RESOLUTION NO. 16991

AFFIRMING THE CITY OF AUSTIN'S PARTICIPATION IN THE OFFICE OF THE STATE AUDITOR'S VOLUNTARY 2024 PERFORMANCE MEASUREMENTS PROGRAM

WHEREAS, benefits to the City of Austin for participation in the Minnesota Council on Local Results and Innovation's comprehensive performance measurement program are outlined in MS 6.91 and include eligibility for a reimbursement as set by state statute; and

WHEREAS, any city or county participating in the comprehensive performance measurement program is also exempt from levy limits for taxes, if levy limits are in effect; and

WHEREAS, the City Council of Austin has adopted and implemented 10 of the performance measures, as developed by the Council on Local Results and Innovation, and a system to use this information to help plan, budget, manage and evaluate programs and processes for optimal future outcomes.

NOW THEREFORE, BE IT RESOLVED THAT that the City Council of Austin will continue to report the results of the performance measures to its citizenry through the end of the year through posting on the city's website.

BE IT FURTHER RESOLVED that the Office of the State Auditor the actual results of the performance measures adopted by the city.

Passed by a vote of yeas and nays this 6th day of May, 2024.

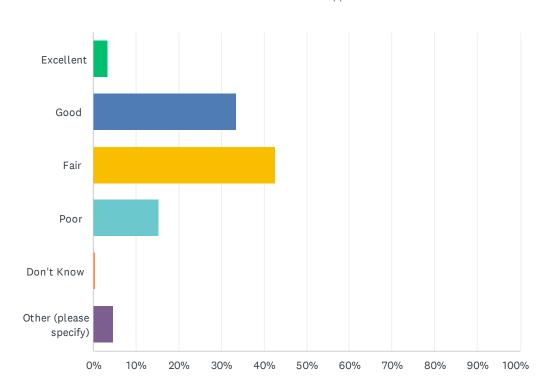
YEAS 7 NAYS 0

ATTEST: APPROVED:

City Recorder Mayor

Q1 How would you rate the overall appearance of the City?





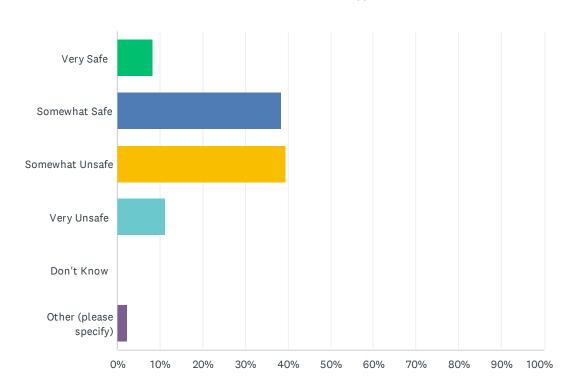
ANSWER CHOICES	RESPONSES	
Excellent	3.36%	10
Good	33.56%	100
Fair	42.62%	127
Poor	15.44%	46
Don't Know	0.34%	1
Other (please specify)	4.70%	14
TOTAL		298

#	OTHER (PLEASE SPECIFY)	DATE
1	Clean up alleys. Less vehicals on street more in garage or driveway	6/21/2024 1:31 AM
2	Some houses have lots of junk in their yards.	6/20/2024 8:23 PM
3	We need more stuff in Austin MN restaurants and stores thank u	6/20/2024 11:39 AM
4	Graffiti is becoming a problem	6/19/2024 5:21 PM
5	There are alot of properties within the city that should be getting citations for junk, old cars, vehicles all over there yards with expired tabs totally horrible lawns and no up keep! Makes the town look trashy!	6/19/2024 2:54 PM
6	People used to take more pride in their own yards. They used to mow when needed, they got rid of weeds and toxic vegetation.	6/19/2024 10:03 AM

