# CITY OF CHASKA CARVER COUNTY, MINNESOTA

### **RESOLUTION**

DATE	06/29/2020		_RESOLUTION NO	2020-50
MOTION BY	COUNCILMEMBER_	Huang	_SECOND BY COUNCI	LMEMBER_Hubbard
A RESOLUTION Approving 2019 Performance Measures				
Results and In	nnovation's comprehe	nsive perfor	participation in the Minn mance measurement pr for a reimbursement as	ogram outlined in
_		•	rehensive performance r mits are in effect; and	neasurement program is
the performar system to use	nce measures, as deve	eloped by th elp plan, bu		plemented at least ten of lts and Innovation, and a late programs and
will continue t the end of the	o report the results of year through publica	f the performation, direct	mance measures to its c	city's website, or through
			ouncil of the City of Cha the performance measu	ska will submit to the res adopted by the City
Passed and ac 2020.	dopted by the City Co	uncil of the	City of Chaska, Minneso	ota, this 29th day of June
			Mark Wil	All Mayor
Attest:	Chaska Deputy C	<u>) e</u> lerk		

## City of Chaska Model Performance Measures Results from 2019

The City of Chaska has chosen to participate in a standard measures program through the State of Minnesota. The following reports on the most current information obtained regarding the eleven measures as selected by the City from six categories as approved by the State.

#### General:

- 87% of Chaska citizens believe the overall quality of services provided by the City is good or excellent.\*
- According to the Carver County Records for taxes payable in 2018, market value for all real and personal property increased 5.64%.
- 94% of Chaska citizens believe that the overall appearance of the City is good or excellent and heading in the right direction.\*
- 94% of citizens rated the quality of city recreational programs and facilities as good or excellent.\*

#### General - Bond Ratings:

- General Obligation Bonds carry an "AA" rating by Standard and Poor's.
- Electric Revenue Bonds carry an "A" rating by Standard and Poor's and an "A3" rating by Moody's.
- EDA Lease Revenue and Limited Tax Bonds, carry an "AA-" rating by Standard and Poor's.

#### Police Services:

- From a survey conducted by the Chaska Police Department 93% of citizens have not limited or changed their activities in the past year due to fear of crime. Also, 82% of residents responded no when asked if they had been a victim of a crime in Chaska within the past year. When asked if they have considered moving because of a dangerous neighborhood 95% said no.
- The average police response time for the Chaska Police Department is 4 minutes and 8 seconds.

#### Fire Services:

- The City of Chaska's insurance industry rating of fire services is 4. The Insurance Service Office issues these ratings throughout the country for the effectiveness of their fire protection services and equipment to protect their community. The classification ranges from 1 to 10, with 1 being the highest ranking.
- The Chaska Fire Department's average response time was 5 minutes and 56 seconds.
- Emergency Medical Services response time was 5 minutes and 9 seconds.

#### Streets:

- 73% of citizens rated the road conditions for Chaska as good or excellent.\*
- 85% of citizens rated the quality of snowplowing on city streets as good or excellent.\*

#### Water:

- 95% of citizens rated the dependability of city water supply services as good or excellent.\*
- 81% of citizens rated the quality of city water supply services as good or excellent.\*
- The operating cost per 1,000,000 gallons of water pumped was \$2,914.

#### Sanitary Sewer:

- 95% of citizens rated the City sanitary sewer services as good or excellent.\*
- The number of sewer blockages on the city system per 100 connections was 0.

<sup>\*</sup>City of Chaska Residential Study 2018, by Decision Resources, Ltd.