

BOARD OF COUNTY COMMISSIONERS
WASHINGTON COUNTY, MINNESOTA

RESOLUTION NO. 2017-176

DATE June 20, 2017
MOTION
BY COMMISSIONER Miron

DEPARTMENT Administration
SECONDED BY
COMMISSIONER Bigham

Participation in the 2017 Performance Measurement Program

WHEREAS, the Legislature created the Council on Local Results and Innovation in 2010, outlined in MS 6.91; and

WHEREAS, the Council on Local Results and Innovation released a standard set of performance measures for counties that will aid residents, taxpayers, and state and local elected officials in determining the efficacy of counties in providing services and measure residents' opinions of those services; and

WHEREAS, in 2011, the County Board began its participation in the voluntary standard measures program by adopting resolution #2011-068; and

WHEREAS, a county that elects to participate in the standard measures program for 2017 may be eligible for a reimbursement of \$0.14 per capita in county government aid, not to exceed \$25,000; and

WHEREAS, counties must file a report with the Office of the State Auditor by July 1, 2017 consisting of a declaration adopting and implementing performance measures developed by the Council on Local Results and Innovation; and

WHEREAS, the county has a longstanding commitment to performance measurement and improvement that focuses on outcome goals and performance results; and


WHEREAS, the county has implemented a local performance measurement system including the use of measurement and reporting to help plan, budget, manage, and evaluate programs and processes; and

WHEREAS, the county will report the results of the 11 adopted measures from this program to residents by posting the results on the county's website; and


WHEREAS, the county has utilized surveys to gather information on the performance benchmarks and most recently surveyed its residents in 2016 on the quality of county services and facilities;

WHEREAS, the county will continue to communicate the results of our performance measurement and improvement program with our residents through the use of public meetings, news releases, and an annual report to the County Board and our residents.

NOW, THEREFORE, BE IT RESOLVED that the Washington County Board of Commissioners adopts 11 Model Performance Measures for Counties and authorizes the County Administrator to file the declaration to participate in the 2017 Performance Measurement Program and to file the Performance Measurement Review with the Office of the State Auditor by July 1, 2017.

ATTEST: 

COUNTY ADMINISTRATOR


COUNTY BOARD CHAIR

	YES	NO
MIRON	<u>X</u>	___
KRIESEL	<u>X</u>	___
WEIK	<u>X</u>	___
BIGHAM	<u>X</u>	___
KARWOSKI	___	___

State Standard Measures Program

In 2010, the Legislature created the Council on Local Results and Innovation. In February 2011, the Minnesota Council released a set of performance measures for counties that will aid residents, taxpayers, and state and local elected officials in determining the efficacy of counties in providing services, and measuring residents' opinions of those services.

This document provides summary information on 11 of those performance measures. For additional information, including narratives and analysis on many of these measures, refer to the annual Washington County Performance Measurement Report on the county website: www.co.washington.mn.us/performanceasures

PUBLIC SAFETY

Part I and Part II Crimes per 1,000 residents

	2014	2015	2016
Part I Crimes	2.8	3.5	3.9
Part II Crimes	11.0	11.0	14.0

Crimes committed by offenders are classified as either Part I or Part II crimes. Part I crimes include homicide, sexual assault, robbery, aggravated assault, burglary, larceny-theft (shoplifting, pick-pockets), motor vehicle theft, and arson. Part II crimes include other assaults, forgery and counterfeiting, fraud, embezzlement, stolen property (buying, receiving, possessing), prostitution, sex offenses, drug abuse violations, gambling, offenses against family and children, driving under the influence, violating liquor laws, drunkenness, disorderly conduct, vagrancy, and all other offenses (any offense that does not fit in any category except for driving offenses).

Note: 2015 population estimate was used to calculate 2015 and 2016 crimes per 1,000 residents, as the 2016 population estimate was not available at the time of publication. Source: Washington County Sheriff's Office

Percent of adult offenders with new felony conviction within 3 years of discharge

	2014	2015	2016
Percent of adult offenders with a felony conviction within 3 years of discharge	18%	16%	12%

Note: Washington County recidivism rates for 2016 involve probation sentenced offenders with a felony level case discharged in 2012. The percentages are within the norm of the seven-county metro area. Source: Washington County Community Corrections

PROPERTY RECORDS, VALUATION, ASSESSMENT

Turnaround time for recording, indexing, and returning real estate documents

	2014	2015	2016
Recording compliance	100%	100%	100%
Timely recording, paper documents	2.75 days	3.51 days	3.49 days
Timely recording, electronic documents	0.25 days	0.10 days	0.004 days

To aid and improve commerce in Minnesota, state law compels specific processing requirements and compliance standards for recording of real estate documents, no later than 10 business days for documents submitted in paper form and no later than 5 days electronically after receipt by the county. Source: Property Records and Taxpayer Services

PUBLIC WORKS

Average pavement condition rating

	2014	2015	2016
Pavement Condition Index (PCI)	74	76	78

Note: The PCI rating monitors the surface quality of the pavement. Washington County's goal is to maintain the overall pavement condition of its roadway system at an average PCI of 72 or greater, with a minimum PCI of 40. Source: Washington County Public Works and Minnesota Department of Transportation

