RESOLUTION No. 16 - 62

Councilor Fischer offered the following resolution and moved its adoption:

WHEREAS, Benefits to the City of New Ulm for participation in the Minnesota Council on Local Results and Innovation's comprehensive performance measurement program are outlined in MS 6.91 and include eligibility for a reimbursement as set by State statute; and

WHEREAS, Any city participating in the comprehensive performance measurement program is also exempt from levy limits for taxes, if levy limits are in effect; and

WHEREAS, The City Council of New Ulm has adopted and implemented at least10 of the performance measures, as developed by the Council on Local Results and Innovation, and a system to use this information to help plan, budget, manage and evaluate programs and processes for optimal future outcomes; and

NOW THEREFORE, BE IT RESOLVED, The City Council of New Ulm will continue to report the results of the performance measures to its citizenry by the end of the year through publication, direct mailing, posting on the city's website, or through a public hearing at which the budget and levy will be discussed and public input allowed.

BE IT FURTHER RESOLVED, The City Council of New Ulm will submit to the Office of the State Auditor the actual results of the performance measures adopted by the city.

The motion for the adoption of the foregoing resolution was duly seconded by Councilor Mack and, the roll being called, the following vote was recorded:

Voting Aye: Councilors Fischer, Mack, Schultz, Webster and President Schmitz.

Voting Nay: None. Not Voting: None.

Whereupon said resolution was declared to have been duly adopted this 7th day of June 2016.

Attest:

Finance Director

The above resolution approved June 7, 2016.

Robert J. Bensomer

State Report City Wide Totals

em Description	Percent	Scale	Cour
1 Indicate the number of years you lived in New Ulm.	8.47%	1-9 Years	1
	21.19%	10-19 Years	. 2
	15.25%	20-29 Years	
	15.25%	30-39 Years	
	18.64%	40-49 Years	
	14.41%	50-59 Years	
	9.32%	60-69 Years	1
	5.08%	70-79 Years	
2 How would you rate the overall appearance of the city?	4.20%	Fair	7770
	16.78%	Satisfactory	2
	76.92%	Good	1
	27.97%	Exellent	4
3 How would you describe your overall feeling of police protection services in the city?	0.69%	Poor	
	5.56%	Fair	
	13.19%	Satisfactory	
	54.86%	Good	7
	49.31%	Exellent	,
4 How would you rate the overall quality of fire protection services in the city?	0.70%	Fair	
	9.09%	Satisfactory	
	46.15%	Good	
	. 67.13%	Exellent	!
5 How would you rate the overall condition of city streets?	5.56%	Poor	•
	13.89%	Fair	:
	50.00%	Satisfactory	
	43.75%	Good	(
	11.11%	Exellent	
6 How would you rate the overall quality of snowplowering on city streets?	5.59%	Poor	
	11.19%	Fair	
	30.77%	Satisfactory	
	50.35%	Good	
	26.57%	Exellent	;
7 How would you rate the dependability and overall quality of city sanitary sewer services?	1.41%	Fair	
	19.01%	Satisfactory	:
	59.86%	Good	
	44.37%	Exellent	(
8 How would you rate the dependability and overall quality of city water services?	8.39%	Fair	,
	18.88%	Satisfactory	:
	49.65%	Good	-
	48.25%	Exellent	. (
9 How would you rate the dependability and overall quality of city gas services?	0.70%	Poor	
	1.40%	Fair	
	16.08%	Satisfactory	:
	52.45%	Good	7

State Report City Wide Totals

em	Description	Percent	Scale	Cour
9	How would you rate the dependability and overall quality of city gas services?	54.55%	Exellent	,
10	How would you rate the dependability and overall quality of city electricity services?	0.70%	Poor	
		3.52%	Fair	
		18.31%	Satisfactory	:
		52.82%	Good	
		49.30%	Exellent	
11	How would you rate the overall quality of city recreational programs and facilities?	programs and facilities? 1.40% Poor	Poor	
		5.59%	Fair	
		18.18%	Satisfactory	
		53.15%	Good	
		46.85%	Exellent	
12	How would you rate the library services in the city?	0.72%	Poor	
		1.45%	Fair	
		20.29%	Satisfactory	
		48.55%	Good	
		52.17%	Exellent	
13	How would you rate the quality of licensing permitting and building inspection services in the city?	5.71%	Poor	
		8.57%	Fair	
		33.57%	Satisfactory	
		47.14%	Good	
		25.00%	Exellent	
14	How would you rate the quality and programming of the Community Access Channel?	4.76%	Poor	
		12.70%	Fair	
		47.62%	Satisfactory	
		42.86%	Good	
		25.40%	Exellent	
15 How would yo	How would you rate the utility billing/finance department services in the city?	3.47%	Poor	
		12.50%	Fair	
		27.78%	Satisfactory	
	44.44%	Good		
		33.33%	Exellent	
16	How would you rate the overall quality of services provided by the city?	0.71%	Poor	
		4.96%	Fair	
		22.70%	Satisfactory	
		63.12%	Good	
		31.91%	Exellent	

PERFORMANCE MEASUREMENT PROGRAM CITY OF NEW ULM CITIZEN SURVEY



1. Please indicate the **number of years** you have lived in New Ulm years

For each item identified below, circle the number to the right that best fits your judgment of its quality.

Use the scale to select the quality number.

Des	cription/Identification of Survey Item	P o o r	\	Scale		EXCELENT
2.	How would you rate the overall appearance of the city?	1	2	3	4	5
3.	How would you rate the overall feeling of police protection services in the city?	1	2	3	4	5
4.	How would you rate the overall quality of fire protection services in the city?	1	2	3	4	5
5.	How would you rate the overall condition of city streets?	14	2	3	4	5
6.	How would you rate the overall quality of snowplowing on city streets?	1	2	3.	4	5
7.	How would you rate the dependability and overall quality of city sanitary sewer service?	1	2	3	4	5
8.	How would you rate the dependability and overall quality of the city water service?	1	2	3	4	5
9.	How would you rate the dependability and overall quality of the city gas service?	1	2	3	4	5
10.			2	3	4	5
11.	How would you rate the overall quality of city recreational programs and facilities (e.g. parks, trails, park facilities, etc.)	1	2	3	4	5
12.	How would you rate the library services in the city?	1	2	3	4	- 5
13.	How would you rate the quality of licensing, permitting and building inspection services in the city?	1	2	3	4	5
14.	How would you rate the overall quality and programming of the Community Access Channel?	1	2	3	4	5
15.	How would you rate the utility billing/finance department services?	1	2	3	4	5
16.	How would you rate the overall quality of services provided by the city?	1.00	2	3	4	5
Comr	nents:					

Please use the enclosed self-addressed, postage paid envelope to return the survey to City Hall by Monday, February 22, 2016

Thank you for your time and consideration in completing this survey