

RESOLUTION NO. 16279

**AFFIRMING THE CITY OF AUSTIN'S PARTICIPATION IN THE OFFICE OF THE STATE
AUDITOR'S VOLUNTARY 2021 PERFORMANCE MEASUREMENTS PROGRAM**

WHEREAS, benefits to the City of Austin for participation in the Minnesota Council on Local Results and Innovation's comprehensive performance measurement program are outlined in MS 6.91 and include eligibility for a reimbursement as set by state statute; and

WHEREAS, any city or county participating in the comprehensive performance measurement program is also exempt from levy limits for taxes, if levy limits are in effect; and

WHEREAS, the City Council of Austin has adopted and implemented 10 of the performance measures, as developed by the Council on Local Results and Innovation, and a system to use this information to help plan, budget, manage and evaluate programs and processes for optimal future outcomes.

NOW THEREFORE, BE IT RESOLVED THAT that the City Council of Austin will continue to report the results of the performance measures to its citizenry through the end of the year through posting on the city's website.


BE IT FURTHER RESOLVED that the Office of the State Auditor the actual results of the performance measures adopted by the city.

Passed by a vote of yeas and nays this 17th day of May, 2021.

YEAS 7

NAYS 0

ATTEST:



City Recorder

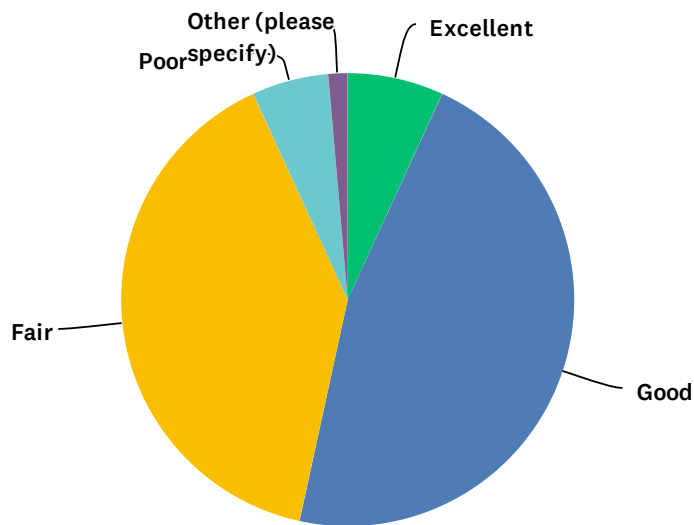
APPROVED:



Mayor

Q1 How would you rate the overall appearance of the City?

Answered: 73 Skipped: 0

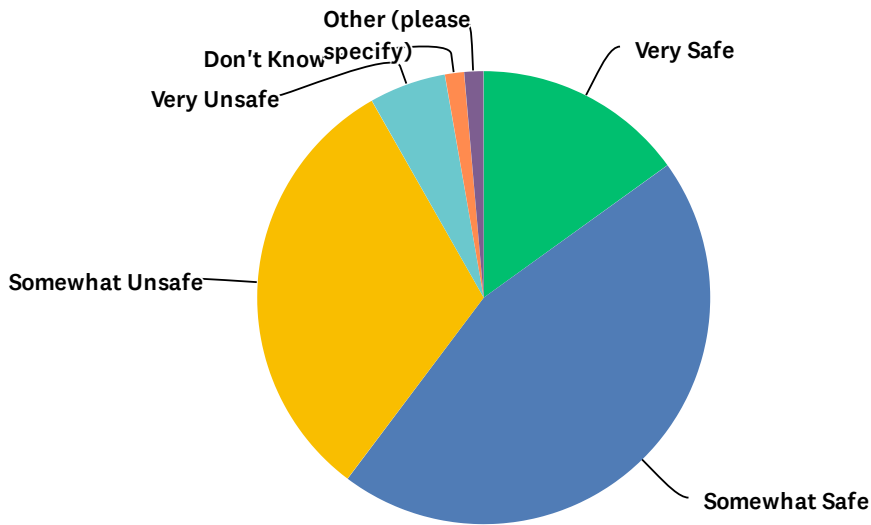


ANSWER CHOICES	RESPONSES
Excellent	6.85% 5
Good	46.58% 34
Fair	39.73% 29
Poor	5.48% 4
Don't Know	0.00% 0
Other (please specify)	1.37% 1
TOTAL	73

#	OTHER (PLEASE SPECIFY)	DATE
1	Worried about all the graffiti and tagging in the city, especially downtown	5/18/2021 9:35 AM

Q2 How would you describe your overall feeling of safety in the City?

