

Resolution 2012-012
Adopting St. Joseph's
Performance Measures Survey Results

Whereas, pursuant to Minnesota Statute 6.91 the St. Joseph City Council has adopted performance and output measures recommended by the State of Minnesota's Council on Local Results and Innovation and desires to continue with recommended performance measure guidelines and practices.

Now therefore be it resolved, the St. Joseph City Council adopted the following performance measures initiatives:

1. That the City has adopted and implemented the minimum 10 performance measures developed by the Council on Local Results and Innovation.
2. That the City has implemented a local performance measurement system as developed by the Council on Local Results and Innovation.
3. That the City will report the results of the 10 adopted measures to its residents before the end of 2012 on the City's Website.
4. That the City has surveyed its residents on the services included in the performance benchmarks and intends to periodically (at least biennially) repeat the survey of its residents to gauge changes in the performance benchmarks.
5. That the City adopts the results of the performance measures survey conducted in 2012.

Adopted this 5th day of July, 2012.


Rick Schultz, Mayor


Judy Weyrens, Administrator



City of St. Joseph, PO Box 668, St. Joseph MN 56374

**2012 City of St. Joseph
Performance Measurement Program
Survey Results**

July 5, 2012

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Introduction

In 2010, the Legislature created the Council on Local Results and Innovation. The Council created a set of ten standard performance measures for Cities and Counties that could assist the governing body in determining the quality, efficiency and need for services provided. This program has become known as the Performance Measurement Program. Participants in the program would agree to survey their constituents using the ten standards established by the Council. The survey would allow residents the opportunity to provide input on the services provided.

To encourage participation in the voluntary program, the 2010 Legislature provided a financial incentive. Cities that opted to participate would be eligible for a reimbursement of \$ 0.14 per capita, not to exceed \$ 25,000 and would be exempt from levy limits under MS 275.70 to 275.74. For the City of St. Joseph, the reimbursement for participation will be \$ 914.76.

Additional information on the Council on Local Results and Innovation can be found the Minnesota Secretary of State Website: <http://www.auditor.state.mn.us>.

Methodology

To assist Cities with the new Performance Measurement Program, the League of Minnesota Cities created a survey that would meet the requirements of the 2010 Legislation. Participating Cities would have the opportunity to modify the question and they would administer the actual survey, providing the results to each City.

The City of St. Joseph utilized the services the League of Minnesota Cities who provided the survey through survey monkey. The City notified the residents that they had an opportunity to provide input on the services provided. Notification was placed in the following locations:

1. Published in the May Newsletter distributed to all utility bill customers. Residents were provided with the URL and requested to participate. The URL as listed as follows: <http://www.surveymonkey.com/s/STJOSEPH2012>
2. Published in the June editions of the *St. Joseph Newsleader*
3. Published on the front page of the City Website. <http://stjoseph.govoffice.com/>
4. Announced at the June 7, 2012 City Council meeting (Meetings are broadcast on local access and replayed weekly.)

The survey was available on survey monkey from May 1 through June 13, 2012. At the end of the survey period, the League of Minnesota Cities provided the results. The results indicated that 59 individuals responded to the survey with the League of Minnesota Cities identifying six surveys that were either duplicates or non-residents. Therefore, the results on the following pages are a compilation of the 53 surveys.

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HOW WOULD YOU DESCRIBE YOUR OVERALL FEELING OF SAFETY IN THE CITY?

Very Safe

- In the 12 years that we've lived in St. Joseph, we've always felt very safe, even if we happen to be out for a late night stroll. The only times my husband feels unsafe are when he feels threatened by an unleashed barking (or snarling) dog when we are out for a walk; however, we have not been bitten yet. People don't realize, when their unleashed dogs are in their yards, how threatening their dogs can be to strangers when they race madly over to them barking fiercely. The dog owners may know that their dogs won't bite, but the passers-by do NOT know that. Although the CSB/SJU students who live near us may at times be a bit loud, we don't mind so long as they're having good, clean fun. They've never been a threat to us, and we do enjoy our interactions with them.
- The Police Dept employees are friendly. I see them driving through neighborhoods.

Somewhat Safe

- Too many bars downtown...we have many entries in the police blotter each week that is related to college students and alcohol.
- A very competent police department would like to *see more patrol on the SE side near the old delwin.
- Not real safe at times because of the speeding Vehicles. { Motorcycles, Hot Cars } not safe to walk Ave's or side streets.
- I have never had anything happen.
- Need to enforce speed limits and stop signs. We live in a very residential area with lots of kids playing outside and a stop sign right in front of our house - no one ever - ever stops for it. Furthermore - Northland Drive is a highway - people never obey the 30mph limit
- Has gotten better with student issues and them thinking they run the city, but starting to get the big city problems with a small city attention
- Vandalism occurs during college months
- Street lighting in the areas that were annexed do not get the same amount of lighting as the older part of the city. The lighting is lacking, needs about twice the candle power it has.
- Lack of patrol of speeding cars on Northland Drive. Too many kids around cars that do too fast.