7	It depends on the part of town you are in. For example east side looks like it's the ghetto and south side ok. Lots of sad looking houses. Garbage in parks.	6/19/2024 9:26 AM
8	Terrible as a formal park and Rec employee we were expected to clean up the city and pull weeds, our city looks like trash no one has a work ethic to step off the water cart and pull weeds? Or drive to the parks and clean up? This town is a joke.	6/18/2024 9:51 AM
9	It seems like the goal is to tear down and pave over character and anything pretty and historic. The town is clean looking but it's like whoever is in charge has aspirations of living in a city that looks like a sad strip mall or industrial park. Look how soulless the street is by St. Olaf. It's just a whole long street of white concrete. No life. Just sterile.	6/18/2024 12:38 AM
10	Far too much litter in the parks. I've never seen a town like it. We don't take our daughter to local parks anymore because of how much garbage there is. Even when I've personally cleaned it up, more garbage is back next week.	6/17/2024 9:21 PM
11	Many positives around town. Sad to see empty houses just sitting there falling apart. Some neighborhoods are just spoiling - not like they were when I was a kid.	6/17/2024 5:01 PM
12	So many yards have trash/cars	6/17/2024 4:17 PM
13	We need to spend more money on cleaning up run down neighborhoods. Hire another fulltime or part-time inspector to get more done.	5/15/2024 9:52 PM
14	Beautiful town	5/14/2024 7:20 PM

Q2 How would you describe your overall feeling of safety in the City?





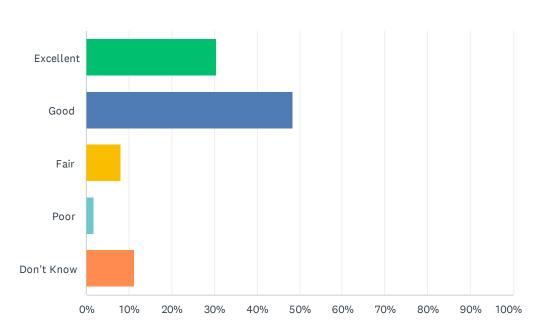
ANSWER CHOICES	RESPONSES
Very Safe	8.36% 25
Somewhat Safe	38.46% 115
Somewhat Unsafe	39.46% 118
Very Unsafe	11.37% 34
Don't Know	0.00%
Other (please specify)	2.34% 7
TOTAL	299

#	OTHER (PLEASE SPECIFY)	DATE
1	We need more jail time for sex offenders. Too many people getting off in this County with plea deals or probation.	6/20/2024 8:23 PM
2	It's unfortunate that the cops are scared of then people as are teachers. Therefore they can't do their jobs and it's always the race card pulled. Accountability goes a long way. When someone is charged don't let it be a slap on then wrist so they ate back on the streets	6/20/2024 7:23 AM
3	Don't trust, and can't count on APD. More emphasis on show than go. They don't seem to have any accountability to anything or anyone.	6/19/2024 5:38 PM
4	Used to walk in evening. Will no longer do that for fear of being attacked. In fact, we try not to go out during the night. Lock my doors at all times.	6/19/2024 10:03 AM
5	I won't let my kids walk around town like I did as a child. Always have to have stuff locked up	6/19/2024 9:26 AM

	so you don't get it stolen. Within two months of summer our car window was smashed and stuff stolen out of other vehicle.		
6	No transparency when crime happens . We are told only "no threat to public safety" but we should be told what's happening in our neighborhood.	5/16/2024 8:30 PM	
7	We have enough police coverage, Council doesn't need to keep spending more money in the police department just because they like the chief.	5/15/2024 9:52 PM	

Q3 How would you rate the overall quality of fire protection services in the City?



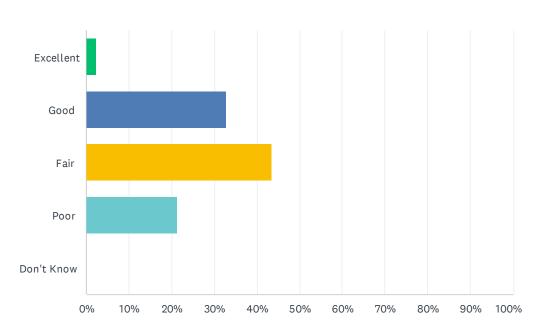


ANSWER CHOICES	RESPONSES	
Excellent	30.43%	91
Good	48.49%	145
Fair	8.03%	24
Poor	1.67%	5
Don't Know	11.37%	34
TOTAL		299

