

Resolution 21-144

WHEREAS, Olmsted County declares its intention to continue its voluntary participation in the Minnesota Council on Local Results and Innovation (hereinafter “the Council”) Standard Performance Measures Program; and

WHEREAS, benefit to participation are outlined in Minnesota Statute 6.91 and include eligibility for a reimbursement (\$0.14 per capita in local government aid, not to exceed \$25,000); and

WHEREAS, any jurisdiction participating in the comprehensive performance measurement program is also exempt from levy limits for taxes, if levy limits are in effect; and

WHEREAS, Olmsted County has adopted and implemented at least 10 of the performance measures, as developed by the Council, and integrated these measures to help plan, budget, manage and evaluate programs and processes for optimal future outcomes; and

NOW THEREFORE LET IT BE RESOLVED THAT, Olmsted County will continue to participate in the program and report the results of the performance measures to its residents by the end of the year by posting on the county’s website; and

BE IT FURTHER RESOLVED, Olmsted County will submit to the Office of the State Auditor the previous year’s results of the performance measures adopted by the county, along with this resolution.

Dated at Rochester, Minnesota this 15th Day of June, 2021.

OLMSTED COUNTY BOARD OF COMMISSIONERS

DocuSigned by:
Stephanie Podulke 6/15/2021 | 8:06 PM CDT
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Stephanie Podulke, Chairperson

ATTEST:

DocuSigned by:
Lisa Morris-Helmstetler 6/15/2021 | 8:22 PM CDT
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Lisa Morris-Helmstetler, Deputy Clerk to the County Board



Minnesota State Performance Measurement Program

In 2010, the Legislature created the Council on Local Results and Innovation. In February 2011, the Council released a standard set of ten performance measures for counties and ten performance measures for cities that will aid residents, taxpayers, and state and local elected officials in determining the efficacy of counties and cities in providing services and measure residents' opinions of those services. In February of 2012, the Council created a comprehensive performance measurement system for cities and counties to implement. In 2013, the Council revised the performance measures and clarified the system requirements to increase participation in the program.

Participation in the standard measures program by a city or a county is voluntary. Counties and cities that choose to participate in the standard measures program must officially adopt and implement the ten minimum performance measures and system developed by the Council. Olmsted County has been a voluntary participant since 2011.

Per the Council's reporting requirements, a copy of the resolution approved by the Olmsted County Board to participate in this program will be submitted electronically to the Minnesota Office of the State Auditor.

Olmsted County high-level goals are shown on the next page using the balance scorecard framework. Performance measures presented in this report are tied to areas of these high-level goals as well as to department-level goals and scorecards.

Olmsted County Strategy Scorecard 2020

Mission:

To Provide the Foundation of a Vibrant Community

Vision:

A Dynamic, World-class County Delivering Excellence Every Day

Values:

Integrity

Innovation

Pro-Activity

Respect

Reliability

Goals:

Assure Safe and Healthy Communities

Keep the community safe
Provide pathways to health, housing and well-being

Provide Operational Excellence

Develop our employees
Use public resources wisely
Plan, adapt and respond effectively

Be Good Stewards of Our Built and Natural Environments

Provide excellent transportation, land use and recreation
Protect air, water and soil quality and manage waste effectively

Maintain Foundations of Democracy

Provide fair property valuation and elections
Provide access to documents of record and the judicial system