Somewhat Unsafe

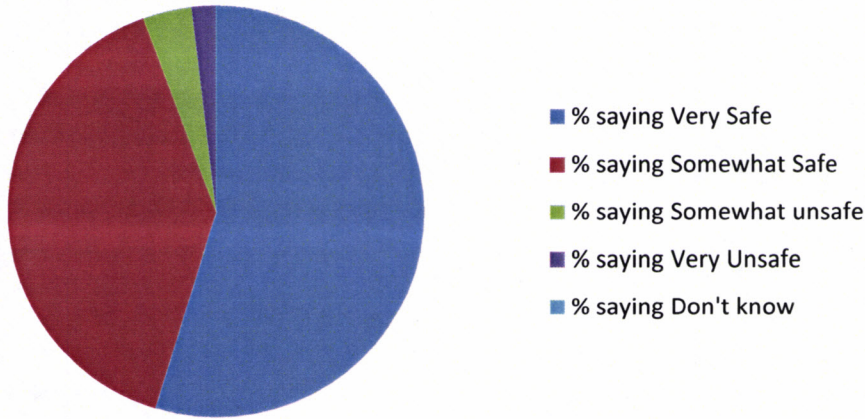
- I don't see cars yielding to walkers/bikers-we live on Minnesota st side of lake Wobegon trail-hard to get across 75-light changes too fast-2x cars have just missed hitting us-too dangerous to cross with kids
- Two people have gone missing from the area never to be heard from again!

Very Unsafe

- I have reported two crimes. One regarding a possible abuse situation that I witnessed at a local park. I informed the Chief about it the next day. He relayed the information to a detective, but I never received a phone call about it. I informed the Chief about it again, yet I still did not receive a call about it. The other situation pertains to a technological crime that is happening to me. They worked the case, and requested that I have a psychological evaluation done, which I did in good faith. They told me that if I would have that done, then they would pursue it with the CBI. They did not take it to the next level as promised. I think the problem is that there aren't enough resources to support our growing community, and he is doing his best to allocate the resources he has available but our budget is too limited.

	How would you describe your overall feeling of safety in the city?
# saying Very Safe	29
# saying Somewhat Safe	21
# saying Somewhat unsafe	2
# saying Very Unsafe	1
# saying Don't know	0
Total Responses	53
% saying Very Safe	55%
% saying Somewhat Safe	40%
% saying Somewhat unsafe	4%
% saying Very Unsafe	2%
% saying Don't know	0%

Overall Feeling of Safety



HOW WOULD YOU RATE THE OVERALL QUALITY OF FIRE PROTECTION SERVICES IN THE CITY?

Excellent

- We only live a few block from the fire hall so I would expect fast response if needed
- There is a good department that takes pride in what they do
- When calls have been made in the past, department always response in very short time periods
- GREAT FIRE DEPT

Good

- Never had to call but do believe good respond time
- Have no knowledge about the fire department's service
- Quality seems to be good but costly. It would be great if Waite Park and St. Joseph could consolidate their volunteer departments to save money on equipment and personnel
- Being a voluntary department, it is good.
- I have confidence in most of the firefighters and would hope equipment is up to par
- Why did the city feel they needed to put the rock down on Iris lane - it is terrible, kids cannot even rollerblade on it anymore and they have not been by to sweep it up. It was not necessary.

Don't Know

- I haven't seen it in action or needed its services
- Haven't really paid much attention to this. Haven't heard anything bad....

HOW WOULD YOU RATE THE OVERALL CONDITION OF CITY STREETS?

Excellent

- But not in the winter. I do not like that the streets don't get plowed after each snowfall. But sand and salt will be spread on top of the snow
- Better be it costs me a fortune every year, you could do a better job of keeping semi off side roads too after what you charged me for street assessments

Good

- The major streets are in good shape
- Except for the rock resurfacing on Pondview lane E. Not sure what happened but all we have seen from that project is loose rock everywhere ping off our cars every time we drive. The quality of that work was extremely poor
- I know the city is trying to keep our streets repaired. Every year a portion is improved
- County roadways throughout and around the City are in worse condition

