STATEWIDE PERFORMANCE MEASUREMENTS COUNCIL ON LOCAL RESULTS AND INNOVATION Otter Tail County Resolution No. 2020-47

WHEREAS, in 2010, the Minnesota Legislature created the Council on Local Results and Innovation; and

WHEREAS, the Council on Local Results and Innovation developed a standard set of performance measures that will aid residents, taxpayers, and state and local elected officials in determining the efficacy of counties in providing services and measure residents' opinion of those services; and

WHEREAS, benefits to Otter Tail County for participation in the Minnesota Council on Local Results and Innovation's comprehensive performance measurement program are outlined in M.S. 6.91 and includes eligibility for a reimbursement as set by State statute; and

WHEREAS, any county participating in the comprehensive performance measurement program is also exempt from levy limits for taxes, if levy limits are in effect; and

WHEREAS, the Otter Tail County Board has adopted and implemented at least 10 of the performance measures, as developed by the Council on Local Results and Innovation, and a system to use this information to help plan, budget, manage and evaluate programs and processes for optimal future outcomes.

NOW THEREFORE LET IT BE RESOLVED THAT, Otter Tail County will continue to report the results of the performance measures to its citizenry by the end of the year through publication, direct mailing, posting on the County's website, or through a public hearing at which the budget and levy will be discussed and public input allowed.

BE IT FURTHER RESOLVED THAT, Otter Tail County will submit to the Office of the State Auditor the actual results of the performance measures adopted by the County.

The motion for the adoption of the foregoing resolution was made by Commissioner <u>Manson</u> and seconded by Commissioner <u>Manson</u> and, after discussion and upon a vote being taken thereon, the resolution was adopted unanimously.

Adopted at Fergus Falls, MN this 16th day of June 2020.

OTTER TAIL COUNTY BOARD OF COMMISSIONERS

Alend Carlss By:

Leland R. Rogness, Board of Commissioners Chair

Dated 6-16-2020

st VYI COLL I+CA Nicole Hansen, Clerk



OTTER TAIL COUNTY – MINNESOTA

COUNCIL ON LOCAL RESULTS & INNOVATION

2020 STANDARD MEASURES FOR COUNTIES

TABLE OF CONTENTS

1.0 Public Safety
Minnesota Return A Crime Rates4
Deputy Response Time
Total number of accidents that occur on CSAH/County/Township Roads
2.0 Probation/Corrections
% of adult offenders with a new felony conviction within 3 years
3.0 Public Works
Hours to plow complete system during a snow event5
Average county pavement condition rating5
Average Bridge Sufficiency Rating5
4.0 Public Health/Social Services
General life expectancy5
Tobacco and Alcohol Use5
Percentage of low birth-weight births5
Workforce participation rate among MFIP and DWP recipients
% of children - recurrence of maltreatment within 12 months
Child Support Program Cost Effectiveness
Per Capita Cost Report
5.0 Property Records, Valuation, Assessment
Level of assessment ratio7
Turn-around time: Recording/indexing/returning real estate documents7
6.0 Elections
Accuracy of post-election audit7
7.0 Veterans Services
Dollars brought into county for veterans' benefits Federal and State dollars
Percentage of veterans receiving federal benefits7
8.0 Parks, Libraries
Number of annual visits per 1,000 residents8
9.0 Budget, Financial
Bond rating
Debt service levy per capita; outstanding debt per capita8
10.0 Environmental
Recycling percentage Available in the SCORE report8
Amount of hazardous household waste and electronics collected9
11.0 Resolution
Otter Tail County Resolution No. 2020-47: Statewide Performance Measures

