

DECLARATION FOR ADOPTION OF THE TEN PERFORMANCE MEASURES FOR CITIES AS DEVELOPED BY THE COUNCIL ON LOCAL RESULTS AND INNOVATION

THIS DECLARATION is made this day of. June 4, 2012, by CITY OF PROCTOR, a Minnesota municipal corporation, ("Declarant"), 100 Pionk Drive. Proctor, Minnesota, 55810, in favor of the adoption of the ten model performance measures for cities developed by the Council of Local Results and Innovation.

WHEREAS, Declarant chooses to participate in the standards measure program created by the Council of Local Results and Innovation;

NOW THEREFORE Declarant makes this declaration and hereby declares that this declaration shall constitute adoption of the ten model performance measures for cities as developed by the Council of Local Results and Innovation, that the city is in the process of implementing a local performance measurement system as developed by the Council of Local Results and Innovation, that the city will report the results for calendar year 2011 prior to the end of calendar year 2012 through publication in the official newspaper, and that the city will survey its residents by the end of the calendar year on the services included in the performance benchmarks.

Bv: David Brenna, Mayor

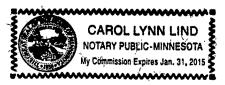
James A. Rohweder, City Administrator

STATE OF MINNESOTA)

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COUNTY OF ST LOUIS)

The foregoing instrument was acknowledged before me this <u>244</u> day of <u>June</u> 2012, by David Brenna, Mayor and James A. Rohweder, City Administrator; of the city of Proctor, a Minnesota municipal corporation, on behalf of the corporation, and pursuant to the authority granted by its City Council.



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Notary Public

Performance Measurement Program – 2011 Proctor Citizen Survey - Summary

| Performance Measurement Program – 2011 Proctor Citizen Survey - | Summ | ary | | |
|---|-----------|----------|-----------|-------------|
| June 25, 2012. | | Online | | Total |
| | lotais | Survey | Iotal | Responses |
| 3. How would you rate the overall appearance of the city? | | | | |
| a. Excellent b. Good | 17 106 | 4 | 21 | |
| c. Fair (Please Explain) | 106 54 | 26 17 | 132 71 | |
| d. Poor (Please Explain) | 9 | 7 | 16 | |
| e. Don't know | 0 | 0 | 0 | 240 |
| 4. How would you describe your overall feeling of safety in the city? | | | | |
| a. Very safe | 94 | 21 | 115 | |
| b. Somewhat safe | 69 | 27 | 96 | |
| c. Somewhat unsafe (Please Explain) d. Very unsafe (Please Explain) | 11 2 | 4 2 | 15 4 | |
| e. Don't know | 1 | 0 | 1 | 231 |
| 5. How would you rate the overall quality of fire protection services in the city? | | | | |
| a. Excellent | 83 | 20 | 103 | |
| b. Good | 74 | 15 | 89 | |
| c. Fair (Please Explain) d. Poor (Please Explain) | 4 0 | 1 1 | 5 1 | |
| e. Don't know | 17 | 14 | 31 | 229 |
| | | | | |
| How would you rate the overall condition of city streets? Excellent | 5 | 1 | 6 | |
| b. Good | 74 | 16 | 90 | |
| c. Fair (Please Explain) | 63 | 18 | 81 | |
| d. Poor (Please Explain) | 33 | 17 | 50 | |
| e. Don't know | 4 | 0 | 4 | 231 |
| 7. How would you rate the overall quality of snowplowing on city streets? | | | | |
| a. Excellent | 68 | 15 | 83 | |
| b. Good c. Fair (Please Explain) | 89 9 | 22 7 | 111 16 | |
| d. Poor (Please Explain) | 5 | 8 | 13 | |
| e. Don't know | 5 | 0 | 5 | 228 |
| 8. How would you rate the dependability and overall quality of city sanitary sewer service? | | | | |
| a. Excellent | 37 | 9 | 46 | |
| b. Good | 101 | 28 | 129 | |
| c. Fair (Please Explain) | 7 | 2 | 9 | |
| d. Poor (Please Explain) e. Don't know | 6 16 | 3 10 | 9 26 | 219 |
| 0. How would you get the dependebility and everall quality of the sity water supply? | | | | |
| How would you rate the dependability and overall quality of the city water supply?Excellent | 64 | 16 | 80 | |
| b. Good | 93 | 29 | 122 | |
| c. Fair (Please Explain) | 3 | 1 | 4 | |
| d. Poor (Please Explain) | 3 | 3 | 6 | 00 / |
| e. Don't know | 6 | 3 | 9 | 221 |
| 10. How would you rate the overall quality of city recreational programs and facilities (e.g. parks, trails, park facilities, etc.) | | | | |
| a. Excellent | 25 | 4 | 29 | |
| b. Good c. Fair (Please Explain) | 105 18 | 30 8 | 135 26 | |
| d. Poor (Please Explain) | 4 | 6 | 10 | |
| e. Don't know | 20 | 3 | 23 | 223 |
| 11. How would you rate the overall quality of services provided by the city? | | | | |
| a. Excellent | 30 | 7 | 37 | |
| b. Good | 107 | 27 | 134 | |
| c. Fair (Please Explain) d. Poor (Please Explain) | 11 6 | 13 3 | 24 9 | |
| e. Don't know | 13 | 2 | 9 15 | 219 |
| 12. How would you rate the emergency medical services provided by the city? | | | | |
| a. Excellent | 59 | 11 | 70 | |
| b. Good | 70 | 21 | 91 | |
| c. Fair (Please Explain) | 2 | 2 | 4 | |
| d. Poor (Please Explain) e. Don't know | 1 40 | 1 17 | 2 57 | 224 |
| | 10 | ., | 51 | ' |
| Totals: | | | | |

| Totals: | | |
|---------------|-------|--------|
| a. Excellent | 590 | 26.0% |
| b. Good | 1,129 | 49.8% |
| c. Fair | 255 | 11.3% |
| d. Poor | 120 | 5.3% |
| e. Don't know | 171 | 7.5% |
| | 2,265 | 100.0% |