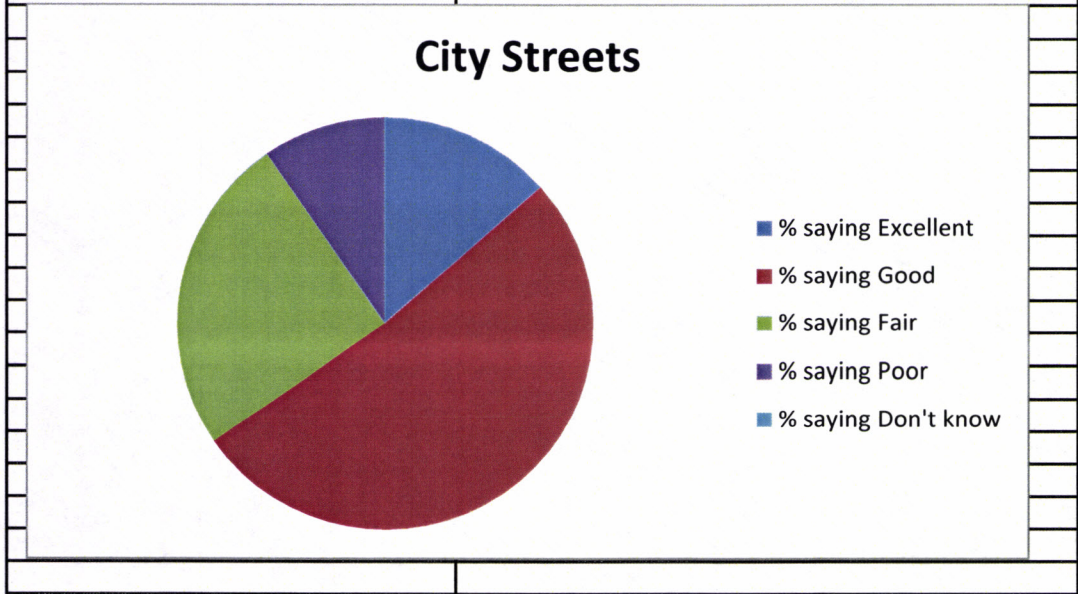
Fair

- We live in an older city with some of the street in bad shape. The requirement for city streets to have curbing is a hit or miss affair. Many alleys within the core city still consist of dirt. The city does not have a current Transportation Plan and decisions regarding improvements to current streets or additions of new streets seem to be decided on what is best for small interest groups or local neighborhoods rather than what is best for the city as a whole
- People mow their lawns and blow all the grass clipping on the road. The city has even shot the grass clipping on the street by the Northland Park and on the walk way on Iris. This doesn't need to be blown on the street and the people doing this should also be ticketed for the mess. That way it would stop them from doing it again. It is just not nice looking at all and it is all over the street that people walk on.
- Northland Drive has needed new lines painted for a couple years. Very difficult and dangerous to drive at night when raining or snowing. Bike path on Iris going to Northland Park needs to be marked or suggest poles be placed at the end of path entering road for safety and caution. Street sweeping could be done more often on road that have loose gravel/ resurfacing.
- I don't like how all the gravel ends up on our property after they resurfaced the road.
- Ellie CT is a new street and it is cracking terribly. This should be repaired before it gets worse
- Most are quality

Poor

- Many streets are really rough downtown
- Most of the roads need to be resurfaced. Also when the street cleaners came by, they did it on garbage day. Hello! They went around every garbage can...missing a lot of the street. Sartell's street cleaning was done at least 1 month before St. Joe's
- Some streets in my neighborhood have potholes; however, I know that the city sees to having them filled. These streets are ready for an overhaul, though.

	How would you rate the overall condition of city streets?
# saying Excellent	7
# saying Good	27
# saying Fair	13
# saying Poor	5
# saying Don't know	0
Total Responses	52
% saying Excellent	13%
% saying Good	52%
% saying Fair	25%
% saying Poor	10%
% saying Don't know	0%



HOW WOULD YOU RATE THE OVERALL QUALITY OF SNOWPLOWING ON CITY STREETS?

Excellent

- We've never been inconvenienced because of failure of snow to be removed in a timely manner. I walk to and from work every day and appreciate how efficient our snow removal system is.
- Compared to many cities I've visited in us and across world-excellent-well maintained

Good

- Need to start plowing before 7:00 Less Salt. Use only where needed not the whole street.
- I am glad that they do an early hour's cleanup on snow days. I would like to see a cleaner sweep after to remove the sludge after the major snow is removed.
- Occasionally the street past our home could be plowed sooner
- Would like to see the grass around the fire hydrant replaced by something zero maintenance or low maintenance. The grass gets ripped up every year and had to replace 2 sprinkler heads.
- It was a mild winter.
- It does take a long time for the side streets to get plowed -appears like one swipe is done and then it is left to melt off.

