

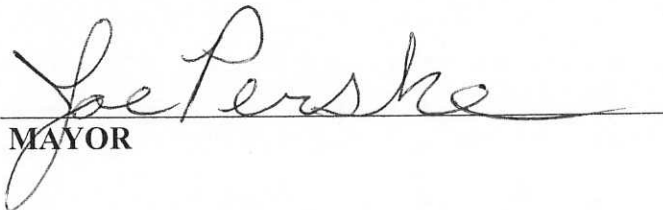
**RESOLUTION NO. 34-12**

**WHEREAS**, the Sartell City Council has adopted performance and output measures recommended by the State of Minnesota's Council on Local Results and Innovation and desires to continue with recommended performance measure guidelines and practices;

**NOW THEREFORE BE IT RESOLVED BY THE CITY COUNCIL FOR THE CITY OF SARTELL AS FOLLOWS:**

1. That the City has adopted and implemented the minimum 10 performance measures developed by the Council on Local Results and Innovation.
2. That the City has implemented a local performance measurement system as developed by the Council on Local Results and Innovation.
3. That the City will report the results of the 10 adopted measures to its residents before the end of the calendar year through publication in the City newsletter.
4. That the City has surveyed its residents on the services included in the performance benchmarks and intends to periodically (at least biennially) repeat the survey of its residents to gauge changes in the performance benchmarks.

Adopted by the Sartell City Council this 14<sup>th</sup> day of May, 2012.

  
MAYOR

  
CITY ADMINISTRATOR

SEAL

**CERTIFICATION**

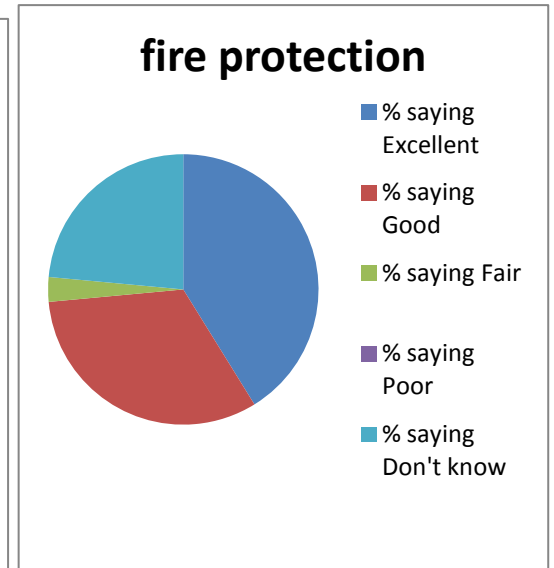
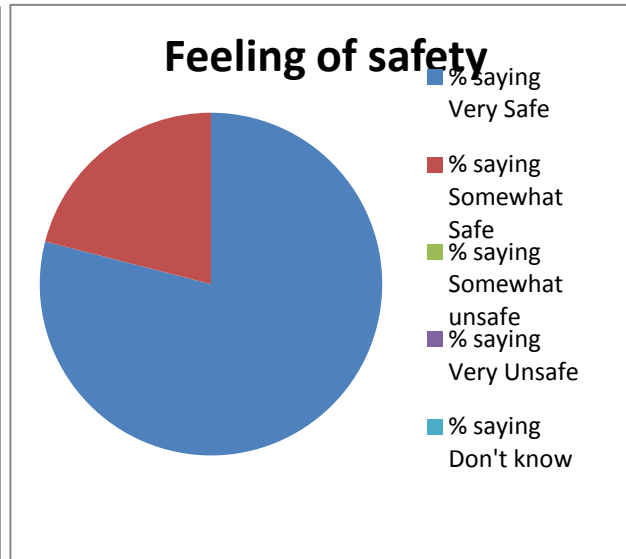
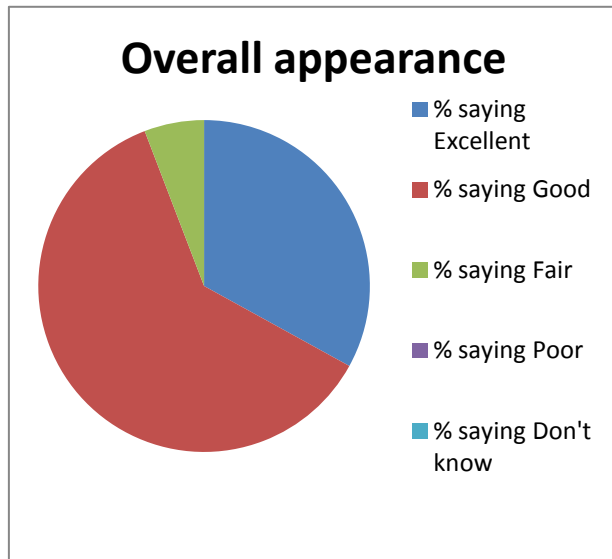
I, Patti Gartland, City Administrator of the City of Sartell, do hereby certify that the foregoing is a true and correct copy of a resolution adopted by the Council of the City of Sartell at a regular meeting held on the 14<sup>th</sup> day of May, 2012.



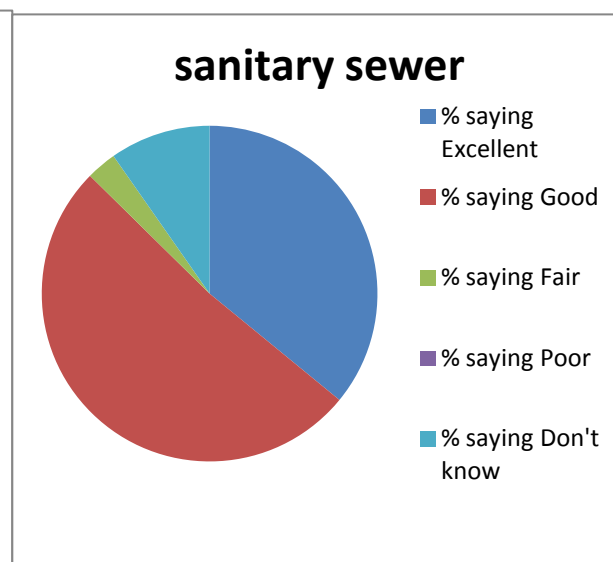
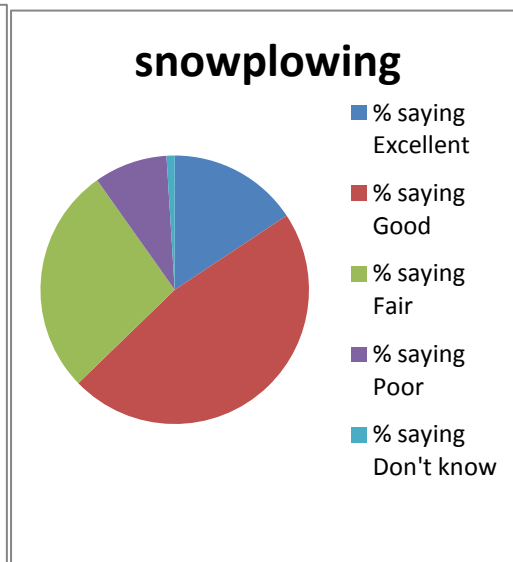
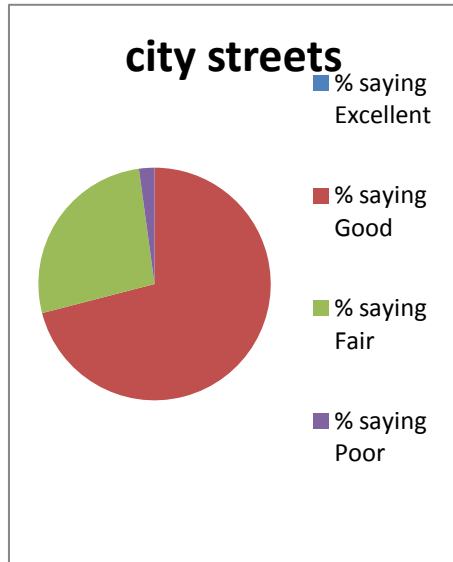
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Patti Gartland  
Sartell City Administrator