#	OTHER (PLEASE SPECIFY)	DATE
1	They do a great job being understaffed.	6/25/2024 8:18 AM
2	Have you asked the fire department; they would be the best resource to tell you if they have what they need	6/24/2024 8:15 AM
3	Never had to use	6/20/2024 7:54 PM
4	More police officers needed!	6/19/2024 2:28 PM
5	We need more full time firefighters.	6/19/2024 11:38 AM
6	I really don't know and don't have an opinion whether good or bad for this.	6/19/2024 9:26 AM
7	They came to my work to help the EMT when my resident had fallen and They were extremely rude about the situation when I said I appreciated them for coming to help me pick up my resident off the floor they gave me a lot of attitude and acted very entitled. Fire fighters should be here to help the community not act above anyone for needing their help.	6/18/2024 6:02 AM
8	I have never been involved in needing fire protection services, so I cannot comment.	5/14/2024 5:45 PM

Q4 How would you rate the overall condition of City streets?





ANSWER CHOICES	RESPONSES	
Excellent	2.36%	7
Good	32.77%	97
Fair	43.58%	129
Poor	21.28%	63
Don't Know	0.00%	0
TOTAL		296

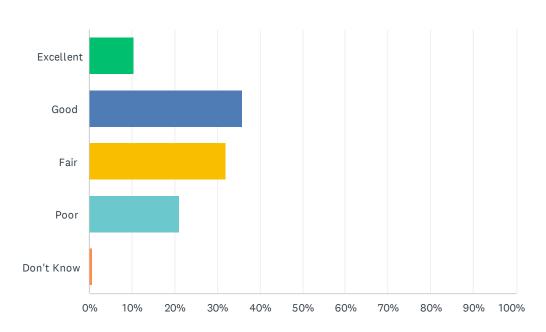
#	OTHER (PLEASE SPECIFY)	DATE
1	Rough roads many places. Areas without sidewalks people walking on narrow roads.	6/25/2024 8:37 AM
2	Several streets are in need of attention	6/24/2024 8:15 AM
3	Stop putting man holes covers where your wheels drive: move it over	6/21/2024 1:31 AM
4	Need more stop signs at uncontrolled intersections.	6/20/2024 8:23 PM
5	Just look at 8th Ave NW from 14th St to 4th St. Very poor work. Looks terrible	6/20/2024 3:40 PM
6	Some streets need work	6/19/2024 9:11 PM
7	Terrible strategies, questionable engineering choices, piss-poor street maintenance, they seem to think we have great streets.	6/19/2024 5:38 PM
8	Terrible during the winter!!!!	6/19/2024 5:04 PM
9	Lots of pot holes and parking lots are ridiculous poor conditions!	6/19/2024 2:54 PM
10	I'm concerned why we have to spend money to repaint lines every year. Plus can't you at least get the lines to match the old lines. Too much construction. Alot of crappy streets in Austin	6/19/2024 9:26 AM

also.

You need to get rid of Stephen Lang and get someone in there with some actual knowledge Clean up property's	6/19/2024 9:10 AM
Clean un property's	
clear up property c	6/19/2024 9:00 AM
Dirty, unkept, taxes are high town looks awfullazy personnel.	6/18/2024 9:51 AM
They are okay. Pot holes temp fix and then not even couple months later they are bad again.	6/17/2024 4:17 PM
Streets are in disrepair and lines aren't kept up to mark turn and driving lanes.	5/16/2024 8:30 PM
A lot of pot holes that need to be fixed, not just once a year, consistently. Keep street crews busy.	5/15/2024 9:52 PM
Streets are ok, parking lots and the off ramp in front of Hormel is terrible if you're facing east, turning toward the plant.	5/14/2024 5:45 PM
	They are okay. Pot holes temp fix and then not even couple months later they are bad again. Streets are in disrepair and lines aren't kept up to mark turn and driving lanes. A lot of pot holes that need to be fixed, not just once a year, consistently. Keep street crews busy. Streets are ok, parking lots and the off ramp in front of Hormel is terrible if you're facing east,

Q5 How would you rate the overall quality of snowplowing on City streets?





