Resolution 2017-022 Accepting St. Joseph's Performance Measures Survey Results

Whereas, pursuant to Minnesota Statute 6.91 the St. Joseph City Council has adopted performance and output measures recommended by the State of Minnesota's Council on Local Results and Innovation and desires to continue with recommended performance measure guidelines and practices.

Now therefore be it resolved, the St. Joseph City Council adopted the following performance measures initiatives:

- 1. That the City has adopted and implemented the minimum 10 performance measures developed by the Council on Local Results and Innovation.
- 2. That the City has implemented a local performance measurement system as developed by the Council on Local Results and Innovation.
- 3. That the City will report the results of the 10 adopted measures to its residents before the end of 2017 on the City's Website.
- 4. That the City has surveyed its residents on the services included in the performance benchmarks and intends to periodically (at least biennially) repeat the survey of its residents to gauge changes in the performance benchmarks.
- 5. That the City accepting the results of the performance measures survey conducted in 2017.

Adopted this 5th day of June, 2017.

Rick Schultz Mayor

City of St. Joseph Performance Measurement Survey Results - Charts June 2, 2017

How many years have you lived in this city?

Years in City	Total Respondents	Number of Years in City Individual Responses
00-15 years	0	
16-20 years	2	16{1}, 19{1}
>20 years	0	

How would you rate the overall appearance of the city?

Both responses reported GOOD.

How would you rate the fiscal management and health of the city?

One response reported FAIR, one report POOR.

How would you describe your overall feeling of safety in the city?

Both responses reported VERY SAFE.

How would you rate the overall quality of fire protection services in the city?

One response reported FAIR, one report GOOD.

How would you rate the overall condition of city streets?

Both responses reported FAIR.

How would you rate the overall quality of snowplowing on city streets?

One response reported GOOD, one report POOR.

How would you rate the dependability and overall quality of city sanitary sewer service?

Both responses reported GOOD.

How would you rate the dependability and overall quality of the city water supply? Both responses reported GOOD.

How would you rate the overall quality of city recreational programs and facilities (e.g. parks, trails, park facilities, etc.)?

One response reported POOR, one report GOOD.

How would you rate the overall quality of services provided by the city?

Both responses reported GOOD.

2 respondents

City of St. Joseph
Performance Measurement Survey Results - Comments
June 2, 2017

The following comments were received from survey respondents.

Streets/Plowing Services Comments:

* Northland addition resurfacing of streets did not raise property value as stated and is cracking at an alarming rate. Seemed like a quick way to raise money.

Utility Services Comments:

* No comments.

Parks and Recreation Comments:

- * If we are planning to spend 12 million on a community center, where are the activities for our young population?
- * The people have wanted a pool for quite some time, but no pool indoor or outdoor is planned. Why?

Other City Services Comments:

* We would like to have the Abu Lance service stationed at the government center for the safety and responsiveness for medical aid.

General Comments:

- * Our elementary education choices are great, but high school options need to be looked at. We are losing good people to surrounding areas because of the lack of a great high school option.
- * Willing to spend tax payer dollars, but unwilling to listen to public input at Council meeting. I watched the council members staring at the ceiling while concerns were raised. Very obvious how members were going to vote even before public input.
- * Lots of decisions are made despite public opposition.