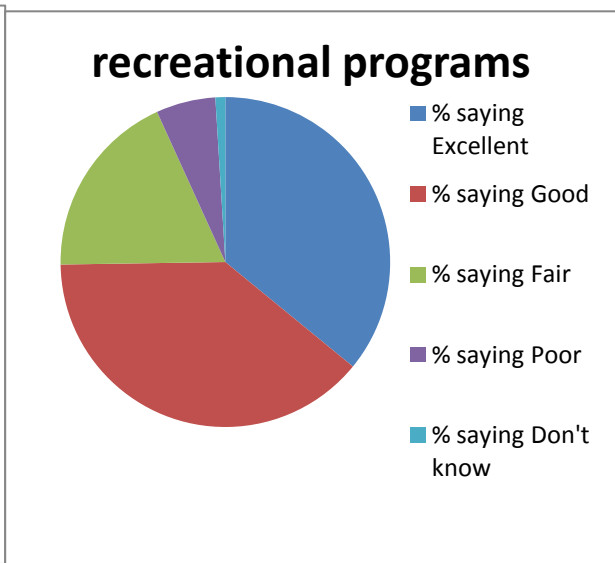
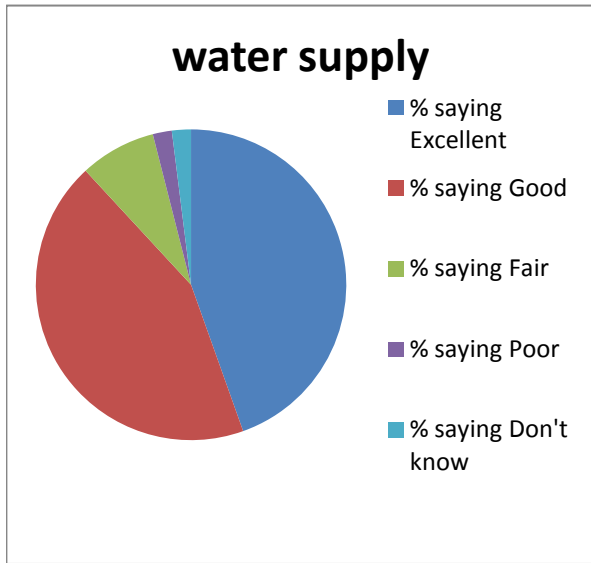
Pie charts by question: Sartell					
	How would you rate the overall appearance of the city?		How would you describe your overall feeling of safety in the city?		How would you rate the overall quality of fire protection services in the city?
# saying Excellent	34	# saying Very Safe	79	# saying Excellent	42
# saying Good	63	# saying Somewhat Safe	21	# saying Good	33
# saying Fair	6	# saying Somewhat unsafe	0	# saying Fair	3
# saying Poor	0	# saying Very Unsafe	0	# saying Poor	0
# saying Don't know	0	# saying Don't know	0	# saying Don't know	24
Total Responses	103	Total Responses	100	Total Responses	102
% saying Excellent	33%	% saying Very Safe	79%	% saying Excellent	41%
% saying Good	61%	% saying Somewhat Safe	21%	% saying Good	32%
% saying Fair	6%	% saying Somewhat unsafe	0%	% saying Fair	3%
% saying Poor	0%	% saying Very Unsafe	0%	% saying Poor	0%
% saying Don't know	0%	% saying Don't know	0%	% saying Don't know	24%



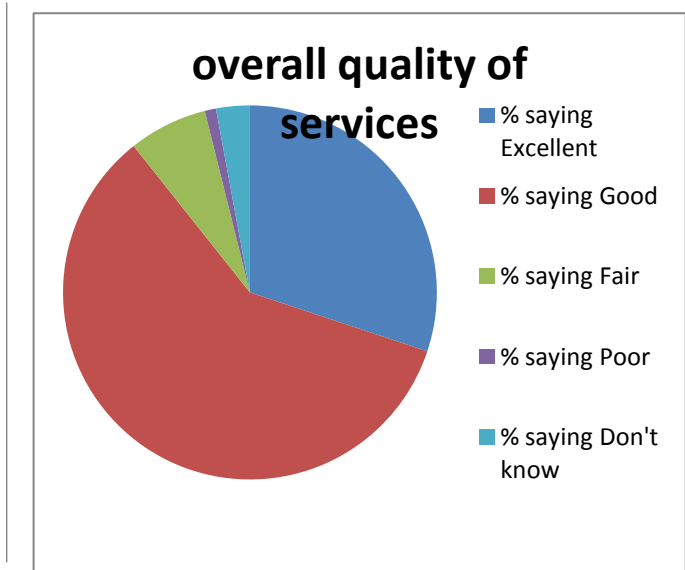
How would you rate the overall condition of city streets?	How would you rate the overall quality of snowplowing on city streets?	How would you rate the dependability and overall quality of city sanitary sewer service?
10	16	37
66	48	53
25	28	3
2	9	0
0	1	10
103	102	103
0%	16%	36%
64%	47%	51%
24%	27%	3%
2%	9%	0%
0%	1%	10%



How would you rate the dependability and overall quality of the city water supply?	How would you rate the overall quality of city recreational programs and facilities (e.g. parks, trails, park facilities, etc.)?
45	37
44	40
8	19
2	6
2	1
101	103
45%	36%
44%	39%
8%	18%
2%	6%
2%	1%



<b>How would you rate the overall quality of services provided by the city?</b>	
	31
	61
	7
	1
	3
	103
	30%
	59%
	7%
	1%
	3%