Fair

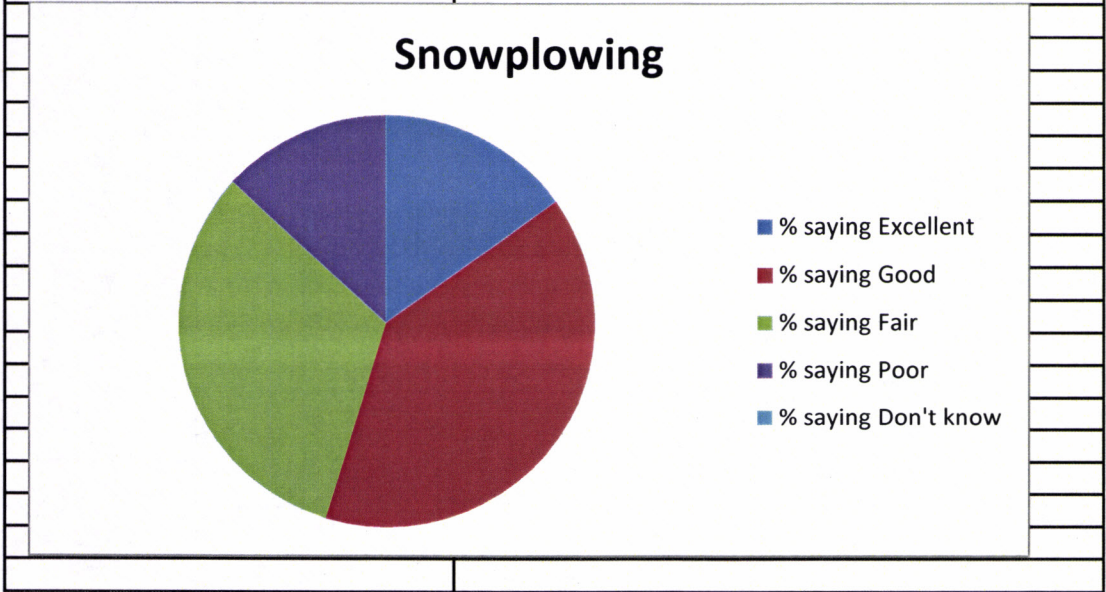
- Streets should be cleaned after a snowfall. I don't understand why sand/salt will be spread on the top of snow without removing snow first.
- I am not sure why they prefer to salt and sand over plow the snow when we get 2-3 inches of snow. It seems like as long they are driving around, they should put the plow down.
- If it were me making the decisions i might approach things differently but I don't have much of an understanding of the budget and other details
- Early plowing of neighborhoods would be nice
- Streets are often not plowed on the weekends, and not plowed frequently enough during snowstorms (the city seems to wait until all the snow has fallen). Some side streets (such as mine, 17th Ave. S.E.) are not fully cleared, even several days after a snowfall. Intersections are often icy.
- There are times that some parts of the city do not get plowed. It seems that some neighborhoods don't get the same service as some others
- Need to at least make 1 path through street. Should have not had to call in to work because the street isn't plowed especially when it wasn't done until early afternoon.
- Good job plowing but the backup beeping at 5 am is a little annoying when they do the corners
- Snowplow dumps snow into all twelve driveways on one side of the street, rather than over to the other side which only has one driveway.
- Low travel areas do not always get plowed the first day after a snow
- Sometimes a ridge of snow is left at the intersection and you have to drive around it
- plowing in cul-de-sac areas and residential areas in general needs to be addressed
- They hardly ever plow the width of the streets.

HOW WOULD YOU RATE THE OVERALL QUALITY OF SNOWPLOWING ON CITY STREETS? – CONTINUED

Poor

- I would select very poor if it was available. It seems like if they have to opportunity to actually clean the snow, they're nowhere to be found. Always two days late. Don't remove the slop in Spring
- Our road is rarely plowed by the time we need to leave for work in the morning at 0700; the intersections are full of packed snow. I have nearly gotten stuck in the snow many times and I take major roads to get around. It seems the city is trying to save money by not getting out and plowing in a timely fashion. I'm all for saving money but it really does come at the expense of the residents driving in the mess after a big storm.
- I know costs is a huge factor - and keeping costs down, and eliminating overtime, but the city needs to be out sooner when the streets need to be plowed. And when they do plow - they leave a gap of about 3 - 5 feet before your driveway that is unplowed - what's up with that???
- Because of the strict parking restrictions in the winter months and tickets wrote immediately. I would expect a more timely snow removal. Most of the time the street does not get plowed until the following day. No need for parking restrictions at night
- I live on a cul-de-sac so they often don't get to my road real early. They also now throw the snow in my yard which is ridiculous
- I live in the Graceview development and the roads are never cleaned off.

	How would you rate the overall quality of snowplowing on city streets?
# saying Excellent	8
# saying Good	21
# saying Fair	17
# saying Poor	7
# saying Don't know	0
Total Responses	53
% saying Excellent	15%
% saying Good	40%
% saying Fair	32%
% saying Poor	13%
% saying Don't know	0%



HOW WOULD YOU RATE THE DEPENDABILITY AND OVERALL QUALITY OF CITY SANITARY SEWER SERVICE?

Excellent

- Really love the cleanup days in the spring and fall

Good

- Never had a problem with this

Fair

- The city workers could be a better job of cleaning the streets to eliminate so much leave debris be washed into the sewer drains. It was after the heavy spring rains that the sweeper appears on the streets.
- I have got some yellow water out of the faucets a few times this year, gross!

Don't Know

- I'm not sure what is meant by "city sanitary sewer service". The garbage collection service is excellent and we have had no problems with the sewers.

HOW WOULD YOU RATE THE DEPENDABILITY AND OVERALL QUALITY OF THE CITY WATER SUPPLY?