1.0 PUBLIC SAFETY

Crime Reporting System

ORI: MN0560000

Minnesota Return A

Report Period: 01/01/2019 - 12/31/2019

Report Date: 6/16/2020

Agency: Otter Tail County Sheriff

Offenses and Clearances by Classification							
Offense Classification		Offenses Reported or Known	Offenses Unfounded	Total Actual Offenses	Crime Rate per 100,000	Cleared by Arrest or Exceptional Means	Cleared Involving only Unde 18 Years
Murder & Nonnegligent Manslaughter	Totals	C) () () 0	0	
Manslaughter by Negligence	Totals	0) () () 0	1	
Rape							
Completed		8	3 () 8	3 23	2	
Attempted		C) () () 0	0	
	Totals	8	3 () 8	3 23	2	
Robbery							
Firearm		C) () () 0	0	
Knife or Cutting Instrument		C) () () 0	0	
Other Weapon		C) () (0 (0	
Strong Arm (hands, fist, feet, etc.)		1) -	I 3	1	
- , , ,	Totals	1) .	3	1	
Assault							
Firearm		5	5 () 5	5 14	4	
Knife or Cutting Instrument		2			2 6	2	
Other Weapon		2) 2		2	
Hands, Fist, Feet, etc. (aggravated injury)		10				8	
	Totals					16	
Burglary	101010						
Forcible Entry		31) 3-	89	18	
Unlawful Entry (no force)		31				5	
Attempted Forcible Entry		1				0	
Attempted Porcible Entry	Totals				-	23	
Larceny-theft	Totals					18	
Motor Vehicle Theft		100			,,	10	
Autos		13	3 () 13	3 37	3	
Trucks & Buses		6				1	
Other Vehicles		6				1	
	Totals				-	5	
Arson	Totals					0	
Human Trafficking - Commercial Sex Acts	Totals					0	
Human Trafficking - Involuntary Servitude	Totals					0	
Part I Totals		255				66	
Part II Offenses							
Other Assaults (simple, not aggravated)		53	3 () 53	3 152	31	
Forgery & Counterfeiting		g				4	
Fraud		62				24	
Embezzlement		C				0	
Stolen Property (buy, receive, possess)		4			, , , , , , , , , , , , , , , , , , ,	4	
Vandalism		62				13	
Weapons (carry, possess, etc.)		11				9	
Prostitution & Commercialized Vice		C				9 0	
Sex Offenses (except Rape & Prostitution)		6			5 0 5 17	3	
,		69				60	
Drug Abuse Violations Gambling		09 (00	
-							
Family & Children		6				6	
Driving Under the Influence		121				121	
Liquor Laws		17	' () 17	7 49	17	
Drunkenness - MN statute repealed 1971		C) () () 0	0	

Disorderly Conduct	11	0	11	22	10	1
Disorderly Conduct	11	0	11	32	13	I
Vagrancy	0	0	0	0	0	0
All Other Offenses (except traffic)	103	0	103	296	89	9
Suspicion - not a crime in MN	0	0	0	0	0	0
Part II Totals	534	0	534	1,534	394	29
Curfew & Loitering (persons under 18)	0	0	0	0	0	0
Runaways (persons under 18)	0	0	0	0	0	0
Grand Totals	789	0	789	2,267	460	36

Deputy Response Time:

Time it takes on top-priority calls from dispatch to the first officer on scene

- \rangle Due to the size of the county¹, the County has not established deputy response time parameters.
- > The Sheriff's Office assigns deputies to areas to ensure prompt response to law enforcement calls

Total Number of Accidents:

Total number of accidents that occur on County State Aid Highways, County Roads and Un-Organized Township Roads that involve fatalities and injury: Source – "Towards Zero Death"

Crashes in Otter Tail County in 2019:

- \rangle Fatal Crashes: 3
- > Injury Crashes: 180
- > PDO Crashes: 445
- > Total Crashes: 628

Crashes in Otter Tail County in 2018:

- > Fatal Crashes: 4
- > Injury Crashes: 186
- > PDO Crashes: 447
- > Total Crashes: 637

Crashes in Otter Tail County in 2017:

- > Fatal Crashes: 6
- > Injury Crashes: 204
- > PDO Crashes: 470
- > Total Crashes: 680

¹ Geographically, Otter Tail County is the seventh (7th) largest Minnesota County. Total area is 2,225 square miles, of which 1,972 square miles are comprised of land and 252 square miles (11%) are covered by water.

2.0 PROBATION/CORRECTIONS

Percent of Adult Offenders with A New Felony Conviction Within 3 Years Of Discharge (*MN Sentencing Guidelines Commission*):

Adult offenders who are placed on a formal, supervised probation to County Probation will be tracked for three years following their discharge to determine if they have a new Felony conviction in the State of Minnesota.

	2014	2015	2016	2017	2018	2019
Cases Closed	103	105	94	115	165	150
Subsequent Felony Convictions	8	12	20	11	25	10
Percentage with New Felony	7.77%	11.43%	21.28%	9.57%	15.15%	6.67%

3.0 PUBLIC WORKS

Hours to Plow Complete System During A Snow Event:

During the 20190-2020 winter, we used 27 tandem trucks to clear approximately 2,350 lane miles of road in 3.5 to 5 hours. During most events, the majority of the 2,350 miles are plowed and/or treated twice during our normal 8-hour day, which typically begins at 3:00 a.m.

Average County Pavement Condition Rating:

Pavement Quality/Condition Index. Provide average rating and the rating system program/type. Example, 70 rating on the Pavement Condition Index (PCI).