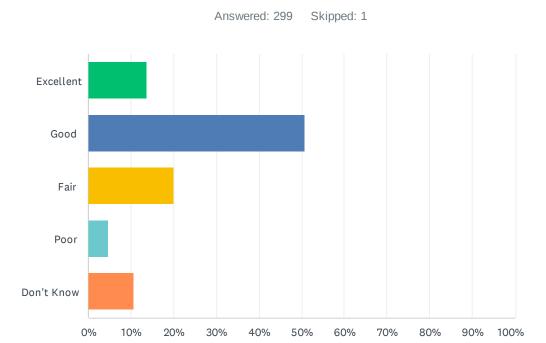
ANSWER CHOICES	RESPONSES	
Excellent	10.40% 31	1
Good	35.91% 107	7
Fair	31.88% 95	5
Poor	21.14% 63	3
Don't Know	0.67%	2
TOTAL	298	3

#	OTHER (PLEASE SPECIFY)	DATE
1	Awesome job during big snowfalls. Holidays and weekend snows with little or no snow removal causes build up. Remove ASAP minimizes. This is not staff problem but scheduling and contract constraints. (OT etc)	6/25/2024 8:37 AM
2	Why can't we go to an even/odd parking model in the winter?! This would help tremendously with plowing. But why would the City ever try to be proactive.	6/25/2024 8:18 AM
3	I wish people would enforce the rules of parking more. So many times cars don't follow the rules and police don't toe or ticket.	6/24/2024 7:46 AM
4	Get those cars towed: city has tow trucks company's.	6/21/2024 1:31 AM
5	The plows do a great job getting out and clearing right away.	6/20/2024 8:23 PM
6	Some streets don't even get plowed in the city	6/19/2024 9:11 PM
7	Tough to get around in winter the way they plow all the snow to the middle of the streets downtown. Tough for cars to get through!	6/19/2024 6:27 PM
8	They constantly plow-in people, especially the elderly. Employees and other city officials don't	6/19/2024 5:38 PM

have that problem.

Wish there was a ranking lower than poor! The snow plowing job done in this town is terrible!	6/19/2024 5:04 PM
The city always seems to be behind when a light snow fall causing slick conditions in intersections.	6/19/2024 12:27 PM
The plow is always 3-4 feet away from our curb on both sides of the street.	6/19/2024 10:23 AM
They go too fast and spray all over the sidewalks that have already been shoveled. They most always sock in our driveway after we have shoveled.	6/19/2024 10:03 AM
You know other cities they don't plow you in your driveway. They do an ok job though	6/19/2024 9:26 AM
Anyone who complains about Austin's snowplowing hasn't lived anywhere else. It's really the best of anywhere we've lived.	6/19/2024 9:25 AM
Except: they always drive by and block in my 88yr old mom's driveway - always her side of street, not the opposite side.	6/17/2024 5:01 PM
The amount of timea the plows were out seemed to go down last year. It seemed like if it snowed on a weekend the roads didn't get plowed like they have in years past.	6/17/2024 4:23 PM
Inhibited by overwhelming number of cars parked on all city streets	5/23/2024 9:54 AM
It's okay. Seems like it used to be better and has gone down hill in recent years. Not sure if this is due to the inexperienced workers or lack of supervision to get the job done.	5/15/2024 9:52 PM
	The city always seems to be behind when a light snow fall causing slick conditions in intersections. The plow is always 3-4 feet away from our curb on both sides of the street. They go too fast and spray all over the sidewalks that have already been shoveled. They most always sock in our driveway after we have shoveled. You know other cities they don't plow you in your driveway. They do an ok job though Anyone who complains about Austin's snowplowing hasn't lived anywhere else. It's really the best of anywhere we've lived. Except: they always drive by and block in my 88yr old mom's driveway - always her side of street, not the opposite side. The amount of timea the plows were out seemed to go down last year. It seemed like if it snowed on a weekend the roads didn't get plowed like they have in years past. Inhibited by overwhelming number of cars parked on all city streets It's okay. Seems like it used to be better and has gone down hill in recent years. Not sure if

Q6 How would you rate the dependability and overall quality of City sanitary sewer services?