How many years have you lived in this city?	How would you rate the overall appearance of the city?	Comments:	How would you describe your overall feeling of safety in the city?	Comments:	How would you rate the overall quality of fire protection services in the city?	Comments:	How would you rate the overall condition of city streets?	Comments:	How would you rate the overall quality of snowplowing on city streets?
11	Good	Clean neat great parks and walking trails, great park on the Mississippi river needs a parking lot.	Somewhat safe	Every police contact has been pleasant and helpful. Feeling somewhat safe isn't for lack of police work.	Fair	Again, having an open burning whatever in a parking lot filled with cars and homes closed bly	Good	19th Ave is major concern, although it's built on a swamp and not much can be done. Don't like how there are only a couple roads to exit the town. When the rains came through and flooded quite a few roads, I was stranded.	Fair
16	Good	development properties untidy/piles of rocks, appears city more concerned with commercial development vs. environment! example Epic Center! Hold developers responsible for environmental practices!! not wrist slapping!	Somewhat safe	Feel safe in most things we do.	Excellent	Dedicated volunteer firefighters do a great job.	Good	19th Ave North needs a lot of work but otherwise they are pretty good	Fair
16	Excellent	Gardens are beautiful!	Very safe	Feel that the police need to have their positions filled to keep crime down and keep specialty programs working.	Good	Haven't had to use it but trust their services to be there if I need it	Good	50th Ave off Heritage to 120 needs wider roads and safe streets for bikes and peds.	Good
12	Good	I miss a "true" downtown area. Would like to see more trees planted (maybe enact an ordinance similar to Maple Grove, MN?).	Very safe	Fire & Police are excellent	Don't know	I assume it's good? Thankfully I haven't needed it.	Fair	As a rollerblader it would of been nice to pick up all of the rocks on 19th ave area.	Poor
31	Good	I think some of the roundabouts should have been made bigger	Somewhat safe	I don't think you are totally safe anywhere in this day & time, especially with the economy down	Don't know	I've never had an experience with the fire service so I don't feel that I can rate it	Fair	Certainly some improvements are necessary, especially on east side and Pine Cone north of 15th.	Good
7	Good	need to expand street lighting on pincone rd from 4 way stop on 6th st south ALL the way through town going north, using the same lights and spacing south of 4 way stop. This is for appearance and safety both.	Somewhat unsafe	I live by the fire department, this evening they are having a burn in the parking behind Great River Bowl, cars in the parking lot, not very safe.	Good	lot's of personnel?? limited education/fire hydrants blocked with snow...recommend FD keep clear by volunteering own time!	Good	Do not like roundabouts	Poor
3	Good	Nothing that can be done about large industrial users along river, but they do detract from overall appearance. Rest of city is very nice.	Somewhat safe	I wish there was a sidewalk on the River Road connecting to HWY 15.	Don't know	Never used	Fair	do not like the gravel that is put on roads where no sidewalk is available	Good
12	Good	Overally good appearing city.	Very safe	I've never, ever felt unsafe in Sartell.	Good	Our friends house had a fire and the response time was a bit long	Good	I think the areas built on the western edge of the City where residents run their sumps to the street will continue cause problems with premature street wear.	Fair

13	Excellent	Parks and streets are always very well maintained.	Very safe	Never any safety concerns.	Don't know	Thankfully I don't have any experience in this area	Good	many street lights out on pinecone road.	Good
24	Excellent	Pretty well- planned. Well-maintained.	Very safe	One reason to live in Sartell.	Don't know	Thankfully I've never had to use their services. My hope though is that should I ever need to, their response time would be within 5 to 10 minutes-as I do not live far from the Fire Department.	Good	Mostly good, but some areas need major resurfacing.	Fair
5	Good	Riverside should be a show-place, not where we display our worst-kept properties	Somewhat safe	our garage was burgled in 2001	Don't know	Thankfully we have never had to use the services of the fire department. The few people I have known that have had to use the fire department services seemed to be quite please with their response time and professionalism.	Excellent	My street could use an overlay	Fair



10	Good	School District doesn't mow the properties on hills or shovel the sidewalks.	Very safe	Police and Fire do a great job	Good	The city is very spread out which makes fire protection a concern.	Fair	Need to expand crack seal and overlay program. need to think big. need turn lanes and larger intersections. 2nd and Pine Cone is way too congested.	Poor
10	Good	The only reason it is not excellent is that zoning issues are only enforced in a reactionary manner.	Very safe	Police department excels	Good	Volunteer Fire Department consists of many dedicated volunteers.	Good	Pine Cone needs attention in spots	Good
10	Good	There is no centrally located downtown for Sartell. The businesses are scattered here, there and everywhere. I do appreciate all of the park and recreation opportunities. Minimal parking by most parks is a problem. The walking paths are a great addition to our community. I would like to see more walking paths or sidewalks in the residential areas so that citizens would not have to walk or bike in the streets.	Somewhat safe	police impersonal, anxious to ticket vs protect/serve	Don't know	When I have met the firemen at community events they have all been very friendly and helpful.	Fair	Pine cone road North of walgreens is rough especially in winter. The contract that put that street in not to long ago did a very poor job	Poor

7	Excellent	We should emphasize the Mississippi more	Somewhat unsafe	Response time on weekends for calls regarding car accidents and other issues requiring a responding officer are slim to none. Week days are not much better...			Good	Pinecone and Benton DR are getting a little rough.	Good
4	Excellent	Weeds grow up on the medians. LIKE the flower pots on the Pinecone medians, etc.	Somewhat safe	SAFE AS FAR AS CRIME, VERY UNSAFE AS FAR AS SLIPPERY ROADS IN WINTER!			Good	Pinecone Road has lots of small potholes	Fair
10	Fair	weeds in medians and at intersections.	Somewhat safe	there are lots of places we need stop signs especially in the wilds since the new park road.			Fair	Poor planning in years past. Pinecone and 19th an axample. Not enough laneds, turn lanes	Good

21			Very safe	While no community is entirely safe, I believe that Sartell is a good community. People are friendly and watch out for each other. The police have a presence in our community and do their job effectively.			Fair	Pretty rough compared to other surrounding cities.	Good
15							Fair	Relatively new streets have differential settlement where there is pipe underneath. There is severe rutting. Quality of construction in some areas is questionable.	Poor
13							Poor	SHOULD SPEND MORE ON STREETS AND LESS ON PARKS	Fair
62							Fair	Some streets are terrible. 19th (north of 2-1/2 Street) is a prime example.	Fair
12							Fair	swampy nature of Sartell lends itself to pot holes and wash away areas.	Fair
13							Poor	The roads in Sartell are terrible. Overall they are in poor condition. The city has opted for narrow roads through our community that impedes the flow of traffic. Roundabouts are much too small in the Wal-mart and Sam's area. Another hazard is the semifoies in the roundabout near Wal-mart. It is confusingly marked and horribly complex, especially for out of town visitors who are not experienced with roundabouts. Snow removal in Sartell is horrible. They are the last to plow, sand or salt the roads. The road to Oak Ridge School is extremely dangerous whenever there is any snow or ice. Pine Cone Road is breaking up in many places, Pine Cone Road also needs to be widened out to the Oak Ridge Elementary school including a turn lane. Other acces to Oak Ridge Elementary from the South and West is needed. It is incredible that a city this size has only 3 major road ways on it's north/south access. I also have serious doubts about the new County Road 4 and Highway 15 interchange with the addition of 2 roundabouts on a highly traveled road like Country Road 4. How do you propose to allow blind citizens to cross roads at roundabouts?	Good





