RESOLUTION NO. 2012-69

AUTHORIZING REPORTING REQUIREMENTS FOR THE LOCAL PERFORMANCE MEASUREMENT PROGRAM

WHEREAS, the City Council of the City of Bloomington (City) has adopted and implemented the minimum ten performance measures developed by the Council on Local Results and Innovation;

WHEREAS, the City is in the process of implementing a local performance measurement system as developed by the City Council on Local Results and Innovation;

WHEREAS, the City will report the results of the ten adopted measures to its residents before the end of the calendar year through publication, direct mailing, posting on the entity’s website, or through a public hearing at which the budget and levy will be discussed and public input allowed;

WHEREAS, the City will survey its residents by the end of the calendar year on the services included in the performance benchmarks;

BE IT RESOLVED BY THE CITY COUNCIL OF THE CITY OF BLOOMINGTON, that the necessary documentation will be filed with the Office of the State Auditor for the Performance Measurement Program to be eligible for a reimbursement of $0.14 per capita in local government aid, not to exceed $25,000 and is also exempt from levy limits under Sections 275.70 to 275.74 of State Statute for taxes payable in 2013.

Passed and adopted this 25th day of June, 2012.

Mayor

Attest:

Secretary to the Council
RESOLUTION NO. 2012-69

The attached resolution was adopted by the City Council of the City of Bloomington on June 25, 2012.

The question was on the adoption of the resolution, and there were 7 YEAS and 0 NAYS as follows:

<table>
<thead>
<tr>
<th>CITY OF BLOOMINGTON COUNCILMEMBERS:</th>
<th>YEA</th>
<th>NAY</th>
<th>OTHER</th>
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<tbody>
<tr>
<td>Gene Winstead</td>
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<td>Jack Baloga</td>
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<td>Tim Busse</td>
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<td>Tom Hulting</td>
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<td>Karen Nordstrom</td>
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<td>Steve Peterson</td>
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<td>Vern Wilcox</td>
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</tbody>
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RESOLUTION ADOPTED.

ATTEST:

Barbara A. Clason
Secretary to the Council
### General:

1. Rating of the overall quality of services provided by your city
   - Excellent: 31%
   - Good: 57%
   - Fair: 10%
   - Poor: 1%
   - Source: 2012 Citizen Survey, Question 14

2. Percent change in the taxable property market value =
   - -1.8% for 2011 payable year 2012

3. Citizen's rating of the overall appearance of the City
   - Excellent: 21%
   - Good: 59%
   - Fair: 19%
   - Poor: 2%
   - Source: 2012 Citizen Survey, Question 2

### Police Services:

4. Part I and II crime rates
   - OR Citizens' rating of safety in their community
     - Very Safe: 77%
     - Safe: 19%
     - Neither: 3%
     - Somewhat Unsafe: 1%
     - Very Unsafe: 0%
     - Source: 2012 Citizen Survey, Question 6

   Output Measure: Police response time on top priority calls from dispatch to the first officer on scene = 4.74 min.

### Fire Services:

5. Insurance industry rating of fire services
   - ISO 3

   OR Citizens' rating of the quality of fire protection services
     - Excellent: 56%
     - Good: 40%
     - Fair: 5%
     - Poor: 0%
     - Source: 2012 Citizen Survey, Question 13

   Output Measure: Fire response time from dispatch to apparatus on scene = 4.5 minutes

### Streets:

6. Average City street pavement condition rating
   - 72.8 rating on the Pavement Condition Index (PCI)

   OR Citizens' rating of the road condition in their city
     - Excellent: 14%
     - Good: 42%
     - Fair: 35%
     - Poor: 9%
     - Source: 2012 Citizen Survey, Question 13

### Water:

7. Citizen's rating the quality of snowplowing on City streets
   - Excellent: 29%
   - Good: 49%
   - Fair: 17%
   - Poor: 5%
   - Source: 2012 Citizen Survey, Question 13

### Sanitary Sewer:

8. Citizen's rating of the dependability and quality of City water supply
   - Source: 2012 Citizen Survey, Question 13
     - Excellent: 47%
     - Good: 42%
     - Fair: 8%
     - Poor: 2%

   Output Measure: Operating cost per 1,000,000 gallons of water pumped/produced (centrally-provided system) (Actual operating expense for water utility/total gallons pumped/1,000,000) = $920/1,000,000 gal.

### Parks & Recreation:

9. Citizen's rating of the dependability and quality of City sanitary sewer service (centrally-provided system)
   - Source: 2012 Citizen Survey, Question 13
     - Excellent: 35%
     - Good: 53%
     - Fair: 12%
     - Poor: 1%

   Output Measure: Number of sewer blockages on City system per 100 connections (centrally-provided system) (Number of sewer blockages on City system reported by sewer utility/population/100) = 0.03/100 connections

Note: The results of the 2012 Citizen's Survey will be on the Bloomington website by September 1, 2012.