RESOLUTION NO. 2019-51

A RESOLUTION AFFIRMING THE CITY'S PARTICIPATION IN THE OFFICE OF THE STATE AUDITOR'S VOLUNTARY 2019 PERFORMANCE MEASUREMENT PROGRAM AND REPORTING RESULTS OF ADOPTED MEASURES

WHEREAS, the City of Rogers is a municipal corporation organized and existing under the laws of the State of Minnesota; and

WHEREAS, the 2010 State Legislature enacted legislation calling for the Council on Results and Innovation to establish a standard set of performance measures for cities; and

WHEREAS, such performance measures are intended to aid residents, taxpayers, and state and local elected officials in determining the efficacy of cities in providing services; and

WHEREAS, the Rogers City Council has established the performance measurements listed below and is soliciting, through the Office of the State Auditor, voluntary participation in the 2011 effort; and

WHEREAS, in addition to the results generated from participation, benefits to participating cities include remuneration of \$0.14 per capita; and

WHEREAS, the City of Rogers has participated in the 2018 program by adopting performance measures, surveying residents to achieve citizen ratings on those adopted measures and reported the results of the 2018 survey through the City's official website

NOW, THEREFORE, BE IT RESOLVED by the City Council of the City of Rogers, that the City does hereby affirm its intention to participate in the Office of the State Auditor's Voluntary 2019 Performance Measurement Program by continuing with the following performance measures first adopted in 2011:

General Services

- 1. Rating of the overall quality of services provided by the City
- 2. Percentage change in the City's taxable market value
- 3. Citizen rating of the overall appearance of the City

Police Services

4. Citizen rating of safety in the community

Fire Services

5. Citizen rating of fire protection services

Streets

- 6. Citizen rating of road condition on City streets
- 7. Citizen rating of quality of snowplowing on City streets

<u>Water</u>

8. Citizen rating of the dependability and quality of City water supply <u>Sanitary Sewer</u>

9. Citizen rating of the dependability and quality of City sanitary sewer service <u>Parks and Recreation</u> 10. Citizen rating of the quality of City recreational programs and facilities

BE IT FURTHER RESOLVED that the City of Rogers will conduct the performance measurement program by soliciting citizen ratings through a 2019 survey and will report the results of said survey to residents via the City's official website.

Moved by Councilmember Jakel, seconded by Councilmember Fiden

The following voted in favor of said resolution: Eiden, Gurecki, Ihli, Jakel, Klick

The following voted against said resolution: MN

The following abstained: Λ_{0}/Q_{-}

Whereupon said resolution was declared duly passed and adopted, and was signed by the Mayor, and attested by the Clerk dated this 28th day of May, 2019.

Rick Thli, Mayor

ATTEST:

Law Scharber Scharber, City Clerk

Resident Survey

Q1. Are you a reside Answer Choices	nt of the City of Roge Response Percent	rs? Responses	
Yes	99.34%	150	
No	0.66%	1	
-	Answered	151	
	Skipped	0	
		-	
	nber of years you hav		city:
Answered	15		
Skipped		0	
Q3. Please enter you	ır email address [this	will be used to	o help ensure that people don't respond more than once].
Answered	15		
Skipped		0	
04. Hann manifelinan			etter D
	rate the overall appea		city?
Answer Choices	Response Percent	Responses	
Excellent	10.6%	16	
Good	54.97%	83	
Fair	28.48%	43	
Poor	5.3%	8	
Don't know	0.66%	1	
	Answered	151	
	Skipped	0	
Q5. How would you	describe your overall	feeling of safe	ety in the city?
Answer Choices	Response Percent	Responses	
Very safe	61.59%	. 93	
Somewhat safe	35.1%	53	
Somewhat unsafe	3.31%	5	
Very unsafe	0.0%	0	
Don't know	0.0%	0	
·	Answered	151	
	Skipped	0	
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Q6. How would you rate the overall quality of fire protection services in the city?

Answer Choices	Response Percent	Responses
Excellent	54.97%	83
Good	25.17%	38
Fair	1.99%	3
Poor	0.0%	0
Don't know	17.88%	27
	Answered	151
	Skipped	0

Q7. How would you rate the overall condi-	tion of city streets?

Answer Choices	Response Percent	Responses
Excellent	5.96%	9
Good	59.6%	90
Fair	27.15%	41
Poor	7.28%	11
Don't know	0.0%	0
	Answered	151
	Skipped	0

Q8. How would you rate the overall quality of snowplowing on city streets?

Answer Choices	Response Percent	Responses
Excellent	17.88%	27
Good	49.67%	75
Fair	23.84%	36
Poor	8.61%	13
Don't know	0.0%	0
	Answered	151
	Skipped	0

Q9. How would you rate the dependability and overall quality of city sanitary sewer service?

Answer Choices	Response Percent	Responses
Excellent	33.11%	50
Good	41.06%	62
Fair	3.97%	6
Poor	0.66%	1
Don't know	21.19%	32
	Answered	151
	Skipped	0

Q10. How would you rate the dependability and overall quality of the city water supply?

Answer Choices	Response Percent	Responses
Excellent	30.46%	46
Good	40.4%	61
Fair	9.27%	14
Poor	4.64%	7
Don't know	15.23%	23
	Answered	151
	Skipped	0

Q11. How would you rate the overall quality of city recreational programs and facilities (e.g. parks, trails, park facilities, etc.)

Answer Choices	Response Percent	Responses
Excellent	13.91%	21
Good	35.76%	54
Fair	29.8%	45
Poor	16.56%	25
Don't know	3.97%	6
	Answered	151
	Skipped	0

Q12. How would you rate the overall quality of services provided by the city?					
Answer Choices	Response Percent	Responses			
Excellent	15.89%	24			
Good	56.95%	86			
Fair	21.19%	32			
Poor	4.64%	7			
Don't Know	1.32%	2			
	Answered	151			
	Skipped	0			

City of Rogers Taxable Market Value: 2018 to 2019

	2018	2019	Percent Change
Total Taxable Market Value	\$ 1,817,124,936	\$ 1,914,867,645	5.38%

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