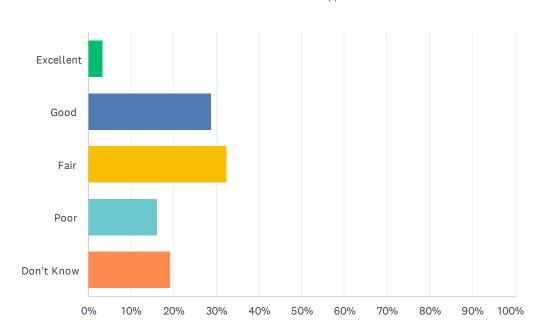


ANSWER CHOICES	RESPONSES	
Excellent	13.71%	41
Good	50.84%	152
Fair	20.07%	60
Poor	4.68%	14
Don't Know	10.70%	32
TOTAL		299

#	OTHER (PLEASE SPECIFY)	DATE
π	OTHER (I LEAGE OF LOIF I)	DAIL
1	Hopefully new construction will solve existing issues. Backups during flooding and odor in SW and SE.	6/25/2024 8:37 AM
2	Less fees. If your home is paid off : the fees should stop	6/21/2024 1:31 AM
3	The City has been out in my area double checking the sewer after Metronet ran fiber. Thanks for staying on top of it.	6/20/2024 8:23 PM
4	Never had an issue	6/19/2024 4:38 PM
5	Don't understand why they took out so many drains. So many corners flood now.	6/19/2024 10:03 AM
6	I don't know much about this one.	6/19/2024 9:26 AM
7	The sewage smell over half the town every day keeps me from going out.	6/17/2024 9:21 PM

Q7 How would you rate the fiscal management and health?





ANSWER CHOICES	RESPONSES	
Excellent	3.38%	10
Good	28.72%	85
Fair	32.43%	96
Poor	16.22%	48
Don't Know	19.26%	57
TOTAL		296

#	OTHER (PLEASE SPECIFY)	DATE
1	Administrative salaries excessive for public servants. Hiring people that have no concern for how things work in Austin or have worked.	6/25/2024 8:37 AM
2	I know I'm paying for a wall I'm not benefitting from. I also know that we need to raise taxes to help this community grow into something better.	6/25/2024 8:18 AM
3	Unsure of specifics	6/24/2024 8:15 AM
4	Not sure what you mean with this question	6/20/2024 7:36 AM
5	Keep tax breaks to those who don't need it but increasing those that can't afford it. Understand it property value but the demographics and age of this town changes. Some can't afford their own homes on fixed incomes	6/20/2024 7:23 AM
6	A lot of money is spent to make the city look good but larger structures are neglected (ie. Riverside Arena) where many people spend endless amounts of time while their children are in activities.	6/19/2024 6:13 PM
7	I am not sure why the roads are not better plowed, why some homes/yards are so neglected, etc. I hear it is a financial thing but I don't know	6/19/2024 5:04 PM

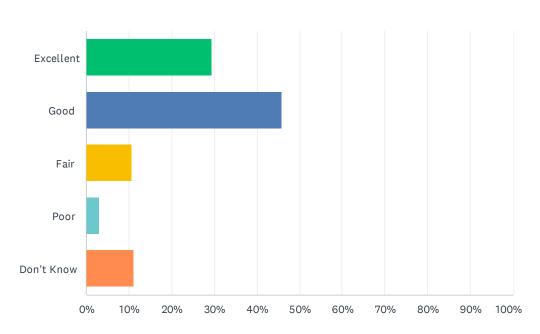
8 6/19/2024 12:27 PM

9		6/19/2024 10:53 AM
10	Promote family please. Create family friendly venues	6/19/2024 10:16 AM
11	I don't know much about this one.	6/19/2024 9:26 AM
12	ı	6/19/2024 9:25 AM

13	City employee doesn't need a bonus.	6/17/2024 5:41 PM
14	The city needs to do their budget as all of us have had to do. Cut the fluff and stick to necessities only. And stop wasting money on surveys	5/16/2024 8:30 PM
15	The city should consider bidding out to get a new audit firm, never hurts to have a different set of eyes look at the financial information. Places do this all the time. Yup, you might have to start early to do it, but start.	5/15/2024 9:52 PM

Q8 How would you rate the quality of the City library programs and facilities?



