Participation in the 2013 Performance Measurement Program

WHEREAS, the Legislature created the Council on Local Results and Innovation in 2010, outlined in MS 6.91; and

WHEREAS, the Council on Local Results and Innovation released a standard set of performance measures for counties that will aid residents, taxpayers, and state and local elected officials in determining the efficacy of counties in providing services and measure residents' opinions of those services; and

WHEREAS, in 2011, the County Board chose to participate in the voluntary standard measures program by adopting resolution #2011-068; and

WHEREAS, a county that elects to participate in the standard measures program for 2013 may be eligible for a reimbursement of $0.14 per capita in county government aid, not to exceed $25,000; and

WHEREAS, counties must file a report with the Office of the State Auditor by July 1, 2013 consisting of a declaration adopting and implementing performance measures developed by the Council on Local Results and Innovation; and

WHEREAS, the county has a longstanding commitment to performance measurement and improvement that focuses on outcome goals and performance results; and

WHEREAS, the county has implemented a local performance measurement system including the use of measurement and reporting to help plan, budget, manage, and evaluate programs and processes; and

WHEREAS, the county will report the results of the 11 adopted measures from this program to residents by posting the results on the county’s website; and

WHEREAS, the county has utilized surveys to gather information on the performance benchmarks and had surveyed its residents in 2013 on the quality of county services and facilities;

WHEREAS, the county will continue to communicate the results of our performance measurement and improvement program with our residents through the use of public meetings, news releases, and an annual report to the County Board and our residents.

NOW, THEREFORE, BE IT RESOLVED that the Washington County Board of Commissioners adopts 11 Model Performance Measures for Counties and authorizes the County Administrator to file the declaration to participate in the 2013 Performance Measurement Program and to file the Performance Measurement Review with the Office of the State Auditor by July 1, 2013.

ATTEST:

COUNTY ADMINISTRATOR

COUNTY BOARD CHAIR

BEARTH
KRIESEL
LEHRKE
MIRON
WEIK

YES

NO

X

X

X

X

X
PUBLIC SAFETY

Part I and Part II Crimes per 1,000 residents

<table>
<thead>
<tr>
<th></th>
<th>2010</th>
<th>2011</th>
<th>2012</th>
</tr>
</thead>
<tbody>
<tr>
<td>Part I Crimes</td>
<td>3.4</td>
<td>3.3</td>
<td>3.1</td>
</tr>
<tr>
<td>Part II Crimes</td>
<td>14.3</td>
<td>13.0</td>
<td>13.1</td>
</tr>
</tbody>
</table>

Crimes committed by offenders are classified as either Part I or Part II crimes. Part I crimes include homicide, sexual assault, robbery, aggravated assault, burglary, larceny-theft (shoplifting, pick-pockets), motor vehicle theft, and arson. Part II crimes include other assaults, forgery and counterfeiting, fraud, embezzlement, stolen property (buying, receiving, possessing), vandalism, weapons (carrying, possessing), prostitution, sex offenses, drug abuse violations, gambling, offenses against family and children, driving under the influence, violating liquor laws, drunkenness, disorderly conduct, vagrancy, and all other offenses (any offense that does not fit in any category except for driving offenses).

Note: 2011 population estimate was used to calculate 2011 and 2012 crimes per 1,000 residents, as the 2012 population estimate was not available at the time of publication.

Source: Washington County Sheriff’s Office

Citizens’ rating of safety in their community—2013 Residential Survey

<table>
<thead>
<tr>
<th></th>
<th>Excellent</th>
<th>Good</th>
<th>Fair</th>
<th>Poor</th>
<th>Don’t Know</th>
</tr>
</thead>
<tbody>
<tr>
<td></td>
<td>26%</td>
<td>60%</td>
<td>12%</td>
<td>2%</td>
<td>0%</td>
</tr>
</tbody>
</table>

This measure provides information on the percentage of randomly selected Washington County residents who were asked to rate the overall feeling of safety in Washington County.