16								
12								
49								

Comments:	How would you rate the dependability and overall quality of city sanitary sewer service?	Comments:	How would you rate the dependability and overall quality of the city water supply?	Comments:	How would you rate the overall quality of city recreational programs and facilities (e.g. parks, trails, park facilities, etc.)?	Comments:	How would you rate the overall quality of services provided by the city?	Comments:
Arterials are generally pretty good, residential are not	Good	Good plus	Excellent	Again, never had problems.	Fair	All the trails are nice but would love to have a dog park and more outdoor ice rinks	Good	Agains, snow removal on Pinecone is an issue for me. It appears that no plows go through to even make a path. 4AM drive time.
Good on the main roads, fair to poor on the side streets. The plows don't get very close to the curb.	Good	Had a few flooding incidents this past spring.	Good	Cost of water has increased exponentially in the last few years.	Poor	Are there city recreational programs offered???	Good	appreciate council meetings can be seen on tv. Sometimes I feel Sartell caters to the young, wealthy families. Especially those that need so much hockey and other sports for their children. A community center and library would enrich many more lives.
Good to get snow cleared before it gets packed down	Good	Have never had any issues.	Excellent	Drop the tiered water pricing.	Good	Bare minimum facilities. Could use more facilities. Pinecone reginoal park good next step.	Good	Better than most. Enjoy living here.
I know there are budgets to be observed, but a bit more money to clearing the streets and keeping them free from ice and snow would be appreciated. My street must be the last one in the City to be plowed and by the time they get here so many people have driven on it that the snow is all packed down the plows can't get it up. More attention needs to be paid to this area. It's really a matter of safety.	Excellent	Haven't had an issue yet.....	Good	It seems that there is bad taste to the water quite a few tmes during the year	Good	Can't wait for the new park with all the fields! Would love a city community center!	Fair	city staff could return e-mails in a more timely manner.
I live on a private road (Mockingbird Loop), and I would like to meet/talk to see what can be done about the LARGE ridge of snow made by the city plow. Please call 291 -1413. THANKS!	Excellent	Never had an issue, so apparently it's good.	Poor	Our water pressure is very poor at times. Never used to be that way. Over the past year it has worsened.	Excellent	central park is a great addition, a sense of vision!	Good	city web site needs to be mor user friendly; when reporting problems; ie: street light outages, pot holes, ect.
I live on the NE side of Sartell. It seems we are always the last ones to get plowed. When the snow is slushy from a warm day it would be nice if they would send the plow through to scrap it off so when it freezes again it is not all rutty.	Excellent	Price seems to be going up pretty fast	Good	see above	Fair	Could use another hockey rink.	Good	Constant moving target, but efforts are always for continuous improvement
I wish there was some way for the plows to clear our streets without busting up our mail-boxes.	Good	Storm sewer infrastructure needs closer scrutiny. Curb and gutter shouldn't be selected based on narrow-minded aesthetics.		seems that the continual "flushing the lines" has slowed down	Good	could use more garbage cans especially in the parks -- and year-round! good program with the doggie bag refills.	Good	good local government! poor leadership with state legislature!
If snow falls on the weekend, streets don't get plowed very quickly.	Good	Water stinks and has above average iron	Good	The city has been good about notifying the community, on a yearly basis, about the water quality of our city.	Excellent	GREAT JOB!	Good	I enjoy living in Sartell. I would like to see less apartments being put up. I get the whole profit/money making stuff, but Sartell's charm is green space (albeit some is swamp) Don't build it all up.

<p>Intersection of 5th Av N/7th St N has many school kids crossing. Always ice build up and sliding onto 7th - somewhat inherent in design of road, but would like more salt.</p>	<p>Good</p>	<p>We have never had any issue with this category.</p>	<p>Fair</p>	<p>The lime and rust is a bit annoying. (Or whatever it is that leaves white crummy and red/pink rings on my sinks and toilets.)</p>	<p>Excellent</p>	<p>Great Trail System.</p>	<p>Good</p>	<p>I think someone should go around at night to find the lights that are out or blinking and replace them so streetlights are functioning</p>
<p>It seems some of the side street are not done very good especial the streets leading up to the hill that goes down by watab creek</p>			<p>Poor</p>	<p>The water seems to not be good for washing dishes</p>	<p>Good</p>	<p>I am concerned about the number of soccer fields and hockey areas (as opposed to recreational skating) that the city council seems to think we need. I would like to see a band stand erected for special ceremonies, events and band presentations. While I applaud the emphasis on our youth programs, I see a need for our older citizens to be able to enjoy our parks and recreational activities. Muskie field needs improvement along with a covered grandstand. I would like to see better utilization of the Mississippi River Front.</p>	<p>Excellent</p>	<p>Keep up the good work!</p>
<p>It takes a long time for plows to come out after snow falls.</p>			<p>Fair</p>	<p>too much cholrine</p>	<p>Fair</p>	<p>I really dislike letting every existing athletic field deteriorate, then slapping up new fields that will eventually deteriorate as well. Would like to maintain and improve what we already have. Actually building them right the first time - level, with drainage - instead of taking shortcuts to save time and money would be my preference. Beyond the athletic fields, I like what I see. Parks are very nice and abundant, trails are excellent. A fixed band shell might be a nice addition, this could be used/rented for outdoor weddings, scouts awards, the community band that has been unable to find a spot with enough parking and cover - which is a well attended thing by seniors.</p>	<p>Excellent</p>	<p>Sartell is an incredible place to live, raise a family, and get an education.</p>



<p>Iv'e heardd comments from friends, relatives, and residents of surrounding cities visiting in winter, about the poor conditions of packed snow and ice on the roads. Most of the time all the snow is packed down BEFORE the plows get out. Other city officials have even agreed with me!</p>			<p>Good</p>	<p>Very hard water in Sartell.</p>	<p>Excellent</p>	<p>In fact, so good that you can stop putting more money into more, more, more recreational programs &amp; facilities. Note: now that this community has decided it was worth spending more taxes to maintain our school facilities and more than doubled the per pupil dollars with their levy, it's time that the schools and city start coordinating use of some of those facilities by the public that pays for them. The lighted school house does not seem to be used very well in the Sartell area!</p>	<p>Excellent</p>	<p>Sartell is the best city in this area...</p>
<p>Need to be careful in the alleys...not to scrape up the yards.</p>			<p>Good</p>	<p>We get hard white residue on our dishes after being washed in the dishwasher.</p>	<p>Fair</p>	<p>It is nice that the city parks are available and that so many activities are available to our youth. I would like to see a community center come in to the city. A swimming pool (like Foley) or water pad in (Autumn Ridge SR) would be nice. I think more consideration should be given on programs that senior citizen can participant in as well.</p>	<p>Good</p>	<p>Services are above par, but in the words of Jim Collins, we need the right people on the bus and in the right seat. "Good is the Enemy of Great"</p>
<p>Plowing quality has gone down hill drastically over the years. Get the plows out early and keep them out! This is the one area of services that the city has fallen way off. We cannot be proud of our community when it comes to the condition of our streets in the winter. It's not the quality of the drivers, it's the philosophy as to when to start plowing and follow-up to clear streets when slush/melting takes place. Spend the money!</p>					<p>Good</p>	<p>It would be nice to have the bike path all the way to Oak Ridge Elementary (and beyond)</p>	<p>Good</p>	<p>Services are good. The cost to build a house is high, the fees are a hindrance and may send business else where.</p>