Assure Safe and Healthy Communities	Public Safety₁								
	Adult Recidivism Rate					Recent Yr	Yr to Yr		
				2 Year Trend Results		Met	Trend		
	Targets			2018	2019	Not Met	Line		
	● 85% of DFO felony case probationers remain free of felony conviction for 3 years after discharge					85%	84%	Not Met	↘
	● 75% of DFO supervised releases remain free of felony conviction for 3 years after discharge					69%	68%	Not Met	↘
	Initiatives impacting performance metrics: • Coordinate Olmsted County Drug Court; • Partner with Damascus Way Halfway House Program; • Apply Research-driven practices; • Teach Cognitive Skills Programming; • Use Validated Risk Needs Assessment; • Provide Intensive Supervision; • Offer Domestic Violence Education and Treatment; • Prioritize supervision and treatment interventions to higher risk clients; • Target interventions to reduce risk; • Utilize effective Communication and motivation interview strategies to enhance positive change								
	Public Health₂								
	Life Expectancy					Recent Yr	Yr to Yr		
				3 Year Trend Results		Met	Trend		
Targets			2017	2018	2019	Not Met	Line		
● Life expectancy higher than U.S. average of: 78.7 years					83.1	81.9	83.1	Met	↘
● Life expectancy higher than Minnesota average of: 77.8 years					83.1	81.9	83.1	Met	↘
Initiatives impacting performance metrics: • Promote Healthy Communities and Healthy Behaviors; • Assure the Quality and Accessibility of Health Services; • Prevent the Spread of Infectious Diseases; • Prepare for and Respond to Disasters and Assist Communities in Recovery; • Protect Against Environmental Hazards; • Assure an Adequate Local Public Health Infrastructure									
Social Services₃									
Maltreatment Recurrence Rate					Recent Yr	Yr to Yr			
			3 Year Trend Results		Met	Trend			
Targets			2018	2019	2020	Not Met	Line		
● 90.9% of confirmed reports of child maltreatment during reporting year remain free of another confirmed or potential maltreatment report within 12 months of initial report					100.00%	96.40%	100.00%	Met	↘
Initiatives impacting performance metrics: • Collaborate with law enforcement, medical personnel, and other agency staff working with the family as well as extended family member and friends; • Utilize differential response and early intervention services; • Engage with families to help them change; • Utilize differential response and early intervention services; • Use Family Involvement Strategies (FIS): Case Planning Conferences and Family Group Conferences									

¹Source: Department of DFO Community Corrections (Nikki Niles; Dept. Director)

²Source: Department of Public Health (Meaghan Sherden; Lead Epidemiologist)

³Source: Department of Child & Family Services (Amy Rauchwarter; Dept. Director)






**Provide
Operational
Excellence**

Veterans Services⁴						
Federal & State dollars brought into county for veteran's benefits					Recent Yr	Yr to Yr
No Targets	3 Year Trend Results			Met	Trend Line	
	2018	2019	2020	Not Met		
• % of Veteran population to overall county population	5.8%	5.6%	n/a	Not Applicable		
• Avg. Federal benefit dollars per Veteran brought into County per year	\$4,869.10	\$5,499.83	n/a	Not Applicable		
• Total State Soldiers Assistance Program dollars (also includes Local Veteran Service Organizations and non-profit entities financial assistance)	\$100,000	\$105,000	\$372,604	Not Applicable		
Initiatives impacting performance metrics: • Request and coordinate delivery of goods/services through the Disabled American Veterans (DAV) Donor Connect Program; • Attend court proceedings and child protection hearings involving our veteran families; • Assist Olmsted County Veterans in securing SSAP for Dental, Optical, Rent and Utility, and Subsistence Allowance Benefits; • Make claims for death benefits, Death Pension or Dependency and Indemnity Compensation						
Finance⁵						
Bond Rating					Recent Yr	Yr to Yr
Targets	3 Year Trend Results			Met	Trend Line	
	2018	2019	2020	Not Met		
• Standard and Poors Bond at AAA Rating	AAA	AAA	Yr Not Rated	N/A		
• Moody's Investors Services at AAA Rating	AAA	AAA	AAA	Met		
Initiatives impacting performance metrics: • Maintain consistent internal control systems; • Set example for staff and customers that demonstrates a commitment to ethical and careful work; • Work with departments to correct problems; • Continue to earn a certificate of Achievement for Excellence in Financial Report by the Government Finance Officers Association of the United States and Canada.						