Answered: 73 Skipped: 0

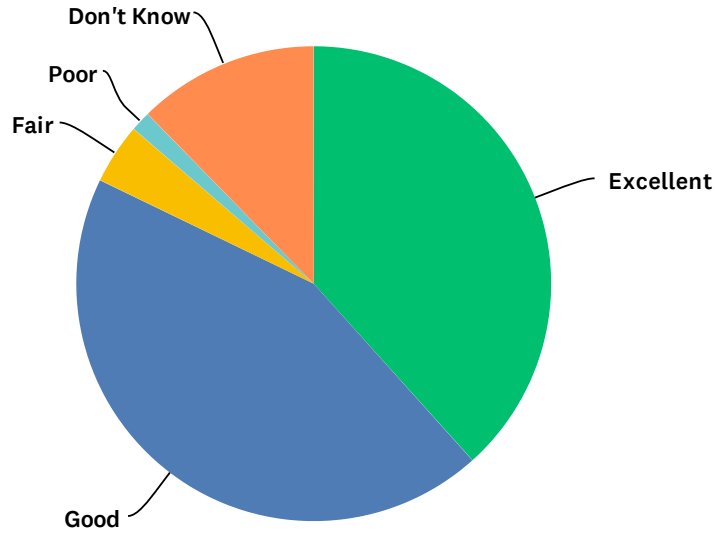


ANSWER CHOICES	RESPONSES	
Very Safe	15.07%	11
Somewhat Safe	45.21%	33
Somewhat Unsafe	31.51%	23
Very Unsafe	5.48%	4
Don't Know	1.37%	1
Other (please specify)	1.37%	1
TOTAL		73

#	OTHER (PLEASE SPECIFY)	DATE
1	I feel safe. I also feel we are a town with way too many in transition from another city using our resources and not giving back or not working. Typically they are the illegal substance users.	6/16/2021 6:31 AM

Q3 How would you rate the overall quality of fire protection services in the City?

Answered: 73 Skipped: 0

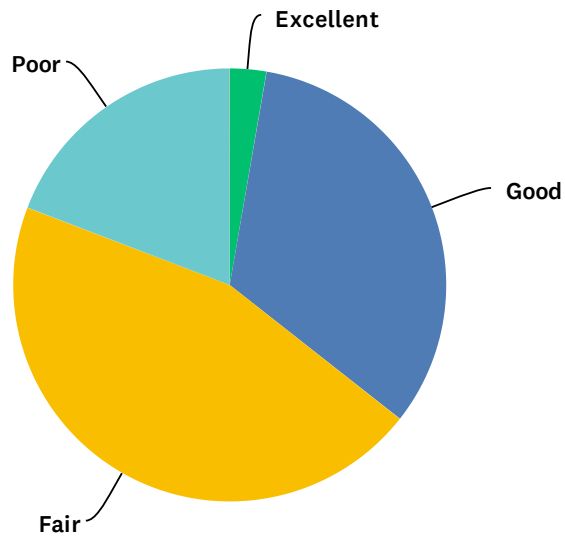


ANSWER CHOICES	RESPONSES	
Excellent	38.36%	28
Good	43.84%	32
Fair	4.11%	3
Poor	1.37%	1
Don't Know	12.33%	9
TOTAL		73

#	OTHER (PLEASE SPECIFY)	DATE
1	The pay for on call firemen is way way too low. They are risking their lives for so little.	6/16/2021 6:31 AM

Q4 How would you rate the overall condition of City streets?