Excellent

- Never had a problem with
- Could lower the chlorine content
- I've lived in other areas of the country... Some with well water, some with bad tasting tap water. Water here is fine... hard, but fine

Good

- Orange/rust sometimes present
- Water Quality can always be improved
- Hate the fact that they have an ordinance that we can only water on certain days...even though we have our own well. I think that's infringing on our freedom a little too much.
- had conditions in water when built here 17 yrs ago--glasses always came out of dishwasher white/coated--very yuck--no longer have issues

Fair

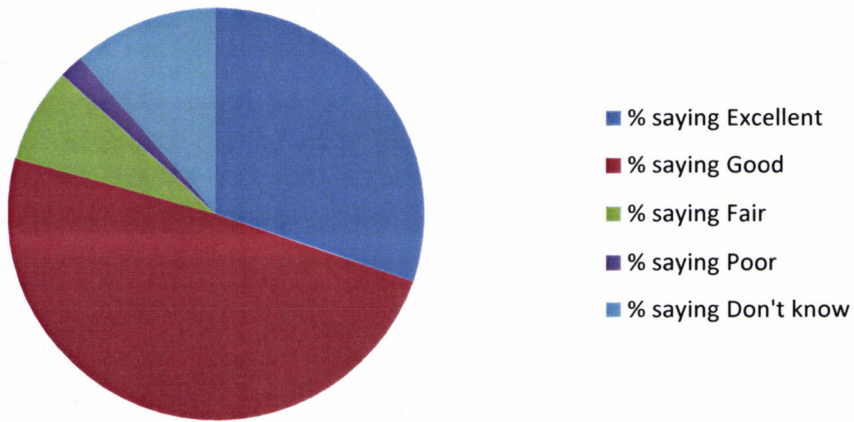
- I do not enjoy the taste of the water and have the white coating form in sinks and faucets.
- The water pressure is inconsistent. Some days we can barely get the shampoo out of our hair in the shower due to such low pressure. Other days it is fine so we are not sure what is impacting this. It will vary from day to day and morning to night.
- Not all of the water lines are looped systems. It has to do with the city not wanting to cover part of the cost because they could not show the benefit to access it to property owners.

Poor

- Even though they put up new water systems, they still restrict watering. It's difficult when I travel.

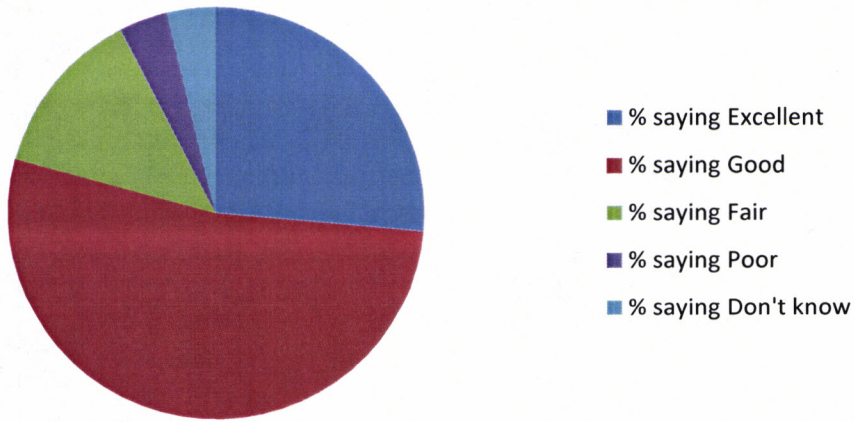
	How would you rate the dependability and overall quality of city sanitary sewer service?
# saying Excellent	16
# saying Good	26
# saying Fair	4
# saying Poor	1
# saying Don't know	6
Total Responses	53
% saying Excellent	30%
% saying Good	49%
% saying Fair	8%
% saying Poor	2%
% saying Don't know	11%

Sanitary Sewer



	How would you rate the dependability and overall quality of the city water supply?
# saying Excellent	14
# saying Good	28
# saying Fair	7
# saying Poor	2
# saying Don't know	2
Total Responses	53
% saying Excellent	26%
% saying Good	53%
% saying Fair	13%
% saying Poor	4%
% saying Don't know	4%

Water Supply



HOW WOULD YOU RATE THE OVERALL QUALITY OF CITY RECREATIONAL PROGRAMS AND FACILITIES (E.G. PARKS, TRAILS, PARK FACILITIES, ETC.)?

Excellent

- I love the park and rec areas in this town. They are kept clean. I especially like Klinefelter Park
- Lots of parks, well maintained
- Walking trails are available and linked throughout the city, and the Wobegon Trail begins in the city.

Good

- We are pleased to have some nice local parks
- Getting a dog park would be a nice idea for the people who may not have large yards.
- TOO MUCH EXPENCE ON TRAILS PARKS. AND SO VERY FEW USE THEM. We think the city of St. Joseph should start A Program. Maybe as early as grade school. And TELL PEOPLE, STUDENTS, HIGH SCHOOL, AND COLLEGE ETC. Which side of the Street TO WALK ON, Now we Learned many years ago To Walk Facing the Traffic,, If That is still Right Then Please Start A Program and EDUCATE The PUBLIC. Most people walk on the wrong side of the road and don't know when A car etc. is behind them
- I would not spend any more money than the present budget.
- Grass not cut often enough. lots of weeds
- The Wobegon trail is excellent, we also use the bike trails through Graceview and up to the new Kennedy school. The parks are very good also. A city swimming pool or splash pad would be a nice feature that is currently lacking.
- I would love to see a splash pad at Northland Park. Also I think a city of this size should have a much better parks and rec program
- Need a dog park
- The Cloverdale Tot lot should have a handicap assessable entrance so people don't drive over my lawn with their bikes to get there
- Wish we had a splash pad or a pool though

