Resolution 2016-009 Accepting St. Joseph's Performance Measures Survey Results

Whereas, pursuant to Minnesota Statute 6.91 the St. Joseph City Council has adopted performance and output measures recommended by the State of Minnesota's Council on Local Results and Innovation and desires to continue with recommended performance measure guidelines and practices.

Now therefore be it resolved, the St. Joseph City Council adopted the following performance measures initiatives:

- 1. That the City has adopted and implemented the minimum 10 performance measures developed by the Council on Local Results and Innovation.
- 2. That the City has implemented a local performance measurement system as developed by the Council on Local Results and Innovation.
- 3. That the City will report the results of the 10 adopted measures to its residents before the end of 2016 on the City's Website.
- 4. That the City has surveyed its residents on the services included in the performance benchmarks and intends to periodically (at least biennially) repeat the survey of its residents to gauge changes in the performance benchmarks.
- 5. That the City accepting the results of the performance measures survey conducted in 2016.

Adopted this 18th day of April, 2016.

Rick Schultz, Mayor

udy Neurond Weyrens, Administrator Judy

City of St. Joseph Performance Measurement Survey Results - Charts April 18, 2016

	Total	
Years in City	Respondents	Number of Years in City Individual Responses
00-05 years	2	2{13}, 5{1}
06-10 years	3	7{1}, 8{1}, 10{1}
11-15 years	2	11{2}
16-20 years	2	16{1}, 17{1}
21-30 years	3	22{1}, 23{1}, 24{1}
31-40 years	0	
>40 years	2	45{1}, 60{1}

How many years have you lived in this city?

How would you rate the overall appearance of the city?



How would you rate the fiscal management and health of the city?



Fiscal health

How would you describe your overall feeling of safety in the city?



How would you rate the overall quality of fire protection services in the city?



Fire protection

How would you rate the overall condition of city streets?



How would you rate the overall quality of snowplowing on city streets?



Snow plowing

<u>How would you rate the dependability and overall quality of city sanitary sewer</u> <u>service?</u>



How would you rate the dependability and overall quality of the city water supply?



Water service

How would you rate the overall quality of city recreational programs and facilities (e.g. parks, trails, park facilities, etc.)?



How would you rate the overall quality of services provided by the city?



Overall quality of services

14 respondents City of St. Joseph Performance Measurement Survey Results - Comments April 18, 2016

The following comments were received from survey respondents.

Streets/Plowing Services Comments:

- * Some roads could use repair, also more roads should be constructed connecting the west side of town with the north (area by county road 75 with the elementary school) to not have to drive through town when going that way.
- * We don't need "Field Street". Fix our existing roads instead.

Utility Services Comments:

* Our water smells like chlorine bad.

Parks and Recreation Comments:

* Need a bathroom at Klinefelter Park.

Other City Services Comments:

- * I think our website is not good.
- * I would like to see more information on the city website. Look at City of St. Cloud, they have everything. Maybe even connect with businesses looking for help. You can't even look up past council meetings.

General Comments:

- * City fees are too high because we have no commercial or industrial properties to help carry the tax burden. Treat big companies nicely to get them to invest in St. Joseph instead of going to other cities because we are so stubborn about meeting the city expectations or we don't need you here.
- * The city council seems to forget the limited financial capacity of its constituents. This past couple of years we have built a new water plant, and tower and spent time and money on the planning of a huge water park when many were looking for a splash pad. They also purchased the old Kennedy Elementary for a senior center, and finally we are building a new Government Center. The city personnel do a good job maintaining the city, but the council needs to be concerned about the payments necessary to complete and manage these projects.
- * The taxes are high because too much money is being spent...just my opinion.
- * I would question the priorities of the city council. I do not understand why we are considering things like waterparks instead of more important issues.
- * Please Do Not use assessments for maintenance and repair items ever. (Budget items) Special assessments are one of the ways a local government may collect money to pay for local improvements. Since when are repairs and maintenance an "Improvement"? This is a below the belt government tactic to get things done!

CITY OF ST. JOSEPH

www.cityofstjoseph.com

Administrator Judy Weyrens July 27, 2016

Office of the State Auditor Performance Measurement Program VIA: EMAIL

Mayor Rick Schultz

Councilors Matt Killam

Bob Loso

Renee Symanietz Dale Wick To Whom It May Concern:

The following performance measurement should be added to the performance measures submitted for the year 2015 for the City of St. Joseph:

Taxable Market Value Increase

Assessment Year 2014 [Pay 2015]	\$3,233,970
Assessment Year 2015 [Pay 2016]	\$3,342,661 (3.36% increase)

RE: 2015 CITY OF ST. JOSEPH PERFORMANCE MEASURE PROGRAM

If you have any questions please call me at 363-7201.

Sincerely,

Lori Bartlett Finance Director