Answered: 73 Skipped: 0

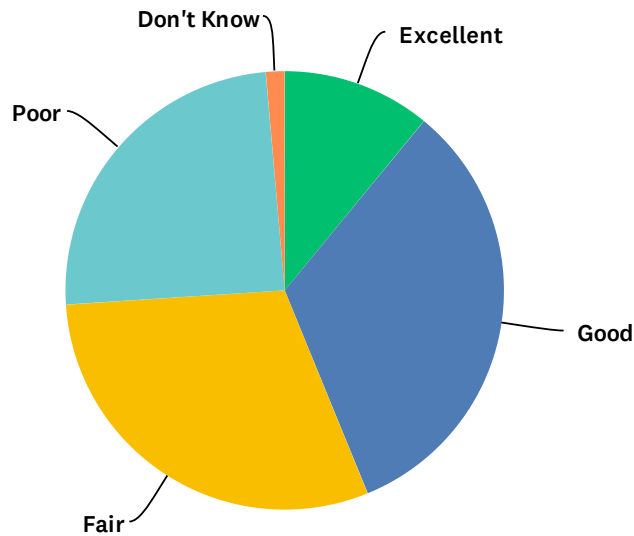


ANSWER CHOICES	RESPONSES
Excellent	2.74% 2
Good	32.88% 24
Fair	45.21% 33
Poor	19.18% 14
Don't Know	0.00% 0
TOTAL	73

#	OTHER (PLEASE SPECIFY)	DATE
	There are no responses.	

Q5 How would you rate the overall quality of snowplowing on City streets?

Answered: 73 Skipped: 0

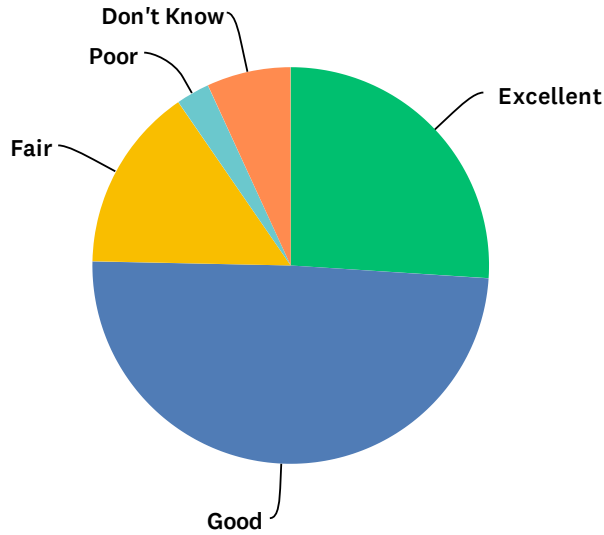


ANSWER CHOICES	RESPONSES	
Excellent	10.96%	8
Good	32.88%	24
Fair	30.14%	22
Poor	24.66%	18
Don't Know	1.37%	1
TOTAL		73

#	OTHER (PLEASE SPECIFY)	DATE
1	We need to have more cars towed that don't follow the snow emergency. More ticketing needs to be done. If this were happening the. Plows could clean the streets better. Salting or sanding needs to improve in the high traffic areas as well. The top of Skinner's hill was a nightmare at times last year. We need to get plows that don't bury the end drives of homes. People remove the snow and then the plow returns and brings even more.	6/16/2021 6:31 AM
2	This is terrible! The condition of the streets in the winter are AWFUL! Even relatives who travel here from smaller or larger towns comment on how bad our street conditions are in the winter!!!!	6/15/2021 1:05 PM
3	Main streets are fine...it's impossible to get around on residential streets in the winter	5/20/2021 10:56 AM
4	They are awesome. Can always count on them to do a good job. Appreciate it so much.	5/18/2021 9:35 AM
5	Residential streets are just as important as the main roads. And the snow emergency is a joke in any residential area!	5/18/2021 8:29 AM

Q6 How would you rate the dependability and overall quality of City sanitary sewer services?

Answered: 73 Skipped: 0

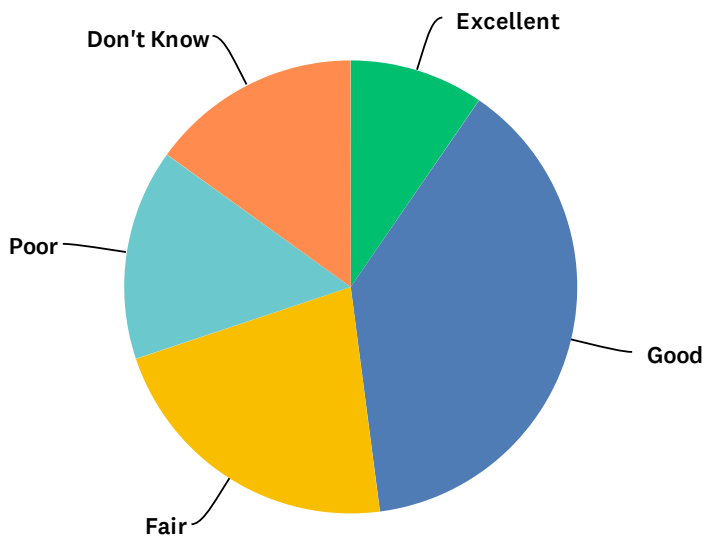


ANSWER CHOICES	RESPONSES	
Excellent	26.03%	19
Good	49.32%	36
Fair	15.07%	11
Poor	2.74%	2
Don't Know	6.85%	5
TOTAL		73