<p>Plows are generally prompt in getting out, but lately don't seem to be clearing roads as well as in the past.</p>					Fair	<p>Looking forward to complex by golf course. Appears to be behind schedule. Current baseball fields aren't adequate.</p>	Good	<p>Some of the fees that the city accesses seem to be excessive. Especially when it comes to fees regarding our school buildings. For example, the building permit fees for the football concession stand were way out of proportion. Cannot the city and the school district come to some agreement. After all they are both supported by our tax dollars. I question the wisdom of allowing buildings like the one which houses the Blue Line Bar to build so close to a major roadway. Why couldn't that complex have been built on the opposite end of the property? Or more green space be provide between the roadway and the complex. Roadways in this town seem to be designed for the convenience of the builders/contractors so they can put as many buildings on a property site while providing no sidewalks, narrow roads and a nightmare for the snowplow drivers. The roadways in Sartell appear to have been planned without much forethought.</p>
<p>Question the decision to wait two days of driving before clearing 11 inches? Also, it seems that sometimes they are scraping 2 inches off and ruining the bituminous?</p>					Fair	<p>Many of the facilities are getting worn out and need upgrading or replacementn need some type of community/senior center</p>	Excellent	<p>There is a need for more businesses that serve the general public. Coborn's needs competition. A Kinko/FedEx is needed.</p>
<p>above. Additional comments are as follows: The snow removal in this city is terrible. The streets are not cleared after a snow fall. Many people drive on the snow covered roads which only serves to pack the snow and ice onto the roadway. Thereby making the roads slippery and dangerous. In areas where trees over hang the streets the road are very dangerous. While the street may be plowed, no sand or salt is applied to help break up the compacted snow and ice. The street planner has done a poor job of continuity in this city. Just a drive around will show how streets go from a large 2 lane road with ample parking and a turn lane to a narrow 2 lane road with vitually no parking. I am referring to the Celebration/Wilds area of the city. The new road throught the golf course and new recreational area is pathetically small with no turn lanes, no place to park. From what we see, the parking spaces planned will not be enough to accommodate the users of the new park. There are so many "cute" twists and turns in this city that it must drive a snowplow driver nuts trying to get all of the snow off of the roads. As an added note, some of</p>					Good	<p>More trails are always needed. A dog park would be a great addition.</p>	Good	<p>TOO MANY EMPLOYEES IN MAINTENACE AND POLICE</p>

Side streets should always take precedence over walking paths					Good	Need bigger outdoor swimming pool or water park. The Watab wading pool hasn't changed for 30 years when we took our kids there and the census of Sartell is 5X's the size it was then.	Excellent	What's not to like? It's Sartell.
Snow pack on Benton Drive is pretty bad, and for our 1st big snow of the year? They waited way to long to start plowing the streets. REMEMBER TO PLOW THE HILLS IN THIS TOWN FIRST! They are to hard to drive up and down.					Fair	need improvements and maintenance, more natural park areas		
Some residential areas don't get much attention. Those with tree cover get pretty icy/ruts. I understand that there are a lot of streets and a limited number of plows available, just is a tough thing in this part of the world.					Good	Need to do a better job with parks, especially north side. Kill weeds, water grass, pick up in fall. Trails are nice. Plow trail through northside park like the other trails, in winter.		
Sometimes takes all day to get our street plowed					Good	nice bike trails, think there is too much emphasis on athletic fields would like to see a simple shelter for community band		
Sometimes they forget the second half on residential streets.					Excellent	One of the best things about living here.		
Sometimes wait a little long but understandable.					Fair	outdoor hockey rink is way under-utilized especially in summer months. need another sheet of indoor ice. NEED PUBLIC POOL.		

Somewhere between good and excellent. Tough to always anticipate Mother Nature's plans					Poor	Outside of Val Smith---no parks for children		
The snow plows need to get out and clean off ice and snow more frequently!! The roads are terrible in the winter in Sartell versus St. Cloud.					Good	Park on Mississippi River needs a parking lot.		
They spend more time plowing, widening, and then sweeping the walking paths than they do on some streets					Excellent	Parks and trails are marvelous. Hopefully, the city will become more involved with programming and facilities for its senior citizens.		
TOO SLOW					Excellent	pine cone trail is getting a little rough and will likely need to be resurfaced		
Using the recent 11" snowfall on a Saturday as an example...roads were initially plowed in an acceptable time frame. However, with the following warm weather, some clean-up in the turn lanes, intersections and merge lanes would make sense. This would eliminate the tire slicing nightmare that occurs with the thawing & refreezing, not to mention the fact that it would make the next snow event less of a mess to deal with for the equipment.					Good	Shouldn't spend funds other than sales tax on the Pine Cone Central Park.		
We live across the street from a park and it seems to take days before workers arrive to clean the park sidewalks. It is somewhat frustrating that we have hours to get it done, but the city has days.					Excellent	Soccer is a great recreational sport, but it needn't be a leadership mantra.		
with "salt" mix used streets need to be double plowed on days when temps rise.					Excellent	The bike paths are one of my favorite parts of Sartell. Absolutely love them!		
					Good	There are areas where sidewalk ends abruptly so there isn't continuity in the systems. As my kids get older it's not as big a deal, but it may be for younger families.		
					Excellent	These should be excellent given city has spent millions in recent years.		
					Fair	too many parks and trails when finances are so limited. Dislike bike riders on sidewalks.		
					Poor	Until seeing the new projects, which should help, parks have been a joke!		
					Poor	WAY OVERDONE. TOO MANY PARKS		
					Good	We appreciate the large sidewalks/walking paths		
					Excellent	We dont need anymore parks . They are hardly used now.		