Fair

- I think we have some good parks-just too far apart-too far from my home to use often-don't let kids go alone -feel unsafe-older kids bullying-causing problems
- Another park placed on the SE side would be an attraction. much beautiful land owned by Stearns county near the Rassier property off of 91st Ave S
- One park very near my home is great and we visit it at least weekly, maybe a bit more enforcement of the dog leash rule there would be nice since I have a child that uses the park also.
- No swimming pool for kids.
- I think that it is great that someone stepped up - Sharon Young to start the Rec league - but we need more involvement from the city itself and really grow & expand the program to offer soccer, tennis, etc just like St. Cloud - don't we want to grow our community and keep the \$ here instead of giving it to St. Cloud?? As far as the parks - we live near Northland - they should move the "old" playground or just get rid of it and add a toddler play area near the larger playground - there is nothing for toddlers to do. And the large playground has turned into a hangout for the teenagers - my kids cannot even

HOW WOULD YOU RATE THE OVERALL QUALITY OF CITY RECREATIONAL PROGRAMS AND FACILITIES (E.G. PARKS, TRAILS, PARK FACILITIES, ETC.)? CONTINUED

play there anymore. Northland DOES NOT need a walking trail - it's a waste of money - why the heck do we have city streets on - we have enough people walking through our yard to get to the park - and the city doesn't do anything about it now, adding a trail is a waste - people rather walk around the neighborhood - our neighborhood that lives near Northland will all beg of you not to put in a walking path at that park.

- Need a park on South East part of town
- Need to develop areas for children in the summer - ie: pool, splash pad, etc. We use neighboring community services because there are not any available
- Northland Park needs equipment that is age appropriate for children under 5 years. I was very disappointed. Paths around the park and to the equipment would be much appreciated especially when using stroller or wagon
- The parks, trails and parks were mostly paid for by service clubs. The city does the daily maintenance but depends on service clubs for upgrades. New parks are paid for by developers either as cash or cash and land.
- There needs to be a splash pad at Northland Park. There are so many young families who live in the neighborhood and it would be well used
- we go to St Bens to use their tennis facilities

Poor

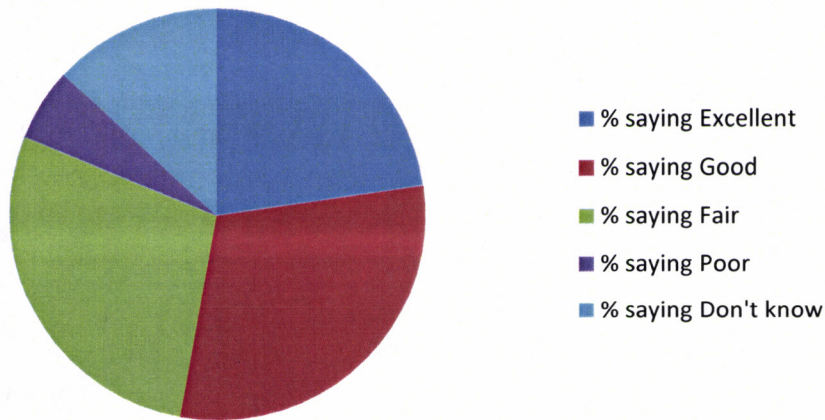
- Very little is spent on organized activities for young persons by the city. There is no city involvement with any type of senior activities. The city does have some nice parks that are well maintained but perhaps effort should be made to make citizens more aware of where the parks are and what they have to offer (perhaps a rotating Music-In-The-Park type promotion in the summer).
- I didn't realize they really had one.

Don't Know

- I don't use them very much. I use the trail for walking.
- I don't utilize these areas, so I can't really comment on them.
- Lots of parks but still nothing with water, seems like in the paper were constantly spending 25,000 on this monument restoration and this park something but what about a beach or splash pad
- there appears to be a great deal of opportunity to coordinate with community partners (CSB/SJU, St. Cloud School District 742, etc.) to better utilize existing facilities

	How would you rate the overall quality of city recreational programs and facilities (e.g. parks, trails, park facilities, etc.)?
# saying Excellent	12
# saying Good	16
# saying Fair	15
# saying Poor	3
# saying Don't know	7
Total Responses	53
% saying Excellent	23%
% saying Good	30%
% saying Fair	28%
% saying Poor	6%
% saying Don't know	13%

Rec programs and facilities



HOW WOULD YOU RATE THE OVERALL QUALITY OF SERVICES PROVIDED BY THE CITY

Excellent

- Except in the winter
- I think they have excellent programs...like spring and fall clean up, where we can get rid of bigger household stuff. Also like the compost site, although I thought the permit price increase this year was way too excessive.