#	OTHER (PLEASE SPECIFY)	DATE
1	Canoeing behind the treatment plant is gross. We need to fix that.	6/16/2021 6:31 AM

Q7 How would you rate the fiscal management and health?

Answered: 73 Skipped: 0

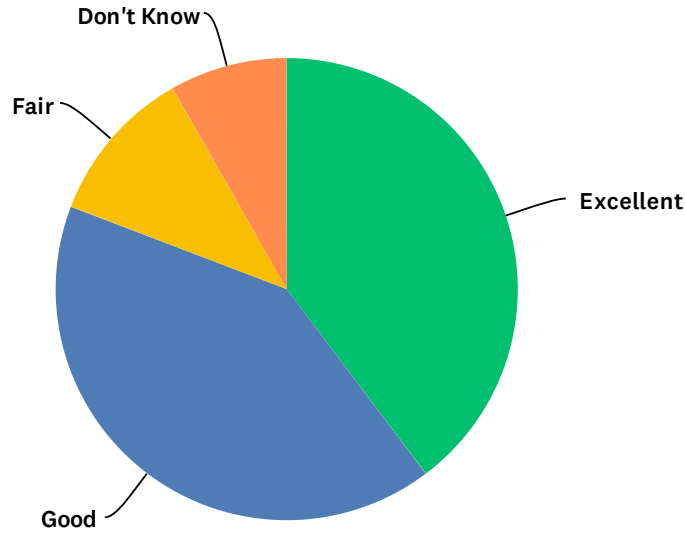


ANSWER CHOICES	RESPONSES	
Excellent	9.59%	7
Good	38.36%	28
Fair	21.92%	16
Poor	15.07%	11
Don't Know	15.07%	11
TOTAL		73

#	OTHER (PLEASE SPECIFY)	DATE
1	Please bring more access to health resources that are not just Mayo Clinic. They are expensive for the uninsured	6/15/2021 7:59 PM
2	The wages of city employees are incredibly inflated for the work and our size of town and lack of industry in the town to support those wages.	6/15/2021 1:05 PM
3	Pretty watered down survey if you ask me, but I guess if we are just "going through the motions", it doesn't even really matter.	5/19/2021 11:19 AM
4	The city needs to stop allowing potential business opportunities from pulling interest in Austin.	5/18/2021 2:13 PM
5	Tough year for all but appreciate the effort to come thru it.	5/18/2021 9:35 AM

Q8 How would you rate the quality of the City library programs and facilities?

Answered: 73 Skipped: 0

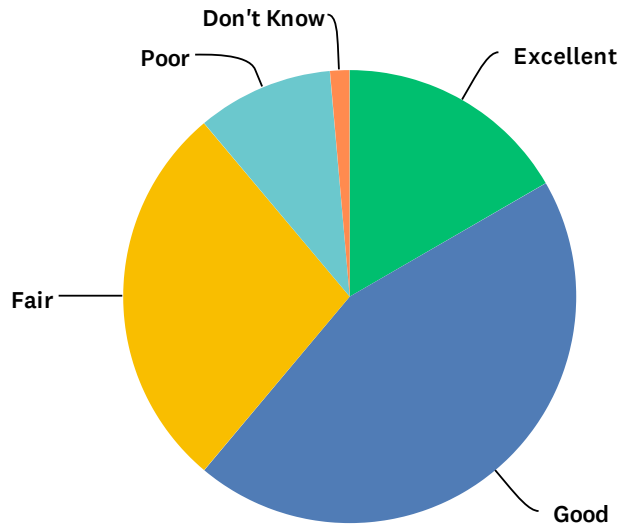


ANSWER CHOICES	RESPONSES	
Excellent	39.73%	29
Good	41.10%	30
Fair	10.96%	8
Poor	0.00%	0
Don't Know	8.22%	6
TOTAL		73

