RESOLUTION NO. 2014- 62

AUTHORIZING LOCAL PERFORMANCE MEASUREMENT REPORTING REQUIREMENTS PROGRAM

WHEREAS, the City Council of the City of Bloomington (City) has adopted and implemented the minimum ten performance measures developed by the Council on Local Results and Innovation;

WHEREAS, the City is in the process of implementing a local performance measurement system as developed by the City Council on Local Results and Innovation;

WHEREAS, the City will report the results of the ten adopted measures to its residents before the end of the calendar year through publication, direct mailing, posting on the entity’s website, or through a public hearing at which the budget and levy will be discussed and public input allowed;

WHEREAS, the City will survey its residents by the end of the calendar year on the services included in the performance benchmarks;

BE IT RESOLVED BY THE CITY COUNCIL OF THE CITY OF BLOOMINGTON, that the necessary documentation will be filed with the Office of the State Auditor for the Performance Measurement Program to be eligible for a reimbursement of $0.14 per capita in local government aid, not to exceed $25,000 and is also exempt from levy limits under Sections 275.70 to 275.74 of State Statute for taxes payable in 2015.

Passed and adopted this 7th day of July, 2014.

Mayor

Attest:

Secretary to the Council
Report on Performance Measures for 2013
City of Bloomington

General:
1. Rating of the overall quality of services provided by your city
   Excellent Good Fair Poor
   Source: 2014 Citizen Survey, Question 11
   27% 58% 13% 1%

2. Percent change in the taxable property market value = 5.6% for 2013 payable year 2014

3. Citizen's rating of the overall appearance of the City
   Source: 2014 Citizen Survey, Question 5
   Excellent Good Fair Poor
   22% 60% 15% 3%

Police Services:
4. Part I and II crime rates
   OR Citizens' rating of safety in their community
   Very Safe Safe Neither Unsafe Very Unsafe
   Source: 2014 Citizen Survey, Question 4
   78% 20% 2% 1% 0%

Output Measure: Police response time on top priority calls from dispatch to the first officer on scene = 4.87 min.

Fire Services:
5. Insurance industry rating of fire services
   ISO 3
   OR Citizens' rating of the quality of fire protection services
   Excellent Good Fair Poor
   Source: 2013 Citizen Survey, Question 13
   50% 45% 5% 0%

Output Measure: Fire response time from dispatch to first unit on scene = 4.5 minutes

Streets:
6. Average City street pavement condition rating 74.3 rating on the Pavement Condition Index (PCI)
   OR Citizens' rating of the road condition in their city
   Excellent Good Fair Poor
   Source: 2014 Citizen Survey, Question 10
   6% 30% 39% 25%

7. Citizen's rating the quality of snowplowing on City streets
   Source: 2014 Citizen Survey, Question 10
   Excellent Good Fair Poor
   29% 48% 18% 5%

Water:
8. Citizen's rating of the dependability and quality of City water supply. Source: 2014 Citizen Survey, Question 10
   Excellent Good Fair Poor
   47% 42% 10% 2%

Output Measure: Operating cost per 1,000,000 gallons of water pumped/produced (centrally-provided system) (Actual operating expense for water utility/total gallons pumped/1,000,000) = 910/1,000,000 gal.

Sanitary Sewer
9. Citizen's rating of the dependability and quality of City sanitary sewer service (centrally-provided system)
   Source: 2014 Citizen Survey, Question 10
   Excellent Good Fair Poor
   32% 54% 12% 1%

Output Measure: Number of sewer blockages on City system per 100 connections (centrally-provided system) (Number of sewer blockages on City system reported by sewer utility/# of connections * 100 = 0.0436/100 connections

Parks & Recreation:
10. Citizen's rating of the quality of City recreational programs and facilities (parks, trails, park buildings)
    Source: 2014 Citizen Survey, Question 10+C19
    Excellent Good Fair Poor
    26% 57% 16% 1%

Note: The results of the 2014 Citizen's Survey will be on the Bloomington website by September 1, 2014.
Some responses will not add up to 100 due to rounding.