Pursuant to due call and notice thereof, a regular meeting of the City Council of the City of Maplewood, Minnesota, was duly called and held in the Council Chambers of said City on the 13th day of May 2013, at 7:03 P.M.

The following members were present:

- Will Rossbach, Mayor
- Robert Cardinal, Councilmember
- Rebecca Cave, Councilmember
- Kathleen Juenemann, Councilmember
- Marvin Koppen, Councilmember

Approval of Resolution to Adopt State Performance Measures

Councilmember Cardinal moved to approve the Resolution to Adopt State Performance Measures.

RESOLUTION 13-5-908
RESOLUTION ADOPTING STATE PERFORMANCE MEASURES

WHEREAS, the Minnesota Legislature created a Council on Local Results and Innovation; and

WHEREAS, participation in the program may assist the City of Maplewood in improving service delivery and enhancing communication with residents;

BE IT RESOLVED THAT

the City does hereby adopt and will implement the minimum 10 performance measures developed by the Council on Local Results and Innovation;

the City has implemented a local performance measurement system;

the City will survey its residents by the end of the calendar year on the services included in the performance benchmarks;

the City will report the results of the 10 adopted measure to its residents before the end of the calendar year through publication, posting on the entity's website, or through a public hearing at which the budget and levy will be discussed and public input allowed.

Seconded by Councilmember Koppen Ayes All

The motion passed.
STATE OF MINNESOTA
COUNTY OF RAMSEY
CITY OF MAPLEWOOD

I, the undersigned, being the duly qualified and appointed Clerk of the City of Maplewood, Minnesota, DO HEREBY CERTIFY that I have compared the attached and foregoing extract of minutes of a regular meeting of the City of Maplewood, held on the 13th day of May, 2013 with the original on file in my office, and the same is a full, true and complete transcript therefrom insofar as the same relates to the Resolution to Adopt State Performance Measures.

WITNESS my hand and sealed this 10th day of June 2013.

Karen Guilfoile, City Clerk
City of Maplewood, Minnesota
UPDATE ON STATE PERFORMANCE MEASURES

The City opted to participate in the State Performance Measurement Program this year. A survey was created which contained 9 performance measures developed by the Council on Local Results and Innovation. The survey was made available to our residents during the month of November. We received about 96 responses and the results will be published either in our City Newsletter or on our website. A snapshot of the responses is as follows:

<table>
<thead>
<tr>
<th>Question</th>
<th>Excellent</th>
<th>Good</th>
<th>Fair</th>
<th>Poor</th>
<th>Don’t Know</th>
</tr>
</thead>
<tbody>
<tr>
<td>Appearance of City</td>
<td>9%</td>
<td>65%</td>
<td>20%</td>
<td>6%</td>
<td>0%</td>
</tr>
<tr>
<td>Feeling of Safety</td>
<td>29%</td>
<td>55%</td>
<td>13%</td>
<td>1%</td>
<td>2%</td>
</tr>
<tr>
<td>Quality of Fire/EMS</td>
<td>24%</td>
<td>35%</td>
<td>11%</td>
<td>14%</td>
<td>16%</td>
</tr>
<tr>
<td>Condition of Streets</td>
<td>6%</td>
<td>49%</td>
<td>37%</td>
<td>8%</td>
<td>0%</td>
</tr>
<tr>
<td>Quality of Snowplowing</td>
<td>27%</td>
<td>51%</td>
<td>16%</td>
<td>6%</td>
<td>0%</td>
</tr>
<tr>
<td>Quality of Sewer</td>
<td>31%</td>
<td>52%</td>
<td>5%</td>
<td>0%</td>
<td>12%</td>
</tr>
<tr>
<td>Quality of Water</td>
<td>48%</td>
<td>45%</td>
<td>5%</td>
<td>0%</td>
<td>2%</td>
</tr>
<tr>
<td>Quality of Rec Programs/Parks</td>
<td>27%</td>
<td>54%</td>
<td>11%</td>
<td>5%</td>
<td>3%</td>
</tr>
<tr>
<td>Overall City Services</td>
<td>13%</td>
<td>60%</td>
<td>20%</td>
<td>6%</td>
<td>1%</td>
</tr>
</tbody>
</table>