Source: Washington County Administration—2013 Residential Survey

Percent of adult offenders with new felony conviction within 3 years of discharge

<table>
<thead>
<tr>
<th></th>
<th>2010</th>
<th>2011</th>
<th>2012</th>
</tr>
</thead>
<tbody>
<tr>
<td></td>
<td>21%</td>
<td>17%</td>
<td>16%</td>
</tr>
</tbody>
</table>

Percent of adult offenders with a felony conviction within 3 years of discharge.

Note: Washington County recidivism rates for 2012 involve probation sentenced offenders with a felony level case discharged in 2008. The percentages are within the norm of the seven-county metro area.

Source: Washington County Community Corrections
PUBLIC WORKS

Average pavement condition rating

<table>
<thead>
<tr>
<th>PCI Rating</th>
<th>2010</th>
<th>2011</th>
<th>2012</th>
</tr>
</thead>
<tbody>
<tr>
<td></td>
<td>77</td>
<td>75</td>
<td>73</td>
</tr>
</tbody>
</table>

Note: The PCI rating monitors the surface quality of the pavement. Washington County’s goal is to maintain the overall pavement condition of its roadway system at an average PCI of 72 or greater, with a minimum PCI of 40.

Source: Washington County Public Works and Minnesota Department of Transportation

Citizens’ rating of the road conditions in their county—Residential Survey

<table>
<thead>
<tr>
<th>Year</th>
<th>Excellent</th>
<th>Good</th>
<th>Fair</th>
<th>Poor</th>
<th>Don’t Know</th>
</tr>
</thead>
<tbody>
<tr>
<td>2013</td>
<td>16%</td>
<td>47%</td>
<td>25%</td>
<td>7%</td>
<td>5%</td>
</tr>
<tr>
<td>2008</td>
<td>8%</td>
<td>45%</td>
<td>31%</td>
<td>15%</td>
<td>1%</td>
</tr>
<tr>
<td>2006</td>
<td>9%</td>
<td>50%</td>
<td>31%</td>
<td>8%</td>
<td>1%</td>
</tr>
</tbody>
</table>

This measure provides information on the percentage of randomly selected Washington County residents who were asked to rate the condition of county roads such as Manning Avenue, Radio Drive, or Bailey Road.


PUBLIC HEALTH, SOCIAL SERVICES

Percentage of children where there is a recurrence of maltreatment within 12 months following an intervention

<table>
<thead>
<tr>
<th>Year</th>
<th>2010</th>
<th>2011</th>
<th>2012</th>
</tr>
</thead>
<tbody>
<tr>
<td>Child Maltreatment</td>
<td>7.9%</td>
<td>9.3%</td>
<td>13.6%</td>
</tr>
</tbody>
</table>

Note: Date for 2012 is for a portion of the year, data for 2012 will be finalized after a full 12 months have elapsed after the occurrence of maltreatment.

Child maltreatment includes physical abuse, neglect, sexual abuse, mental injury, or maltreatment of a child in a facility. Minnesota’s Department of Human Services measures repeat maltreatment as the percentage of children where there is a recurrence of maltreatment within 12 months following an intervention. Washington County’s goal is 10% or less.

Source: Minnesota Department of Human Services’ Social Services Information System

Percentage of low birth-weight children

<table>
<thead>
<tr>
<th>Year</th>
<th>2008</th>
<th>2009</th>
<th>2010</th>
</tr>
</thead>
<tbody>
<tr>
<td>Low birth weight</td>
<td>4.2%</td>
<td>4.4%</td>
<td>4.6%</td>
</tr>
</tbody>
</table>

Note: Low birth weight describes babies who are born weighing less than 2,500 grams or 5.5 pounds. This data does not include multiple births. 2011 and 2012 data was not available at the time of publication.