What city do you live in?	How many years have you lived in this city?	How would you rate the overall appearance of the city?
Sartell,MN	11	Good
Sartell	16	Good
Sartell	16	Excellent
sartell	12	Excellent
Sartell	31	Good
sartell	7	Good
Sartell	3	Fair
Sartell	12	Good
Sartell	13	Good
Sartell	24	Good
Sartell	5	Excellent
Sartell	10	Good
Sartell	10	Good
Sartell	10	Good
Sartell	7	Excellent
Sartell	4	Excellent
Sartell	10	Good
Sartell	21	Good
Sartell	15	Excellent
Sartell	13	Fair
Sartell MN	62	Good
Sartell	12	Excellent
Sartell	13	Good
Sartell	25	Good
Sartell	3	Good
sartell, mn	11	Good
Sartell, MN	11	Good
Sartell	35	Good
Sartell	37	Good
Sartell	38	Excellent
Sartell	8	Good
sarte;;	13	
Sartell	17	Good
Sartell	10	Excellent
Sartell, MN	25	Good
Sartell	2	Good
Sartell	2	Good
Sartell	18	Excellent
Sartell	12	Good
Sartell	15	Good
Sartell	1	Excellent
Sartell	20	Excellent
Sartell	7	Excellent
Sartell	8	Excellent
Sartell	10	Good
Sartell	39	Excellent

Sartell	16	Fair
Sartell	6	Good
Sartell	13	Excellent
Sartell	22	Good
Sartell	4	Good
Sartell	9	Fair
Sartell, minnesota	23	Good
Sartell	10	Good
Sartell	15	Good
Sartell	9	Excellent
Sartell	12	Good
Sartell	10	Good
Watab Twp We own GrandView	0	Excellent
Sartell	10	Excellent
Sartell area - Lesauk Township	18	Good
Sartell	3	Good
Sartell	6	Fair
sartell	3	Excellent
sartell	6	Good
Sartell	14	Good
Sartell	1	Excellent
St. Cloud. Own businesses in Sa	10	Excellent
Sartell	6	Good
Sartell	17	Excellent
clear Lake	35	Good
Sartell	12	Excellent
Sartell	8	Good
Sartell	20	Good
Sartell	10	Good
Sartell, MN	19	Good
Sartell	8	Excellent
Sartell	35	Good
Sartell	1	Good
Sartell, MN	10	Good
Sartell	41	Good
Sartell	22	Good
Sartell	7	Good
Sartell	19	Good
sartell	2	Fair
Sartell	6	Good
SARTELL	13	Good
Sartell	29	Excellent
Sartell	36	Excellent
sartell	10	Good
Sartell	40	Good
Sartell	30	Good
SARTELL	38	Good
Sartell	11	Excellent
Sartell	22	Excellent
Sartell	6	Excellent
Sartell	19	Good
Sartell,MN	8	Good



sartell	10	Excellent
Sartell	18	Good
Sartell	26	Excellent
Sartell	16	Excellent
Sartell	12	Good
Sartell	49	Excellent

2 records deleted: 1 was repeat answer (same IP address, all responses same); the other

<b>Summary by Question</b>		
		<b>How would you rate the overall appearance of the city?</b>
	# saying Excellent	34
	# saying Good	63
	# saying Fair	6
	# saying Poor	0
	# saying Don't know	0
	Total Responses	103
	% saying Excellent	33%
	% saying Good	61%
	% saying Fair	6%
	% saying Poor	0%
	% saying Don't know	0%

Comments:	How would you describe your overall feeling of safety in the city?	Comments:
	Very safe	
	Very safe	
	Very safe	Feel that the police need to ha
	Very safe	
	Somewhat safe	
	Very safe	
	Very safe	
	Very safe	
	Very safe	
	Very safe	
	Very safe	
	Very safe	
	Very safe	
	Somewhat safe	
	Very safe	
	Very safe	
	Very safe	
The only reason it is not excell	Very safe	
	Very safe	
	Very safe	
	Very safe	
	Very safe	
	Very safe	
	Somewhat safe	
	Very safe	
	Very safe	
	Very safe	
	Very safe	
	Very safe	
	Very safe	
School District doesn't mow th	Very safe	
We should emphasize the Mis	Very safe	Police and Fire do a great job
	Somewhat safe	I don't think you are totally safe
	Somewhat safe	
	Very safe	
	Very safe	
	Very safe	
	Very safe	
	Very safe	
	Very safe	
	Very safe	
Nothing that can be done abou	Very safe	Never any safety concerns.
	Very safe	
	Very safe	
	Very safe	
	Very safe	I've never, ever felt unsafe in S
	Very safe	
Parks and streets are always v	Very safe	

	Somewhat safe	
	Very safe	
	Very safe	One reason to live in Sartell.
	Very safe	
	Somewhat safe	I wish there was a sidewalk on
	Somewhat unsafe	
	Somewhat unsafe	I live by the fire department, th
	Very safe	
	Very safe	
	Somewhat unsafe	Response time on weekends f
need to expand street lighting	Very safe	
	Very safe	
	Very safe	Fire & Police are excellent
	Very safe	
Clean neat great parks and wa	Very safe	
	Very safe	
	Very safe	
	Somewhat safe	there are lots of places we nee
	Somewhat safe	
	Very safe	
	Very safe	
	Very safe	
	Very safe	
	Very safe	
Gardens are beautiful!	Very safe	
	Very safe	
	Very safe	
	Very safe	
There is no centrally located d	Very safe	While no community is entirely
	Very safe	
	Very safe	
	Very safe	
	Very safe	
I think some of the round abou	Very safe	
Riverside should be a show-pl	Somewhat safe	
	Somewhat safe	
I miss a "true" downtown area.	Somewhat safe	Every police contact has been
weeds in medians and at inters	Somewhat safe	
	Very safe	
	Somewhat safe	
	Somewhat safe	SAFE AS FAR AS CRIME, VE
	Somewhat safe	
development properties untid	Somewhat safe	police impersonal, anxious to t
	Very safe	
	Very safe	
	Somewhat safe	
	Very safe	
Pretty well- planned. Well-ma	Very safe	
Weeds grow up on the median	Very safe	
	Somewhat safe	our garage was burgled in 200
Overally good appearing city.	Somewhat safe	Feel safe in most things we do

	Very safe	Police department excels
	Somewhat safe	
	Very safe	
	Very safe	
	Very safe	
	Very safe	
r was a blank record		
	<b>How would you describe your overall feeling of safety in the city?</b>	
# saying Very Safe	79	# saying Excellent
# saying Somewhat Safe	21	# saying Good
# saying Somewhat unsafe	0	# saying Fair
# saying Very Unsafe	0	# saying Poor
# saying Don't know	0	# saying Don't know
Total Responses	100	Total Responses
% saying Very Safe	79%	% saying Excellent
% saying Somewhat Safe	21%	% saying Good
% saying Somewhat unsafe	0%	% saying Fair
% saying Very Unsafe	0%	% saying Poor
% saying Don't know	0%	% saying Don't know

How would you rate the overall quality of fire protection services in the city?	Comments:	How would you rate the overall condition of city streets?
Good		Good
Excellent		Fair
Good		Good
Excellent		Fair
Good		Good
Don't know		Fair
Excellent		Good
Good		Good
Excellent		Good
Excellent		Good
Good		Good
Excellent		Good
Good		Good
Don't know		Good
Excellent		Good
Don't know		Excellent
Good		Fair
Excellent		Fair
Excellent		Excellent
Good		Good
Good		Good
Don't know		Fair
Excellent		Good
Excellent		Good
Don't know	Never used	Good
Good		Good
Excellent		Excellent
Good		Good
Good		Fair
Excellent		Good
Don't know		Fair
Don't know		Fair
Excellent		Fair
Don't know	I've never had an experience w	Good
Good		Good
Good	The city is very spread out whi	Good
Don't know		Good
Excellent		Good
Don't know		Fair
Excellent	Dedicated volunteer firefighter	Fair
Excellent		Good
Excellent		Excellent
Excellent		Fair
Don't know	I assume it's good? Thankfully	Good
Good	Our friends house had a fire ar	Good
Don't know	Thankfully I don't have any exp	Good

