

## **LOCAL GOVERNMENT STRATEGIC & PERFORMANCE MANAGEMENT RESOURCES**

“In addition to its specific duties under paragraphs (a) and (b), the council shall generally promote the use of performance measurement for governmental entities across the state and shall serve as a resource for all government entities seeking to implement a system of local performance measurement. The council may highlight and promote systems that are innovative, or are ones that it deems to be best practices of local performance measurement systems across the state and nation....foster a collaborative network....seek private funding....replicating best practices”.

### **Empowering Legislation**

- <https://www.revisor.mn.gov/statutes/?id=6.90>
- <https://www.revisor.mn.gov/statutes/?id=16A.10>

### **Guides**

- **Making Results-Based State Government Work**  
<http://www.urban.org/UploadedPDF/results-based-stategovt.pdf>
- **ICMA Center for Performance Management; ICMA Results Network;**  
[www.icma.org/performance](http://www.icma.org/performance)  
[http://icma.org/en/results/center\\_for\\_performance\\_measurement/home](http://icma.org/en/results/center_for_performance_measurement/home)
- **A performance management framework for State and Local Government**  
<http://www.ppmrn.net/images/resources/APerformanceManagementFramework.pdf>
- **Fairfax County Virginia Performance Measurement and Management Manuals**  
[http://www.fairfaxcounty.gov/dmb/performance\\_measurement/basic\\_manual.pdf](http://www.fairfaxcounty.gov/dmb/performance_measurement/basic_manual.pdf)  
(Basic Guide)  
[http://www.fairfaxcounty.gov/dmb/performance\\_measurement/survey\\_manual.pdf](http://www.fairfaxcounty.gov/dmb/performance_measurement/survey_manual.pdf)  
(Surveying for Customer Satisfaction)  
[http://www.fairfaxcounty.gov/dmb/performance\\_measurement/data\\_collection\\_manual.pdf](http://www.fairfaxcounty.gov/dmb/performance_measurement/data_collection_manual.pdf)  
(Manual for data collection for performance measurement)  
[http://www.fairfaxcounty.gov/dmb/performance\\_measurement/manages\\_for\\_results.pdf](http://www.fairfaxcounty.gov/dmb/performance_measurement/manages_for_results.pdf)  
(Manages For Results: A Guide to Advanced Performance Measurement)
- **Iowa Department of Management Guidebooks**  
[http://www.dom.state.ia.us/planning\\_performance/tools\\_resources/aga.html](http://www.dom.state.ia.us/planning_performance/tools_resources/aga.html)

- **Multnomah County Oregon Performance Measurement Manual**  
<http://www.ppmrn.net/resources/manuals-guides/3017>
- **Maricopa County Arizona Managing for Results Resource Guide**  
<http://www.maricopa.gov/mfr/pdf/ResourceGuide.pdf>
- **King County Washington Strategic Planning and Performance Management Guide**  
[http://www.kingcounty.gov/operations/auditor/performance\\_measurement.aspx](http://www.kingcounty.gov/operations/auditor/performance_measurement.aspx)
- **Results-Based Accountability/Outcomes-Based Accountability Implementation Guide**  
<http://raguide.org/>  
[http://raguide.org/RA/complete\\_paper.htm](http://raguide.org/RA/complete_paper.htm)
- **Performance Measurement: Getting Results (Urban Institute, 2002)**  
<http://www.urban.org/books/PerformanceMeasurement/>
- **Municipal Benchmarks: Assessing Local Performance and Establishing Community Service Standards. David Ammons (2001). 2<sup>nd</sup> Edition**

#### **Methodologies**

- Results Based Accountability
- Managing for Results
- Balanced Scorecard for Local Government
- Strategy-Aligned Management

#### **Training Curricula**

#### **Tool Box**

- **General:**
  - Fairfax County Virginia**  
[http://www.fairfaxcounty.gov/dmb/performance\\_measurement/manages\\_for\\_results.pdf](http://www.fairfaxcounty.gov/dmb/performance_measurement/manages_for_results.pdf)
  - Minnesota Milestones**  
<http://www.mnplan.state.mn.us/mm/goal.html>
  - State of Washington (GMAP), Accountability & Performance, “How to” Guides**  
<http://www.accountability.wa.gov/resources/guidelines/guides.asp>

- **Benchmarks/Comparative Measures:**

[www.icma.org/performance](http://www.icma.org/performance)

*Oregon Progress Board (Benchmark Resources)*

[http://www.oregon.gov/DAS/OPB/obm\\_action.shtml](http://www.oregon.gov/DAS/OPB/obm_action.shtml)

<http://www.benchnet.com/>

- **Citizen Reports:**

<http://www.agacgfm.org/citizen/completed.aspx>

- **Strategy Maps:**

1. **Hennepin County**
2. **Dakota County**
3. **Olmsted County**

- **Logic Models:**

<http://www.accountability.wa.gov/leadership/framework/tools/Logic%20Model.pdf>

## **Software**

- **Insightvision (both BSC and RBA applications)**

<http://www.insightformation.com>

- **MFR Live!**

<http://www.weidnerinc.com/mfr-live.php>

## **Data Sources**

**Twin Cities Compass**

[tccompass.org](http://tccompass.org)

## **Trainers/Technical Assistance**

## **Model Policies**

Is additional empowering legislation needed? Examples: Iowa State Code Chapter 8E; Chapter 8.22/23/35A; Chapter 2A. 7, Chapter 2.45

Oregon Statutes 291.120, 291.110, 291.195, 291.201  
and 291.203, 285A.150 to 285A.168 and 285A.174

Virginia State Code § 2.2-  
1501/1508/1509/1511/5510/5511

Washington State Statutes § 43.09.460; § 43.88.020/030/090/160/310;§  
44.28.005/071/080/083/087/088/091/094/097