## Resolution No. 2012-622

## RESOLUTION ADOPTING THE PERFORMANCE MEASURES DEVELOPED BY THE COUNCIL ON LOCAL RESULTS AND INNOVATION

WHEREAS, in order to participate in the standard measures program for 2012 and to receive the per capita reimbursement in 2012 and the levy limit exemption for 2013 the city must adopt and transmit this resolution to the State of Minnesota.

NOW, THEREFORE, BE IT RESOLVED by the city council of the City of Mora, Kanabec County, Minnesota, that the city council hereby approves the following measures:

- 1. The city has adopted and implemented the minimum ten performance measures developed by the Council on Local Results and Innovation; and
- 2. The city has implemented a local performance measurement system as developed by the Council on Local Results and Innovation; and
- 3. The city will report the results of the ten adopted measures to its residents before the end of the calendar year through publication, direct mailing, posting on the entity's website, or through a public hearing at which the budget and levy will be discussed and public input will be allowed; and
- 4. By the end of the calendar year, the city will survey its residents on the services included in the performance benchmarks; and
- 5. The city will report the actual results of the performance measures adopted in 2011 to the Office of the State Auditor.

The foregoing resolution was introduced and moved for adoption by Council Member Gravich and seconded by Council Member Johnson.

Motion carried and resolution adopted this 19th day of June 2012.

Greg Ardner

Mayor

ATTEST:

Mason Hjelle City Clerk

## CITY OF MORA/MORA MUNICIPAL UTILITIES Performance Measurement Program

2011 Community Survey

rating	appearance	feeling of safety	quality of fire protection services	condition of	quality of snowplowing	quality of recreational programs and facilities	quality of building inspection services and code enforcement	overall quality	and quality of	and quality of the water	dependability and quality of the electrical service
Excellent	10	39	24	14	30	16	5	9	21	16	17
				42	29	40	22	44	37	43	30
Good	48	24	34	· <del>-</del>	2.5			· · · · · · · · · · · · · · · · · · ·	2.	2	15
Fair	7	3	-	10	7	9	16	8	3	3	10
Poor	1	1	_	1	-	-	5	1	2	1	3
Don't know	1	<u>.</u>	9	_	1	2	19	5	4	4	2

Notes: 67 responses returned out of 1,782 included in October 2011 city newsletter; a 3.76% response rate.