Good		Fair
Excellent		Fair
Good	Volunteer Fire Department cor	Good
Excellent		Fair
Excellent		Good
Fair		Fair
Fair	Again, having an open burning	Good
Excellent		Good
Good		Fair
Don't know		Good
Excellent		Good
Good		Good
Excellent		Excellent
Excellent		Good
Good		Good
Don't know		Good
Don't know		Excellent
Good		Fair
Good		Good
Don't know		Good
Excellent		Good
Good		Good
		Good
Excellent		Excellent
Excellent		Good
Don't know		Good
Excellent		Good
Don't know		Good
Don't know	Thankfully we have never had	Poor
Don't know		Fair
Good		Good
Excellent		Good
Good		Good
Excellent		Fair
Excellent		Excellent
Don't know	Thankfully I've never had to us	Good
Don't know	When I have met the firemen a	Good
Good		Good
Excellent		Good
Good		Good
Excellent		Fair
Excellent		Good
Good	lot's of personnel?? limited edu	Good
Fair		Fair
Excellent		Fair
Excellent		Poor
Excellent		Good
Excellent		Excellent
Excellent		Good
Good		Good
Don't know		Good

Good	Haven't had to use it but trust t	Good
Don't know		Fair
Good		Good
Good		Good
Good		Good
Excellent		Excellent
<b>How would you rate the overall quality of fire protection services in the city?</b>	<b>Comments:</b>	<b>How would you rate the overall condition of city streets?</b>
42		10
33		66
3		25
0		2
24		0
102		103
41%		10%
32%		64%
3%		24%
0%		2%
24%		0%

Comments:	How would you rate the overall quality of snowplowing on city streets?	Comments:
	Fair	
Some streets are terrible. 19th	Fair	
	Excellent	
	Fair	
	Fair	
	Good	
	Poor	
	Good	
	Good	
	Fair	Question the decision to wait t
	Excellent	
	Good	
	Fair	
	Fair	
	Good	
My street could use an overlay	Excellent	
Relatively new streets have dif	Fair	Sometimes they forget the sec
Need to expand crack seal and	Poor	Plowing quality has gone down
	Excellent	
	Poor	
	Fair	
do not like the gravel that is pu	Good	
I think the areas built on the we	Fair	Good on the main roads, fair to
	Good	Somewhere between good and
Do not like roundabouts	Good	
	Good	
	Excellent	
	Good	
	Fair	If snow falls on the weekend, s
	Good	Good to get snow cleared befo
There are some streets that ne	Fair	
	Good	
	Good	
	Fair	They spend more time plowing
	Good	
	Good	
50th Ave off Heritage to 120 ne	Good	
	Good	
	Good	Intersection of 5th Av N/7th St
Certainly some improvements	Good	Plows are generally prompt in
	Good	
	Good	
	Excellent	
	Good	
19th Ave North needs a lot of v	Good	
	Fair	We live across the street from



	Poor	I live on the NE side of Sartell.
As a rollerblader it would of be	Good	
	Good	
	Good	
	Excellent	
	Poor	
	Good	
	Good	
	Fair	
	Fair	Using the recent 11" snowfall c
	Good	
	Fair	It takes a long time for plows to
	Excellent	
	Good	
	Good	
	Good	
	Excellent	
swampy nature of Sartell lends	Fair	with "salt" mix used streets nee
	Fair	
	Don't know	
	Fair	
	Fair	Sometimes takes all day to get
	Excellent	
Pine Cone needs attention in s	Good	
	Good	
	Fair	
	Good	
The roads in Sartell are terrible	Good	See my comments in the ques
	Good	
	Fair	
	Good	
	Good	I wish there was some way for
Pine cone road North of walgre	Fair	It seems some of the side stree
	Good	Side streets should always tak
	Poor	I know there are budgets to be
19th Ave is major concern, alth	Fair	Some residential areas don't g
many street lights out on pined	Good	
	Excellent	
	Fair	
Pretty rough compared to othe	Poor	Iv'e heardd comments from frie
	Poor	The snow plows need to get ou
	Excellent	
	Excellent	
	Good	
SHOULD SPEND MORE ON \$	Fair	TOO SLOW
	Excellent	
	Excellent	
	Good	I live on a private road (Mockir
Pinecone Road has lots of sma	Good	
Mostly good, but some areas r	Good	Sometimes wait a little long bu

	Good	
Poor planning in years past. P	Fair	Arterials are generally pretty g
	Good	
Pinecone and Benton DR are g	Poor	Snow pack on Benton Drive is
	Good	Need to be careful in the alleys
	Excellent	
<b>Comments:</b>	<b>How would you rate the overall quality of snowplowing on city streets?</b>	<b>Comments:</b>
	16	
	48	
	28	
	9	
	1	
	102	
	16%	
	47%	
	27%	
	9%	
	1%	

How would you rate the dependability and overall quality of city sanitary sewer service?	Comments:	How would you rate the dependability and overall quality of the city water supply?
Good		Good
Excellent		Excellent
Excellent		Excellent
Good		Good
Good		Good
Good		Excellent
Excellent		Excellent
Good		Good
Good		Fair
Good		
Excellent		Excellent
Don't know		Excellent
Good	Water stinks and has above av	Good
Don't know		Don't know
Good		Good
Excellent		Excellent
Excellent		Excellent
Excellent		Excellent
Excellent		Excellent
Good		Poor
Good		Excellent
Good		Fair
Excellent		Excellent
Good	Good plus	Excellent
Good		Poor
Good		Fair
Excellent		Excellent
Good		Good
Excellent		Good
Excellent	Price seems to be going up pre	Excellent
Good		Good
Don't know		Good
Good		Good
Good		Good
Good		Good
Good		Good
Don't know		Good
Good		Good
Don't know		Good
Excellent		Excellent
Good		Good
Excellent		Excellent
Excellent		Excellent
Excellent	Haven't had an issue yet.....	Excellent
Good		Excellent
Good		Excellent

Fair		Fair
Excellent		Excellent
Good		Good
Good		Excellent
Excellent		Excellent
Fair		Fair
Good		Good
Good		Good
Good		Good
Don't know		Good
Excellent		Excellent
Good		Good
Excellent		Excellent
Good		Excellent
Good		Good
Don't know		Excellent
Excellent		Good
Good		Fair
Good		Good
Don't know		Excellent
Good		Excellent
Good		Good
Don't know		
Excellent		Excellent
Excellent		Excellent
Good		Good
Excellent		Excellent
Excellent		Good
Good	We have never had any issue	Good
Good	Have never had any issues.	Good
Good		Good
Good		Good
Good		Excellent
Good		Good
Good	Storm sewer infrastructure nee	Excellent
Good		Good
Excellent	Never had an issue, so appare	Fair
Good		Good
Good		Good
Fair		Fair
Excellent		Excellent
Good		Good
Good		Excellent
Excellent		Excellent
Excellent		Excellent
Excellent		Excellent
Excellent		Don't know
Excellent		Excellent
Excellent		Excellent
Excellent		Excellent
Good	Had a few flooding incidents th	Good