- > Average PCI is 67 this represents 2019 data
- PCI determined by use of Mn/DOT Pavement Condition survey and ICON Pavement Management System software.

Average Bridge Sufficiency Rating:

County records/MN Department of Transportation

Average Bridge Sufficiency Rating for Otter Tail County bridges in 2019 was 91.1.

4.0 PUBLIC HEALTH/SOCIAL SERVICES

General Life Expectancy (See Institute for Health Metrics and Evaluation):

Findings: Life expectancy at birth (years) - 2014

Gender	Otter Tail County	Minnesota	National	National Rank	% Change (1980-2014)
Female	82.8	80.9	81.5	333	^2.8
Male	78.2	78.9	76.7	435	^7.1

Tobacco and Alcohol Use (See Robert Wood Johnson Foundation's County Health Rankings & Roadmaps):

	Otter Tail County	Top U.S. Performers	
Adult Smoking	13%	15%	14%
Excessive Drinking	20%	22%	13%
Alcohol-impaired Driving Deaths	28%	30%	11%

Physical Inactivity	23%	20%	20%
Adult Obesity	31%	28%	26%

Percentage of Low Birth-Weight Births (MN Dept. of Human Services or County Health Rankings & Roadmaps):

- > Otter Tail County 6%
- > Minnesota (Rank of 87 Counties) 7%
- > Top U.S. Performers 6%

Workforce Self-Support Index Among MFIP and DWP Recipients:

Defined as "Percent of MFIP/DWP adults working 30 or more hours per week or off cash assistance three years after baseline"; data available from MN Dept of Human Services

- > Self-Support Index among Otter Tail County's MFIP and DWP recipients²: 71.94%
- Source Data: DHS's Human Services Performance Management MFIP/DWP Self-Support Index April 2018
 March 2019

Recurrence of Maltreatment Within 12 Months:

The most current 12 months of reporting from the MN Department of Human Services – Human Services Performance Management is the calendar year 2018, the percentage of children with a substantiated maltreatment report who <u>do not</u> experience a repeat substantiated maltreatment report within 12 months:

- > 86.7% (this represents 127 of 459 children served)
- > The Minnesota Department of Human Service's Child Welfare Dashboard defines this measure as: Of all children who were victims of a substantiated maltreatment report during a 12-month reporting period, the percent who were not victims of another substantiated maltreatment report within 12 months of their initial report.
- Why is this measure important? County social services should increase the likelihood that children are safe from abuse and neglect. When a maltreatment determination is made, there is a heightened responsibility of the county to mitigate the threat of future harm to children. A repeat maltreatment determination indicates that the risk of the child has been fully mitigated.

Child Support Program Cost Effectiveness:

Recommended from 2012 Steering Committee report; Available from MN Dept of Human Services

Otter Tail County's FFY 2019 (10/01/18 to 09/30/19) cost effectiveness was 3.47%, i.e., for every \$1.00 expended, they collected \$3.47 in child support from non-custodial parents. These funds were redirected to the children living with the custodial household family

Per Capita Cost Report: The most current year of Human Services Cost Report available is 2017.

- In 2017, Otter Tail County's human services comparative per capita cost was ranked 39th of 87 counties. Otter Tail County's per capita cost was \$2,665. Otter Tail County's levy funds portion of this per capita cost was \$149 or 5.45% of the total overall costs. In other words, for every \$100.00 spent on health and human service programs, the county expends \$5.45 of county funds and county residents receive an additional \$94.55 of state & federal funds
- In 2017, Otter Tail County's health and human service expenditures totaled \$155,450,389. Of that amount,
 \$74,476,302 was federally funded, \$71,025,878 was state funded, \$8,696,110 was county funded.

² MFIP stands for Minnesota Family Investment Program. DWP stands for Diversionary Work Program.

> The Per Capita Ranking lists a county's "Total" human services costs per capita ranking. The per capita county cost is the portion of total costs paid by the county (not funded by federal, state, or miscellaneous revenues).