Good

- Because of the high infestation of tent caterpillars last year and this year, I and others would very much appreciate a city-wide spray of BT, which is known to be effective on tent caterpillars without harming bees, birds, etc. Perhaps you could take this into consideration?
- I think city does better than a lot of area cities overall-could listen/ask more input/opinions from homeowners
- It would be great if the city of St Joe would think about building a high school. The St Cloud schools are just way to large and St Joe keeps growing and it would be a great addition to the city. There's plenty of room by the new Kennedy school to build it. ;)
- Noise is a strong concern, again on the SE Side. The industrial park does have a company/building that sounds to have a grinder/packer/drill of some sort that intermittently turns on and off which is audible an ALL hours of the day, more prominent in the summer. It can be heard in the house with the windows closed, therefore the windows are nearly never left open during the night. I believe it may be coming for one of the concrete/block companies.
- Our Police Dept. has done very little to keep the extremely loud Pickups, Motorcycles etc. at A Decent level, Over loaded Trucks on city Ave's And nothing is done even when called about it. Years ago we had two Police off and had better control of the problems listed. Especially the noise problem. One other thing that is getting, [We Think] out of hand and worse every year. That is ATV'S and Golf Carts on the streets and at most any time, from early morning to even when almost dark. They [Very Few If Any] have A SMV sign on and no brake lights or running lights. It is happening more right along. We have followed ATV'S and Golf Carts From as far as Scherer Trucking all the way to the 4 way stop at College Ave. and turn North, As well as many other streets, We almost ran into the back of one just awhile back as it was after dark and the Golf cart had no light of any kind. = What we would like to know are they LEGAL on the Streets Of St. Joseph now or not. Maybe the City could answer some of these questions in the NEWS LEADER !!! That Would Be Nice. Thank You.
- Please keep spending and taxation low and be responsible servants of the public.
- The broadcast of the city council should be better. The voice volume is very poor, and hard to hear. I don't know if this is the cable problem or the people to run the equipment.
- We love St. Joe and are so happy to live here. The only other issue I want to bring forward is the City allowing 4-wheelers and snow mobiles on city streets. I don't believe this is safe for a town the size of St. Joseph and think that ordinance should be re-visited.
- Would Like to see some Mosquito Control

HOW WOULD YOU RATE THE OVERALL QUALITY OF SERVICES PROVIDED BY THE CITY -- CONTINUED

Fair

- I'd rate this higher if the city leaders had more openness in their governmental meetings. There have been improvements from 3 or 4 years ago but, in this world of electronic availability, they have a very long way to go. The council labels many meetings as "working" meetings and therefore rationalizes a way to not televise them. Minutes of closed meetings seldom go through a public approval process after the reason for them being closed has been resolved. EDA meetings are not televised. Minutes of regular meetings are slow to appear on the city website. BUT...I do really like living in St. Joe. The city has much going for it.
- The city really needs to be cleaned up. When we moved here there was never this much junk sitting in yards. The blue garbage cans have to get out of sight. Why have brick on your garage when you cover it with ugly blue cans.
- TO MANY POLICE OFFICERS ON THE CITY PAYROLL AND ALSO THE COMPOST AREA SHOULD BE OPEN ALL DAY EVERY DAY
- We need a high school. Especially with all the new developments in the area with young families
- Why does Saint Joseph not offer a lawn watering meter? People would water more often if using a watering meter where they are not paying for sewer fees. The city would sell more water and the community would look better.

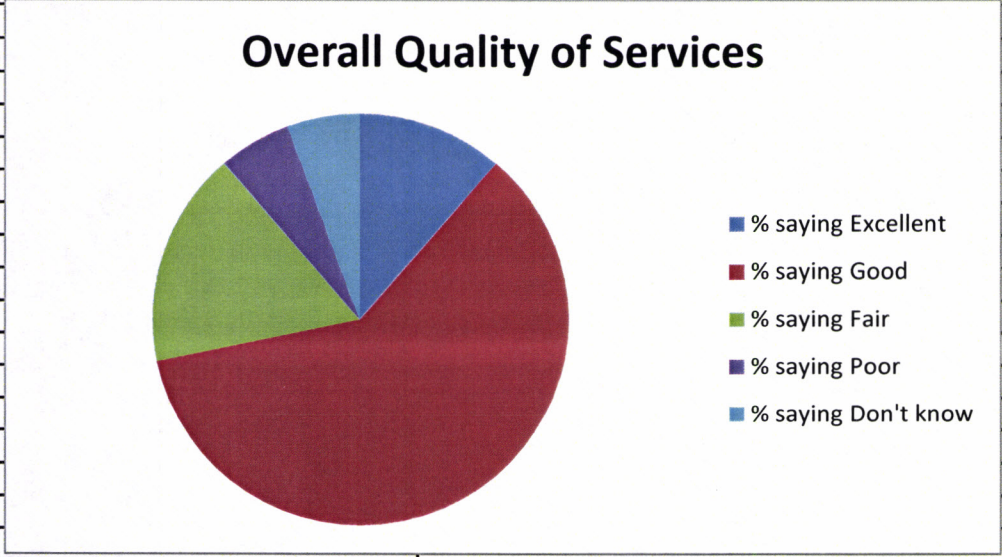
Poor

- Seems like the most of the police carry an air about them. Got pulled over once and even had my radar detector on so I knew he was watching, but he had a rider with and it seemed like he was just showing how arrogant, he could be. Small town cop with an ego.
- The website is horrible; don't think it's been updated since it was created :(