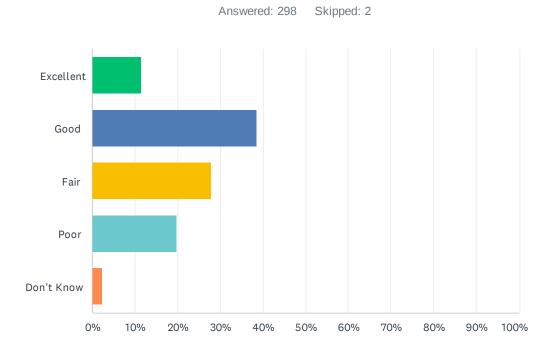


ANSWER CHOICES	RESPONSES	
Excellent	29.43%	38
Good	45.82%	37
Fair	10.70%	32
Poor	3.01%	9
Don't Know	11.04%	33
TOTAL	29	99

#	OTHER (PLEASE SPECIFY)	DATE
1	I used to use online services.	6/25/2024 8:37 AM
2	Julie and all of her staff do an amazing job. The resources they provide are invaluable.	6/25/2024 8:18 AM
3	Same people and smell.	6/21/2024 1:31 AM
4	Never use	6/20/2024 7:54 PM
5	Needs more new books available	6/19/2024 9:51 PM
6	We have great library programs but it is always great to see further improvements for the community.	6/19/2024 4:38 PM
7	More adult classes or sessions for single or young adults.	6/19/2024 12:18 PM
8	I have not been to the library yet. Just moved here last July.	6/19/2024 11:57 AM
9	Disagree with some of their programs. Drag Queen hour fir kids is so wrong.	6/19/2024 11:01 AM

10	I can't utilize the programs as they are all day time weekday times and I work day time hours	6/19/2024 10:36 AM
11	Libraries are for information and neutral info. If your agenda is to normalize mental problems, then get a different business to do it. We pay the taxes	6/19/2024 10:16 AM
12	Our library should not be playing the political game. They are there to provide books, not lean one way or the other politically.	6/19/2024 10:03 AM
13	The library seems good hope they have people utilizing it.	6/19/2024 9:26 AM
14	Some of the senior staff are real jerks!	6/19/2024 9:08 AM
15	Library provides some great programs. But seems like they are either over staffed or just over staff shifts. Many employees working at the same time, or multiple sitting waiting for work to do.	5/15/2024 9:52 PM

Q9 How would you rate the overall quality of City recreational programs and facilities (e.g., parks, trails, park facilities, etc.)?



ANSWER CHOICES	RESPONSES	
Excellent	11.41%	34
Good	38.59% 11	L5
Fair	27.85%	33
Poor	19.80% 5	59
Don't Know	2.35%	7
TOTAL	29	98

#	OTHER (PLEASE SPECIFY)	DATE
1	Summer programs at neighborhood parks used to be awesome. Got children out of the house engaging with other kids arts crafts recreation tetherball.	6/25/2024 8:37 AM
2	They need more directors, support staff that are full time.	6/25/2024 8:18 AM
3	Most trails are in good shape; would like to see something done about the Canadian geese, they leave feces everywhere and it doesn't get cleaned up, I would like to enjoy walks with my family without having to watch every step to avoid the feces	6/24/2024 8:15 AM
4	If this includes the pool, I think the pool hours and prices are ridiculous when it closes so often. It's hard for families to justify passes when this happens.	6/24/2024 7:46 AM
5	The Parks and Rec programs are great. They are so good for the kids. I do wish there was more open dome time in the winter at Wescott Field for kids to just run and play.	6/20/2024 8:23 PM
6	Riverside Handicap Elevator Upgrades Bruins Fans Who Are Allowed To Use It Always Get Stuck During Games Or Intermission	6/20/2024 8:12 AM