⁴Source: County Administration (Nathan Pike; Senior Veterans' Services Officer); Overall county population from Census ACS yearly estimates

⁵Source: County Administration (Wilfredo Roman Catala; Chief Financial Officer)

**Be Good
Stewards of
Our Built and
Natural
Environments**

Public Works₆						
Hours to Plow Complete System during a Snow Event					Recent Yr	Yr to Yr
Targets					Met	Trend
					Not Met	Line
			2018	2019	2020	
●Substantially bare pavement within 48 hours on principal arterial roadways			Met	Met	Met	Met 
●Substantially bare pavement within 72 hours on minor arterial roadways			Met	Met	Met	Met 
Initiatives impacting performance metrics: • Maintain roads in a reasonable, safe, and serviceable condition throughout winter; • Reduction of Salt Usage for Environmental Benefits; • Secure adequate capital improvement funding; • Pavement Preservation projects for at least 15 miles annually						
Environment₇						
Recycling & Solid Waste Processing					Recent Yr	Yr to Yr
Targets					Met	Trend
					Not Met	Line
			2018	2019	2020	
●Recycling Rate: > 45%			43%	41%	41%	Not Met 
●OWEF Processible Waste Rate: > 90%			99%	99%	96%	Met 
●Hazardous Waste Program Household Participation Rate: > 10%			18%	19%	16%	Met 
Initiatives impacting performance metrics: • Develop a regional solid waste management plan with SEMREX partners to increase recycling, organic management and other alternatives to disposal; • Continue educational outreach to expand generator knowledge of proper waste disposal and recycling options; • Continue to monitor and respond to changing trends in traditional and digital marketing strategies to provide information where and when the public is seeking information						

₆Source: Department of Public Works (Ben Johnson; Dept. Director)

₇Source: Department of Environmental Resources (Tony Hill; Dept. Director)

Maintain Foundations of Democracy	Elections⁸						
	Post-Election Audit Accuracy					Recent Yr	Yr to Yr
	3 Year Trend Results					Met	Trend
	Targets					Not Met	Line
						2018	2019
						2020	
	<ul style="list-style-type: none"> • Voting system/Hand count Reconciliation Variance: <.5% (total variance from reconciliations of three random precincts) 					0.00%	0.00%
						0.00%	Met
	Initiatives impacting performance metrics: • Prepare ballots and tabulating system for 84 precincts for an estimated population of 151,000 with 101,386 registered voters; • Train 650+ election judges every 2 years						
	Property, Records, Valuation & Assessment⁸						
Taxation Assessment Accuracy (Assessment Year)					Recent Yr	Yr to Yr	
3 Year Trend Results					Met	Trend	
Targets					Not Met	Line	
					2019	2020	
					2021		
<ul style="list-style-type: none"> • Residential median assessment ratio: 90%-105% 					93.05%	93.42%	
					93.35%	Met	
<ul style="list-style-type: none"> • Commercial median assessment ratio: 90%-105% 					94.18%	94.77%	
					94.46%	Met	
<ul style="list-style-type: none"> • Apartment median assessment ratio: 90%-105% 					92.92%	95.34%	
					96.73%	Met	
<ul style="list-style-type: none"> • Agriculture median assessment ratio: 90%-105% 					102.19%	96.40%	
					97.56%	Met	
Real Estate Document Recording, Indexing & Return Time					Recent Yr	Yr to Yr	
3 Year Trend Results					Met	Trend	
Targets					Not Met	Line	
					2018	2019	
					2020		
<ul style="list-style-type: none"> • 95% of e-Recorded Documents Turned Around in: 5 Days 					2	2	
					2	Met	
<ul style="list-style-type: none"> • 95% of Paper Recorded Documents Turned Around in: 10 Days 					5	5	
					8	Met	
Initiatives impacting performance metrics: • Rochester continues to experience high inflation in it's Residential market. To return median Residential Assessment Ratio's to the acceptable range (90%-105%), Assessors have raised values ~ 8.5%; • Assessment aides assist Assessment Services personnel in revaluation; • Perform physical inspections of at least 20% of County parcels as mandated by state law; • Increase imaged documents to provide improved disaster recovery and online access to documents							

⁸Source: Department of Property Records & Licensing (Mark Krupski; Dept. Director)