#	OTHER (PLEASE SPECIFY)	DATE
1	More evening hours are very much appreciated!	6/15/2021 4:57 PM
2	We miss lego club	6/10/2021 3:20 PM
3	Needs to be open to the public more, without hiring more employees.	5/19/2021 11:19 AM
4	More computers for public use would be nice. Or perhaps a check out program.	5/18/2021 12:26 PM
5	This is a major highlight in the community.	5/18/2021 10:23 AM

Q9 How would you rate the overall quality of City recreational programs and facilities (e.g., parks, trails, park facilities, etc.)?

Answered: 72 Skipped: 1

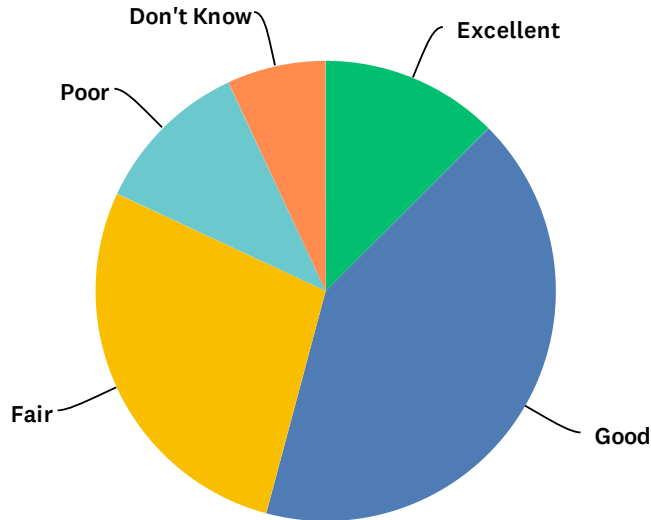


ANSWER CHOICES	RESPONSES	
Excellent	16.67%	12
Good	44.44%	32
Fair	27.78%	20
Poor	9.72%	7
Don't Know	1.39%	1
TOTAL		72

#	OTHER (PLEASE SPECIFY)	DATE
1	Great people!	6/16/2021 6:31 AM
2	Please know that the community parks, especially Lions Park, the park by the library, and the bandshell park have situations happen that makes parents question the quality of the park because of the people that congregate in the pavilions there. Those parks are family favorites but unfortunately avoid them because there is a lot of yelling and fighting	6/15/2021 7:59 PM
3	We have noticed a large increase of homeless people who are taking up residence in our local parks, trails, etc.	6/15/2021 10:27 AM
4	Park and rec employees are treated terribly. The trees in this city are being slaughtered without consent, or expert advice.	6/2/2021 1:10 PM
5	Getting better	5/18/2021 3:28 PM
6	Parks should be mowed weekly and sprayed for dandelions., instead people are referring to them as dandelion parks	5/18/2021 9:30 AM
7	New Y building shouldn't charge citizens so much \$\$\$	5/18/2021 9:02 AM

Q10 How would you rate the overall quality of services provided by the City?

Answered: 72 Skipped: 1



ANSWER CHOICES	RESPONSES
Excellent	12.50% 9
Good	41.67% 30
Fair	27.78% 20
Poor	11.11% 8
Don't Know	6.94% 5
TOTAL	72

#	OTHER (PLEASE SPECIFY)	DATE
1	Whenever I have called I get an answer. Permits are a pain but they are kind when helping me. I just hope other citizens are doing their part to comply in getting theirs or we try to teach everyone the hows and why's about obtaining it.	6/16/2021 6:31 AM
2	City workers are the awesome! They do their best with what they have to work with.....	5/19/2021 10:48 AM
3	Taxes are too high for this area.	5/18/2021 2:13 PM
4	The services are great. Though please institute alternate side parking in the winter. The part of the street in front of our house never gets plowed properly because of street parkers. Also what's with all the people who don't have to keep their homes maintained? Most of the city looks like a dump!!! Get people to pick of their trash a s mow a s keep random trees from growing all over in their landscaping. Come on Austin get people to have some pride in where they live. I'm sick of having to report neighbors who opt out of garbage service and just fill their garage with trash that then blows into our yard!!!!!!!	5/18/2021 9:32 AM