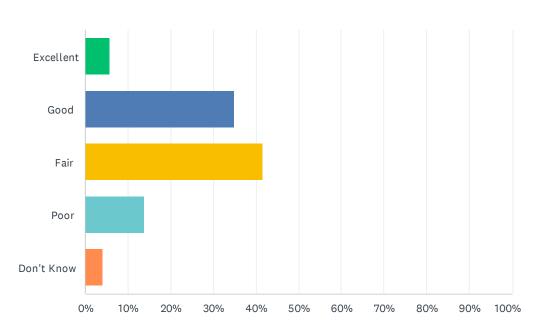
7	I'd like to see accessible parks. Better wheelchair access	6/20/2024 8:07 AM
8	Park options are abundant, but then graffiti is getting out of hand and damage is ridiculous. We spent 3 hours at todd park one day and not one patrol through there. Understandably losts going on but police presence goes a long way both in residential areas. I work at corporate south and watch cops sit at apc parking g lot for 30-40 minutes a day. Why are they not patrolling making themselves knonw. Safety as we have lots of good guys and gals in blue	6/20/2024 7:23 AM
9	One thing i would say is the Riverside arena could use some handicapper updates #1 being a new wheelchair lift or maybe just installing a ramp instead, sad to see people go support our local hockey teams and the one side they can sit on and see they cant use if the elevator is broken down or if they have to go to the bathroom or get concessions get stuck on it the whole intermission someone needed to speak up and i know they wouldnt cause they dont want to be a bother	6/20/2024 6:45 AM
10	We have an amazing facility at Todd park, but it looks AWFUI! The Park and Rec department needs to step it up and take pride in the facilities we have. It's embarrassing to have baseball games with outfields that have windrows and weeds climbing up the fences. So embarrassing	6/19/2024 11:29 PM
11	We have many parks but there is a lot of vandalism that takes place and it's hard to feel safe taking children to some sometimes	6/19/2024 9:11 PM
12	The arena needs updates. The stairs on the one side don't even have railings. Many people have fallen	6/19/2024 7:28 PM
13	Updates are well overdue and improvements to Riverside Arena would be nice especially with a team like the Bruins in our town	6/19/2024 7:00 PM
14	Not easy for working parents	6/19/2024 6:58 PM
15	The parks themselves are fine, I just don't feel safe taking my grandchildren to them due to the noticeable remains of use of drugs & alcohol within them. The Riverside Arena could use some updates. One big one is the back steps leading up to the building from the parking lot are unsafe.	6/19/2024 6:58 PM
16	Not enough care of parks and fields	6/19/2024 6:51 PM
17	Upgrades needed at some of the rinks as well as some playgrounds.	6/19/2024 6:27 PM
18	The parks and trails are well maintained but the Park & Rec service severely neglects Riverside Arena. It's going to deteriorate beyond repair if attention and money is not directed in that direction soon.	6/19/2024 6:13 PM
19	We need more options but I know hiring is tough.	6/19/2024 4:38 PM
20	The bathrooms at some of the parks especially todd Park are very disgusting!	6/19/2024 4:32 PM
21	Grass is too long at many parks	6/19/2024 3:14 PM
22	Trash all over grass way to long!	6/19/2024 2:54 PM
23	Crimes, fights, trash, drugs	6/19/2024 2:43 PM
24	Can we please have some trails cleared in the winter time?	6/19/2024 2:12 PM
25	Some we feel we shouldn't use for the safety of grankods	6/19/2024 1:13 PM
26	How did the forestry dept handle the elm disease back in the 70 80s with less equipment and less manpower bot 3 times the diseased trees oh with organized and proud crews and never bid any tree work out real poor system today	6/19/2024 12:00 PM
27	Not used any yet.	6/19/2024 11:57 AM
28	The parks are a mess weeds poor mowing terrible trimming some areas not maintained at all smell in bathrooms for as many on staff and no more construction it falls in very poor superviser	6/19/2024 11:22 AM
29	P and r staff are amazing. Ever wonder why they can't keep a director? See comment about Clark	6/19/2024 10:53 AM
30	Desperately needs work. Programming curriculum needs updating, more mindful hiring, more point of contacts, different method for softball and baseball field scheduling to avoid double	6/19/2024 10:40 AM

booking, more strategic hiring method for pool staff to see that the pool remains open and fully staffed. An adult (18+) should always be on pool grounds when operating.