Good		Good
Don't know		Good
Excellent		Good
Excellent		Excellent
Good		Good
Excellent		Excellent
<b>How would you rate the dependability and overall quality of city sanitary sewer service?</b>	<b>Comments:</b>	<b>How would you rate the dependability and overall quality of the city water supply?</b>
37		45
53		44
3		8
0		2
10		2
103		101
36%		45%
51%		44%
3%		8%
0%		2%
10%		2%

Comments:	How would you rate the overall quality of city recreational programs and facilities (e.g. parks, trails, park facilities, etc.)?	Comments:
	Good	
	Good	
	Good	Shouldn't spend funds other th
	Good	
	Good	
	Fair	
	Fair	
	Fair	
	Excellent	
seems that the continual "flush	Good	could use more garbage cans
	Excellent	
	Fair	Looking forward to complex by
see above	Poor	Outside of Val Smith---no park
	Poor	
	Excellent	
	Excellent	
	Good	There are areas where sidewa
	Good	Need to do a better job with pa
	Excellent	The bike paths are one of my f
Our water pressure is very pod	Fair	Could use another hockey rink
	Good	
	Good	
	Good	We appreciate the large sidew
	Good	
The water seams to not be god	Don't know	
	Excellent	
	Excellent	
	Excellent	
Cost of water has increased ex	Excellent	
	Fair	Many of the facilities are gettin
	Fair	
	Good	nice bike trails, think there is to
	Fair	
	Excellent	pine cone trail is getting a little
	Excellent	
We get hard white residue on d	Excellent	
	Good	
	Good	
	Fair	need improvements and maint
Drop the tiered water pricing.	Excellent	These should be excellent give
	Excellent	
	Excellent	
	Good	
Again, never had problems.	Excellent	One of the best things about liv
	Good	Can't wait for the new park with
	Excellent	

	Fair	It is nice that the city parks are
	Fair	All the trails are nice but would
	Fair	
	Fair	
	Good	More trails are always needed.
	Poor	Are there city recreational prog
	Excellent	
	Good	
	Good	
	Excellent	In fact, so good that you can st
	Excellent	
	Excellent	Great Trail System.
	Excellent	
	Excellent	
	Good	Park on Mississippi River need
	Excellent	
	Excellent	
too much cholrine	Fair	outdoor hockey rink is way und
	Good	
	Good	
	Good	
	Good	
	Poor	We need a field house, not a m
	Good	
	Good	Wish we had outdoor deep pod
	Good	
	Excellent	
	Good	
The city has been good about	Good	I am concerned about the num
	Excellent	
	Good	
	Excellent	
	Excellent	
It seems that there is bad taste	Excellent	We dont need anymore parks .
	Excellent	Soccer is a great recreational s
	Good	
The lime and rust is a bit anno	Fair	I really dislike letting every exis
	Fair	
	Good	
	Fair	
	Good	
	Good	Need bigger outdoor swimming
	Excellent	central park is a great addition
	Good	
	Good	
	Poor	WAY OVERDONE. TOO MAN
	Excellent	
	Fair	Well-mantained, just too few.
	Excellent	GREAT JOB!
	Good	It would be nice to have the bil
Very hard water in Sartell.	Good	Bare minimum facilities. Could

	Fair	too many parks and trails when
	Poor	Until seeing the new projects, y
	Excellent	
	Excellent	
	Good	
	Excellent	Parks and trails are marvelous
<b>Comments:</b>	<b>How would you rate the overall quality of city recreational programs and facilities (e.g. parks, trails, park facilities, etc.)?</b>	<b>Comments:</b>
	37	
	40	
	19	
	6	
	1	
	103	
	36%	
	39%	
	18%	
	6%	
	1%	



How would you rate the overall quality of services provided by the city?	Comments:	
Good		
Good		
Excellent		
Good		
Good		
Good		
Fair		
Good		
Good		
Good		
Good	I think someone should go around at night to find the lights that	
Excellent		
Good		
Good		
Fair		
Excellent		
Excellent		
Good		
Good		
Excellent	Sartell is an incredible place to live, raise a family, and get an	
Fair		
Good		
Good		
Excellent		
Good	Constant moving target, but efforts are always for continuous i	
Good		
Good		
Good		
Good		
Excellent		
Excellent	Keep up the good work!	
Good		
Good		
Good		
Good		
Excellent		
Excellent		
Good		
Good		
Good		
Excellent		
Excellent		
Excellent		
Excellent		
Excellent		
Good		
Good		

Fair		
Good		
Good		
Good		
Excellent		
Poor		
Don't know		
Good		
Good		
Good		
Excellent		
Good		
Excellent	Sartell is the best city in this area...	
Good		
Good	Services are good. The cost to build a house is high, the fees	
Good		
Excellent		
Fair	city staff could return e-mails in a more timely manner.	
Fair		
Excellent		
Good		
Good		
Good		
Excellent		
Excellent		
Don't know		
Excellent		
Good		
Good	Some of the fees that the city acesses seen to be excessive.	
Good		
Good		
Good		
Excellent		
Excellent		
Good	Services are above par, but in the words of Jim Collins, we ne	
Don't know		
Good	I enjoy living in Sartell. I would like to see less apartments bei	
Good	city web site needs to be mor user friendly; when reporting pro	
Excellent		
Fair		
Good		
Good		
Good	good local government! poor leadership with state legislature!	
Excellent		
Good		
Good	TOO MANY EMPLOYEES IN MAINTENACE AND POLICE	
Excellent	There is a need for more businesses that serve the general pu	
Excellent	What's not to like? It's Sartell.	
Good	Agains, snow removal on Pinecone is an issue for me. It appe	
Good		
Good	Better than most. Enjoy living here.	

Good	appreciate council meetings can be seen on tv. Sometimes I	
Good		
Good		
Excellent		
Good		
Excellent		
<b>How would you rate the overall quality of services provided by the city?</b>	<b>Comments:</b>	
31		
61		
7		
1		
3		
103		
30%		
59%		
7%		
1%		
3%		




are a hinderance and may send business else where.


Especially when it comes to fees regarding our school buildings. For example, the building pe


ed the right people on the bus and in the right seat. "Good is the Enemy of Great"

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ng put up. I get the whole profit/money making stuff, but Sartell's charm is green space (albeit  
problems; ie: street light outages, pot holes, ect.


ublic. Coborn's needs competition. A Kinko/FedEx is needed.

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ears that no plows go through to even make a path. 4AM drive time.

























































