes or less.

## 2 Probation / Corrections

Maintaining a safe, healthy and livable community is the top goal of Scott County. With a focus on public safety, the County's recidivism rate helps illustrate how well its programs work in keeping offenders from committing additional crimes. Recidivism is a key indicator for determining whether criminal justice interventions, from diversion through incarceration, are making a difference in turning offenders away from crime. In 2011, the percent of adult offenders with a new felony conviction within 3 years of discharge was $25 \%$.

## 3 Public Works

Maintaining a safe, healthy and livable community is the top goal of Scott County. To track progress toward this goal, the following three public works measures are being reported.

## A. Plow Hours

Tracking the number of hours to plow the complete county road system during a snow event is an important measure for citizens, particularly the County's large number of commuting residents. It takes the Scott County Highway Maintenance crew an average of 8 hours to clear county roadways to black pavement during an average snowfall event.

## B. Pavement Condition Index

The County uses a rating called the pavement condition index (PCI) to score the conditions of roads, and this rating helps us make informed decisions about future repairs and road construction. The average of the PCI values shows trends in the overall condition of County roads. Looking at this measure over time in this way can show the results of the County's financial and policy decisions regarding funding for roads. In 2011, the average county pavement condition rating score was 66.7 PCI.

## C. Citizen Rating

Citizen's rating, or perception, of the County's road conditions is an important measure. According to the 2011 Resident Survey, residents rated county road conditions: $6 \%$ excellent, $39 \%$ good condition, $40 \%$ fair, and $15 \%$ poor.


## 4 Public Health

Maintaining a safe, healthy and livable community is the top goal of Scott County. The Behavioral Risk Factor Surveillance System tracks health conditions and related risk behaviors linked to the leading causes of death in citizens. In 2011, Scott County residents were rated $71 \%$ excellent/very good, $20 \%$ good, $9 \%$ fair/poor.


## 5 Social Services

The Minnesota Family Investment Program, or MFIP, is the state's welfare reform program for low-income families with children. MFIP helps families move to work. The Workforce Participation Rate is an important process measurement of MFIP recipient's engagement in work activities. Work activities include resume and skill building, training, and work. The average Workforce Participation Rate among MFIP recipients for 2011 was $53.85 \%$.

In child protection, recurrence of maltreatment is an important measurement of child safety. In 2011, of all children who were victims of substantiated or indicated child abuse and/or neglect, $95.2 \%$ did not have another substantiated or indicated report within a six month period.

## 6 Taxation

Purpose of the Sales Ratio Study:
There are three basic purposes of sales ratio studies. They are:

1. To plan an upcoming assessment
2. To evaluate an existing assessment
3. To identify inequities

The State Board of Equalization uses sales ratio studies to determine the assessment level for equalization purposes. For the assessor, the study provides an insight into variations in assessment among specific properties within classes, and between classes and areas. This is the first indication of possible inequities in the assessment. In addition, where assessment jurisdictions do not correspond to the principal taxing district (i.e. school district boundaries overlapping counties), the sales ratio study provides the assessor with information on which to base adjustments to the assessment with respect to the other county.

Department of Revenue guidelines indicate that the median ratio of a sales ratio study should be from 90 to 105 percent. The median ratio is used to determine the level of assessment for the State Board of Equalization.

Current Level of 1/2/2012 Assessment Ratio: Overall County-wide Median Ratios: Residential/Seasonal Recreational $=100.8 \%$, Agricultural/Rural Vacant Land $=94.8 \%$, Commercial/Industrial = 94.3\%)

No jurisdictions or property types with a qualifying sales study were outside of the acceptable range for the $1 / 2 / 2012$ assessment. Therefore, Scott County received no state ordered changes to the $1 / 2 / 2012$ assessment during the State Board of Equalization.

## 7 Elections

Scott County did not administer any Elections for the year of 2011. The elections that occurred were administered by the School Districts and Municipalities who had vacancies or terms that expired. The last election that was administered by the County transpired in 2010. The three precincts chosen for the post election audit had an overall accuracy rating of $99.9483 \%$. In addition, an entire recount was conducted for
the races of Governor \& Lieutenant Governor and for a State Representative seat. An accuracy rating of $99.9375 \%$ was achieved with $100 \%$ of the variance attributed to changes made by the election judge due to a determination of voter intent. A total of 12 ballots were challenged by one or the other party, but all the challenges were eventually dropped. Scott County had zero cases of voter fraud identified in 2010.

## 8 Veterans' Services

Scott County values customer satisfaction of its veteran's services. The percent of veterans who submitted comment cards indicating that their questions were answered when seeking benefit information from their County Veterans' Office in the past 12 months was 100.

## 9 Parks

Resident's rating, or perception, of county parks, recreational programs, and/or facilities in Scott County is an important measure. According to the 2011 Resident Survey, residents rated County parks and programs: 31\% excellent, 53\% good, 15\% fair, and 2\% poor.


## 10 Library

The Scott County Library System is a service-oriented network of community libraries enriching the life of the community and open to everyone. Their mission is to support and encourage lifelong learning and the desire to read by offering a diverse and up-todate collection of materials and by connecting people to local and global resources. The number of annual visits per 1,000 residents in 2011: 4,320 visits.