Don't Know

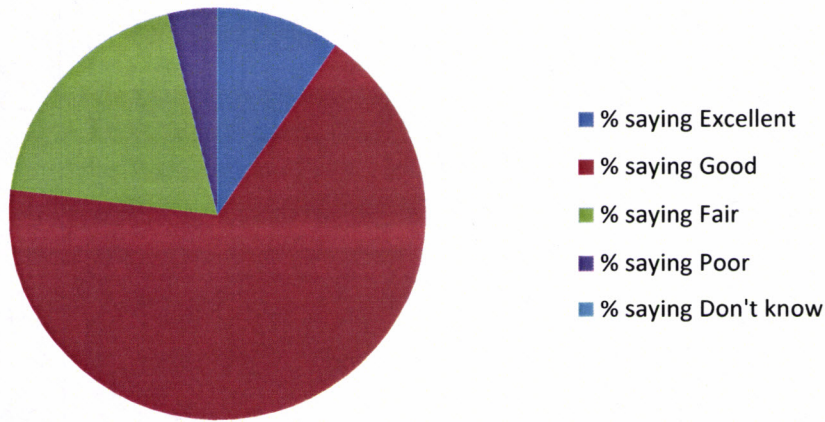
- What other services do they supply? Can this be listed in the "In the Know in St. Joseph"

	How would you rate the overall quality of services provided by the city?
# saying Excellent	6
# saying Good	32
# saying Fair	9
# saying Poor	3
# saying Don't know	3
Total Responses	53
% saying Excellent	11%
% saying Good	60%
% saying Fair	17%
% saying Poor	6%
% saying Don't know	6%



	How would you rate the overall appearance of the city?
# saying Excellent	5
# saying Good	35
# saying Fair	10
# saying Poor	2
# saying Don't know	0
Total Responses	52
% saying Excellent	10%
% saying Good	67%
% saying Fair	19%
% saying Poor	4%
% saying Don't know	0%

Overall Appearance of City



**Resolution 2011-014
City of St. Joseph
Resolution Declaring St. Joseph's Performance Measurements**

WHEREAS, pursuant to Minnesota Statute 6.91 cities may elect to participate in the standard measures program established by the Office of the State Auditor; and,

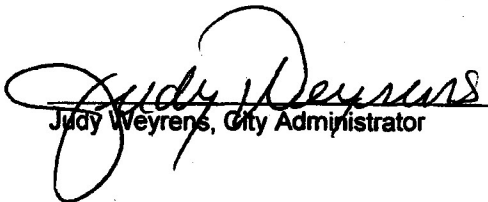
WHEREAS, the City of St. Joseph acknowledges performance measurements provide feedback to their citizens, taxpayers, elected officials, staff and other interested parties about the effectiveness and efficiency of services provided by the City of St. Joseph; and,

WHEREAS, the City of St. Joseph elects to participate in the State program and declares ten performance measures to review annually by June 15th.

NOW THEREFORE, BE IT RESOLVED BY THE CITY COUNCIL OF ST. JOSEPH, MINNESOTA declares the following standard performance measurements:

1. Citizen's rating of the overall quality of services provided by the City of St. Joseph.
2. Percent change in the taxable property market value.
3. Citizen's rating of the overall appearance of the City of St. Joseph.
4. Citizen's rating of the safety in the City of St. Joseph.
5. Citizen's rating of the quality of fire protection services in the City of St. Joseph.
6. Citizen's rating of the road conditions in the City of St. Joseph.
7. Citizen's rating the quality of snowplowing in the City of St. Joseph.
8. Citizen's rating of the dependability and quality of the St. Joseph water supply.
9. Citizen's rating of the dependability and quality of the St. Joseph sanitary sewer service.
10. Citizen's rating of the quality of St. Joseph's recreational programs and facilities (including parks, trails and park buildings).

Adopted by the council this 16th day of June 2011.



Judy Weyrens, City Administrator



Rick Schultz, Mayor

Appendix B

**Resolution 2012-012
Adopting St. Joseph's
Performance Measures Survey Results**

Whereas, pursuant to Minnesota Statute 6.91 the St. Joseph City Council has adopted performance and output measures recommended by the State of Minnesota's Council on Local Results and Innovation and desires to continue with recommended performance measure guidelines and practices.

Now therefore be it resolved, the St. Joseph City Council adopted the following performance measures initiatives:

1. That the City has adopted and implemented the minimum 10 performance measures developed by the Council on Local Results and Innovation.
2. That the City has implemented a local performance measurement system as developed by the Council on Local Results and Innovation.
3. That the City will report the results of the 10 adopted measures to its residents before the end of 2012 on the City's Website.
4. That the City has surveyed its residents on the services included in the performance benchmarks and intends to periodically (at least biennially) repeat the survey of its residents to gauge changes in the performance benchmarks.
5. That the City adopts the results of the performance measures survey conducted in 2012.

Adopted this _____ day of _____, 2012.

Rick Schultz, Mayor

Judy Weyrens, Administrator