5.0 PROPERTY RECORDS, VALUATION, ASSESSMENT

Level of Assessment Ratio:

- Otter Tail County's 2020 median sales ratios did fall within the 90%-105% range for all three types of assessment ratios utilized by the Minnesota Department of Revenue. The Commissioner of Revenue indicating Otter Tail County was compliant and "No Changes" were mandated.
- Of the three types of assessment ratios utilized by the Minnesota Department of Revenue (DOR), our ratios were:

Residential (Property Type 91)	92.70% on 929 sales
Commercial/Industrial Properties (Property Type 6)	90.00% on 31 sales
Agricultural & Rural Lands (Property Type 93 – 34.5 or more	90.70% on 102 sales

Turn-Around Time (*Recording/indexing/returning real estate documents*):

MS357.182, Subd 3 states: For calendar year 2011 and thereafter, the maximum time allowed for completion of the recording process for documents presented in recordable form will be ten business days. Instruments recorded electronically must be returned no later than five business days after receipt by the county in a recordable format. MS357.182, Subd 4 states: for calendar year 2010 and later years, at least 90 percent of all recordable instruments must be recorded and returned in compliance with the recording requirements. In 2018-2019, Otter Tail County's turn-around time for land documents, including land transfers, has been 3 days or less.

6.0 ELECTIONS

Accuracy of Post-Election Audit:

100% accuracy based on our most recent data collected via our Post Election Review Worksheets, State General Elections, on Tuesday, November 6, 2018.

Note - the next post-election audit will be conducted in November 2020.

7.0 VETERANS SERVICES

Dollars Brought into County for Veterans, Dependents and Survivors Federal and State Expenditures:

Federal Expenditures

FY2019 (07/01/18 through 06/30/19), Otter Tail County's veteran population is estimated to be 4,482. Federal funds expended totaled \$51.28 million, including: \$27.65 million – VA medical Care; \$22.37 million – Compensation & Pension; \$863,000 Education/Vocational Rehabilitation; \$393,000 Insurance and Indemnities. Otter Tail County ranks 12th in Federal Expenditures in the state, given the 7 Metro Counties Otter Tail County Ranks 4th in outstate MN

State Expenditures

CY2019 (01/01/19 through 12/31/2019), the MN Department of Veterans Affairs' State Soldiers Assistance Program (SSAP) allocated \$72,593 to eligible veterans and dependents. Otter Tail County ranks 8th in these State expenditures, given the 7 Metro Counties Otter Tail County ranks 1st in outstate Minnesota.

Percentage of Veterans Receiving Federal Benefits:

- FY 2019 (07/01/19 through 06/30/19) Otter Tail County veteran population was estimated to be 4,482. A summary of expenditures by state indicates 2,313 "unique patients" were served. Based on this data, nearly 52% of our county veterans received treatment at a VA Care facility.
- FY 2018, Minnesota's veteran population was estimated at 308,725. A summary of expenditures by state indicates 121,333 "unique patients" were served. Based on this data, an average 39% of all Minnesota county veterans received treatment at a VA Care facility.

8.0 PARKS, LIBRARIES

Number of Annual Visits Per 1,000 Residents:

In CY2019, the number of guests who signed the guest book at Phelps Mill Park was 4,325. Based on our county population of 58,735, the annual visit ratio per 1,000 residents is 73.6.

9.0 BUDGET, FINANCIAL

Bond Rating:

S&P Global Ratings has assigned its 'AA' long-term rating to Otter Tail County, Minn.'s series 2019A general obligation (GO) capital improvement bonds. At the same time, S&P Global Ratings affirmed its 'AA' underlying rating on the County's GO bonds outstanding. The outlook on all rating is stable.

Debt Service Levy Per Capita; Outstanding Debt Per Capita:

- > The Pay 2020 debt service levy per capita is \$21.42 (Pay 2020 Levy \$\$1,258,155/58734 most recent estimate). The Pay 2020 debt service levy increased approximately \$99,162 when compared to the 2019 debt service levy.
- > The outstanding debt per capita as of December 31, 2019 is the following:
 - Outstanding debt requiring county levy: \$9,395,000/58,734 = \$159.96
 - \circ Outstanding debt paid by other revenues sources: 14,155,000/58,734 = 241.00
 - Outstanding debt (issues by Otter Tail County, but technically the responsibility of the joint powers group) paid by other revenues: \$24,360,000/58,734 = \$414.75
 - Total Outstanding Debt Per Capita as of 12/31/2019: \$815.71. An increase of \$167.92 Per Capita from 12/31/2018.

10.0 ENVIRONMENTAL

Recycling Percentage Available in The SCORE Report:

Otter Tail County's calculated recycling percentage for:

- \rangle 2016 was 66%.
- > 2017 was 60%.
- > 2018 was 69%.
- > 2019 was 65%

Amount of Hazardous Household Waste and Electronics Collected (2016 to 2018):

Removed from Waste Stream (in pounds)	2016	2017	2018
Household Hazardous Waste	161,898	147,901	149,004
Electronics	281,568	460,540	300,567
Appliances	464,280	470,600	405,380