Citizens' rating of county roads such as Manning Avenue, Radio Drive, or Bailey Road

	2008	2013	2016
Condition of county roads	49	59	63

Note: Numbers are presented on a 0-100 scale where zero equals "poor," 33 equals "fair," 67 equals "good," and 100 equals "excellent." Source: Washington County Residential Survey 2008, 2013, 2016

PUBLIC HEALTH, SOCIAL SERVICES

Percentage of children in which there is a recurrence of maltreatment within 12 months following an intervention

	2014	2015	2016
Child Maltreatment	6.2%	3.3%	2.4%

Child maltreatment includes physical abuse, neglect, sexual abuse, mental injury, or maltreatment of a child in a facility. Minnesota's Department of Human Services measures repeat maltreatment as the percentage of children in which there is a recurrence of maltreatment within 12 months following an intervention. Washington County's goal is 10% or less.

Note: Data for 2016 is for a portion of the year, data for 2016 will be finalized after a full 12 months have elapsed after the occurrence of maltreatment. Source: Minnesota Department of Human Services' Social Services Information System

Percentage of low birth-weight children

	2013	2014	2015
Low birth-weight	4.9%	5.0%	4.2%

Note: Low birth-weight describes babies who are born weighing less than 2,500 grams or 5.5 pounds. This data does not include multiple births. 2016 data was not available at the time of publication. Source: Washington County Public Health and Environment

PARKS, LIBRARIES

Citizens' rating of quality of parks - Park Visitor Survey

	Very Satisfied	Satisfied	Neutral	Dissatisfied	Very Dissatisfied
2014	71.3%	23.4%	3.2%	0.8%	1.3%
2015	69.7%	24.7%	0.4%	1.1%	1.8%
2016	72.7%	23.4%	2.4%	0.5%	1.0%

This measure provides information on the percentage of surveyed park visitors who were satisfied with their experience in the park they visited that day. Source: Washington County Public Works - Park Visitor Survey

Number of annual library visits per 1,000 residents

	2014	2015	2016
Number of annual library visits per 1,000 residents	3,677	3,624	3,646

2015 population estimate was used to calculate the 2016 in-person library visits per 1,000 residents, as the 2016 population estimate was not available at the time of publication. *Note: Numbers do not include libraries in Stillwater, Lake Elmo, and Bayport.*

ENVIRONMENT

Recycling percentage

	2014	2015	2016
Percentage of recycled waste	51.7%	37.7%	42.8%

Note: The recycling percentage is the total tons of county recyclable materials as a percentage of the waste generated rate. Starting in 2015 the Minnesota Pollution Control Agency changed how the system reports recycling tonnage. This has resulted in a significant drop in the recycling rates for 2015 and 2016. Source: Washington County Public Health and Environment SCORE Report

BUDGET, FINANCIAL

Bond rating

	2014A	2015A	2016A
Standard and Poor's Rating Service	AAA	AAA	AAA
Moody's Investor's Services	Aaa	Aaa	Aaa

Note: The letter "A" behind each year signifies the name of the bond sale. Source: Washington County Accounting and Finance

**Washington County
Performance
Measurement
Program**

Since the mid-1990s, Washington County departments have tracked, reported, and monitored performance measures to support decision-making, and to drive continued improvement in the services provided.

Progress Meetings, scheduled with each department once a year, are an example of continuously improving and advancing use of data and analysis in the organization. The purpose of these meetings is to facilitate an ongoing dialogue about performance results and quality improvement efforts between the Office of Administration and the county's departments.

Washington County's multi-departmental Performance Measurement and Improvement Team (PerMIT) continues to further institutionalize the use of performance measurement, lean, and quality improvement throughout the organization.

Washington County remains committed to making data-driven decisions, ensuring accountability, and providing quality services.

WASHINGTON COUNTY VISION, MISSION, GOALS & VALUES

VISION

A great place to live, work and play...today and tomorrow

MISSION

Providing quality services through responsible leadership, innovation, and the cooperation of dedicated people

GOALS

- To promote the health, safety, and quality of life of citizens
- To provide accessible, high-quality services in a timely and respectful manner
- To address today's needs while proactively planning for the future
- To maintain public trust through responsible use of public resources, accountability, and openness of government

VALUES

- Ethical: to ensure public trust through fairness, consistency, and transparency
- Stewardship: to demonstrate tangible, cost-effective results and protect public resources
- Quality: to ensure that services delivered to the public are up to the organization's highest standards
- Responsive: to deliver services that are accessible, timely, respectful, and efficient
- Respectful: to believe in and support the dignity and value of all members of this community
- Leadership: to actively advocate for and guide the county toward a higher quality of life

MORE INFORMATION AVAILABLE

Performance Measurement and Indicators Report

The annual Performance Measures and Indicators Report reflects Washington County's continued commitment to high-quality service that meets and exceeds the needs and expectations of Washington County residents. The 2016 Performance Measures and Indicators Report is the county's 18th annual report.

www.co.washington.mn.us/performanceasures

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