Source: Washington County Public Health and Environment
PARKS, LIBRARIES

Citizens’ rating of quality of parks—Park Visitor Survey

<table>
<thead>
<tr>
<th></th>
<th>Very Satisfied</th>
<th>Satisfied</th>
<th>Neutral</th>
<th>Dissatisfied</th>
<th>Very Dissatisfied</th>
<th>No Response</th>
</tr>
</thead>
<tbody>
<tr>
<td>2012</td>
<td>62.6%</td>
<td>32.3%</td>
<td>0.3%</td>
<td>0.1%</td>
<td>0.1%</td>
<td>4.6%</td>
</tr>
<tr>
<td>2011</td>
<td>69.2%</td>
<td>26.4%</td>
<td>1.7%</td>
<td>1.1%</td>
<td>0.7%</td>
<td>0.9%</td>
</tr>
<tr>
<td>2010</td>
<td>65.7%</td>
<td>29.3%</td>
<td>2.2%</td>
<td>0.4%</td>
<td>1.6%</td>
<td>0.8%</td>
</tr>
</tbody>
</table>

This measure provides information on the percentage of surveyed park visitors who were satisfied with their experience in the park they visited that day.

Source: Washington County Public Works—Park Visitor Survey

Number of annual library visits per 1,000 residents

<table>
<thead>
<tr>
<th></th>
<th>2010</th>
<th>2011</th>
<th>2012</th>
</tr>
</thead>
<tbody>
<tr>
<td>Number of annual library visits per 1,000 residents</td>
<td>5,216</td>
<td>4,765</td>
<td>3,990</td>
</tr>
</tbody>
</table>

Note: Numbers include Associate Libraries in Stillwater and Bayport. Library hours were reduced in 2012. Digital downloads of e-books and e-audiobooks, which can be done remotely, continue to increase.

2011 population estimate was used to calculate 2011 and 2012 in person library visits per 1,000 residents, as the 2012 population estimate was not available at the time of publication.

Source: Washington County Library

BUDGET, FINANCIAL

Bond rating

<table>
<thead>
<tr>
<th></th>
<th>2010A</th>
<th>2011A</th>
<th>2012A</th>
</tr>
</thead>
<tbody>
<tr>
<td>Standard and Poor’s Rating Service</td>
<td>AAA</td>
<td>AAA</td>
<td>AAA</td>
</tr>
<tr>
<td>Moody’s Investor’s Services</td>
<td>Aaa</td>
<td>Aaa</td>
<td>Aaa</td>
</tr>
</tbody>
</table>

Note: The letter “A” behind each year signifies the name of the bond sale.

Source: Washington County Accounting and Finance

ENVIRONMENT

Recycling percentage

<table>
<thead>
<tr>
<th></th>
<th>2010</th>
<th>2011</th>
<th>2012</th>
</tr>
</thead>
<tbody>
<tr>
<td>Percentage of recycled waste</td>
<td>56.5%</td>
<td>57.0%</td>
<td>57.6%</td>
</tr>
</tbody>
</table>

Note: The recycling percentage is the total tons of county recyclable materials as a percentage of the waste generation rate.

The annual Performance Measures and Indicators Report reflects Washington County’s continued commitment to high-quality service that meets and exceeds the needs and expectations of Washington County residents. The 2012 Performance Measures and Indicators Report is the county’s 14th annual report. This report will be available late June 2013.

Washington County Mission Statement

MISSION
Providing quality services through responsible leadership, innovation, and the cooperation of dedicated people.

GOALS
- To promote the health, safety, and quality of life of citizens.
- To provide accessible, high-quality services in a timely and respectful manner.
- To address today’s needs while proactively planning for the future.
- To maintain public trust through responsible use of public resources, accountability, and openness of government.

VALUES
- Ethical: to ensure public trust through fairness, consistency, and transparency.
- Stewardship: to demonstrate tangible, cost-effective results and protect public resources.
- Quality: to ensure that services delivered to the public are up to the organization’s highest standards.
- Responsive: to deliver services that are accessible, timely, respectful, and efficient.
- Respectful: to believe in and support the dignity and value of all members of this community.
- Leadership: to actively advocate for and guide the County toward a higher quality of life.

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