	staried. Arradult (101) Sribuld always be on poor grounds when operating.	
31	Garbage cans should be available at the city parks. Litter is everywhere.	6/19/2024 9:29 AM
32	Parks are always dirty, which is a shame because Austin has alot of parks to utilize.	6/19/2024 9:26 AM
33	Terrible, unkept. As a former employee for park and rec obviously no one has any work ethic or care to do their job. High taxes and this city looks like garbage. Very embarrassing. Flower baskets looked spectacular with Tom Graf was in charge, he was my boss and expected a lot but understandable cause it showed in the appearance of the city and parks.	6/18/2024 9:51 AM
34	The communication of available programs seems nonexistent, yet there's so much. At the same time trying to register for anything is a pain so we avoid civicrec site.	6/17/2024 9:21 PM
35	Need to do something about pickle ball courts need to think about the needs of more people than just baseball, soccer and football.	6/17/2024 6:45 PM
36	Not enough people to weed wack around town? Baseball fields that are played at weekly and so many weeds coming through the field and weeds are so tall next to fences and dug outs	6/17/2024 4:37 PM
37	They should be used more often. Attract out of town players by hosting baseball and softball tournaments.	6/17/2024 4:29 PM
38	Same programs year after year, change things up. Need more supervisors for kid activities, too much sitting or waiting around between drills or activities, waste of time and money. Most parks are in really tough shape. Supervisor needs to stop doing things "the way they always have been done". Fix the fields, let seasonal workers mow and put the fulltime employees to work fixing things up! Employees should be required to work a full 8 hour work day like the rest of us.	5/15/2024 9:52 PM
39	Tball and Peeweeball are so much fun!!	5/15/2024 10:20 AM
40	There is not enough to do in this town.	5/14/2024 5:45 PM

Q10 How would you rate the overall quality of services provided by the City?





ANSWER CHOICES	RESPONSES	RESPONSES	
Excellent	5.70%	17	
Good	34.90%	104	
Fair	41.61%	124	
Poor	13.76%	41	
Don't Know	4.03%	12	
TOTAL		298	

#	OTHER (PLEASE SPECIFY)	DATE
1	Overall however, Austin that long-term Austinites realize how business and available products and services have dwindled. Street cleaning could use a makeoverif you let us know when you are coming through we could get our cars off the streets. Example every Tuesday from 7 to 3. Impose fines for those who don't comply like they should do more of during snow emergencies. 75.00 fine. Of course there maybe acceptable reasons but it's money that could be put back into street budgets. Too many pesticides still being used by residents causing breathing difficulties for those with lung and breathing issues. No smoking in indoor facilities has worked so would it work for reducing pesticides perfumestoxic smells. If you never have had these issues you just can't relate. Public indoor spaces need to be re-imagined. Including churches stores etc. Any pulmonology doctor can attest to this	6/25/2024 8:37 AM
2	We can do better as a community. We need a leader for the community that wants change and proactively seeks it.	6/25/2024 8:18 AM
3	City needs to clarify what they do for people with homes: fix leaks, plumbing etc.	6/21/2024 1:31 AM
4	Love love love the Austin Bruins!!! Valuable and excellent addition to city of Austin!!!	6/20/2024 8:16 AM

5	Need to get single.sort recycling.	6/20/2024 7:23 AM
6	Stray cat population is out of control. Mower county citizens have taken it on their own to help towards this and it would be nice to have help from the city as well.	6/19/2024 8:01 PM
7	The city needs a TNR program. They should partner with Mower County Citizens for Felines. 507-219-0715	6/19/2024 7:32 PM
8	This city at communication. Absolutely, unequivocally at connecting with residents, unless they are VIPs. This town is too big to be small, and too small to be big, so everyone just throws their hands in the air and leaves it to someone else. This city would fall apart if it weren't for outside organizations making stuff happen.	6/19/2024 5:38 PM
9	Too many city workers just driving around on company time not doing f things. Know they do this personally	6/19/2024 2:43 PM
10	A city run composting site is needed!	6/19/2024 11:58 AM
11	Don't know much about this.	6/19/2024 9:26 AM
12	I believe Austin is a good community to live and to raise a family. I think with a revised vision it could be great. Things worth while cost money. If you don't want to pay taxes, you should experiment by living in another community that has lower taxes and see what the quality of life is like there. I think that rather than having the unimaginative and again, disingenuous, conversation of cutting taxes, leadership should be more courageous and insightful about responsible spending of tax dollars.	6/19/2024 9:25 AM
13	Traffic enforcement could use a major bump. Speeding in residential zones is horrifying. Some people repeatedly going 50-60+ but no police to be seen.	6/17/2024 9:21 PM
14	A few people in city hall need to be fired	6/17/2024 5:41 PM
15	The city seems more concerned about watering flowers downtown and making things pretty on the outside than it is with enforcing ordinances to keep us safe.	6/17/2024 5:17 PM
16	Between fair and poor	6/17/2024 4:26 PM