

RESOLUTION NO. 12-79

**RESOLUTION DECLARING THE CITY OF COON RAPIDS' PARTICIPATION IN
THE COUNCIL ON LOCAL RESULTS AND INNOVATION – PERFORMANCE
MEASUREMENT PROGRAM**

WHEREAS, the Council on Local Results and Innovation (Results Council) was created by the Legislature in 2010; and

WHEREAS, the Results Council had released a standard set of 10 performance measures for cities to aid in the determination of efficiency of services provided, which was adopted by the Council on June 21, 2011 in Resolution 11-73; and

WHEREAS, the City has surveyed residents in order to participate in the program for 2012 and will report will report the results of these measures to the public by the end of the calendar year; and

WHEREAS, the City must adopt the Results Council framework for creating a performance measurement system in order to participate in the program in 2012; and

WHEREAS, the City is in the process of implementing a performance measurement system as developed by the Results Council in order to participate in the program in 2012; and

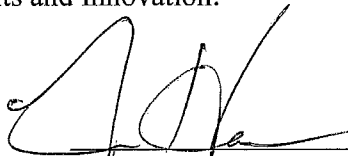
WHEREAS, cities that choose to participate in the program for 2012 are eligible for a reimbursement of \$0.14 per capita in local government aid and be exempt from levy limits for Pay 2013; and

WHEREAS, in order to participate, the City needs to file a report with the State Auditor's Office consisting of a declaration stating the City has implemented 10 performance measures developed by the Results Council and is implementing a performance measurement system; and

WHEREAS, the City Council recognizes the importance of tracking performance indicators in order to provide efficient, quality services to the citizens.

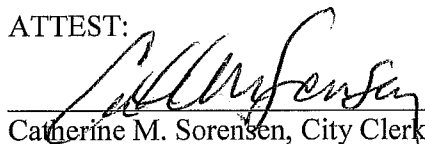
NOW, THEREFORE, BE IT RESOLVED by the City Council of Coon Rapids, Minnesota, that the City hereby chooses to participate in the performance measurement program outlined by the Council on Local Results and Innovation.

Adopted this 19th day of June, 2012.



Tim Howe, Mayor

ATTEST:


Catherine M. Sorensen, City Clerk

**City of Coon Rapids Data for Council on Local Results and Innovation -
Performance Measurement Program**

Category	Number	Number and Measure	Data
General	1.	Rating of the overall quality of services provided by your city?	Excellent - 10%, Good - 74%, Fair - 16%, Poor - 1%, Don't Know/Refused - 0%
	2.	Percent change in the taxable property market value	2011-2012 Estimate Market Value Change: -4.3%, 2011-2012 Taxable Market Value Change: -13.3%
	3.	Citizens' rating of the overall appearance of the city	Excellent - 12%, Good - 74%, Fair - 13%, Poor - 2%, Don't Know/Refused - 0%
Police Services	4(a).	Part I and II Crime Rates	2,943 Part I Crimes = 47.9/1,000 pop., 4,887 Part II Crimes = 79.5/1,000 pop.
	and/or		
	4(b).	Citizens' rating of safety in their community	Very safe - 19%, Reasonably safe - 50%, Somewhat unsafe - 16%, Very unsafe - 11%, Don't Know/Refused - 5%
Optional	Police Response Time	4.8 minutes on average to priority calls	
Fire Services	5(a).	Insurance industry rating of fire services	ISO rating is 4 (out of 6)
	and/or		
	5(b).	Citizens' rating of the quality of fire protection services	Excellent - 61%, Good - 34%, Fair - 1%, Poor - 0%, Don't Know/Refused - 5%
	Optional	Fire response time	5.66 minutes on average to structure fire
Optional	Emergency Medical Services response time	4.80 minutes on average to priority calls	
Streets	6(a).	Average city street pavement condition rating	
	and/or		
	6(b).	Citizens' rating of the road conditions in their city	Excellent - 4%, Good - 60%, Fair - 32%, Poor - 4%, Don't Know/Refused - 0%
7.	Citizens' rating of the quality of snowplowing on city streets	Excellent - 12%, Good - 67%, Fair - 19%, Poor - 2%, Don't Know/Refused - 1%	
Water	8.	Citizens' rating of the dependability and quality of the city water supply	Dependability: Excellent - 28%, Good - 68%, Fair - 2%, Poor - 1%, Don't Know/Refused - 1% Quality: Excellent - 20%, Good - 59%, Fair - 16%, Poor - 4%, Don't Know/Refused - 1%
	Optional	Operating cost per 1,000,000 gallons of water pumped/produced	
Sanitary Sewer	9.	Citizens' rating of the dependability and quality of city sanitary sewer service	Excellent - 23%, Good - 70%, Fair - 5%, Poor - 0%, Don't Know/Refused - 3%
	Optional	Number of sewer blockages on city system per 100 connections	
Parks and Rec.	10.	Citizens' rating of the quality of city recreational programs and facilities	Facilities: Excellent - 30%, Good - 53%, Fair - 10%, Poor - 0%, Don't Know/Refused - 8% Programs: Excellent - 16%, Good - 53%, Fair - 10%, Poor - 0%, Don't Know/Refused - 21%