#### **RESOLUTION NO. 060517-03** CITY OF WAITE PARK

#### RESOLUTION SUPPORTING WAITE PARK'S PARTICIPATION IN THE PERFORMANCE MEASUREMENT PROGRAM AND DECLARING THE STANDARD PERFORMANCE **MEASUREMENTS**

WHEREAS, In 2010, the Minnesota Legislature created the Council on Local Results and Innovation which developed a standard set of performance measures that will aid residents, taxpayers, and state and local elected officials in determining the efficacy of cities in providing services and measure residents' opinion of those services;

WHEREAS, the City of Waite Park acknowledges performance measurements provide feedback to their citizens, taxpayers, elected officials, staff and other interested parties about the effectiveness and efficiency of services provided by the City of Waite Park. Benefits to the City of Waite Park are outlined in MS 6.91 and include eligibility for a reimbursement as set by State statute, and

WHEREAS, Any city participating in the comprehensive performance measurement program is also exempt from levy limits for taxes, if levy limits are in effect; and

WHEREAS, The City Council of Waite Park adopts the following standard performance measures, as developed by the Council on Local Results and Innovation,

- Citizen's rating of the overall quality of services provided by the City of Waite Park.
- Citizen's rating of the overall feeling of safety in Waite Park.
- Citizen's rating of the overall quality of fire protection services in Waite Park. 3.
- Citizen's rating of the overall condition of Waite Park city streets. 4.
- Citizen's rating of the overall quality of snowplowing on Waite Park city streets. 5.
- Citizen's rating on the dependability and overall quality of Waite Park sanitary sewer service. 6.
- Citizen's rating on the dependability and overall quality of Waite Park's water supply. 7.
- Citizen's rating of the overall quality of Waite Park recreational facilities (e.g. parks, trails, park facilities). 8.
- Citizen's rating of the quality of transit services in Waite Park. 9.
- Citizen's rating of licensing, permitting, and building inspection services in Waite Park. 10.
- Citizen's rating of the quality of code enforcement services in Waite Park (e.g. zoning, property 11.
- 12. maintenance).
- 13. Citizen's rating of the library services in Waite Park.
- Citizen's rating of the overall quality of services in Waite Park; and

WHEREAS, The City of Waite Park will utilize the results of the survey annually to help plan, budget, manage and evaluate programs and processes for optimal future outcomes.

NOW THEREFORE, BE IT RESOLVED THAT THE CITY OF WAITE PARK, MINNESOTA declares the above standard performance measurements and will submit to the Office of the State Auditor the actual results of the performance measures adopted by the City of Waite Park.

BE IT FURTHER RESOLVED THAT, The City Council of Waite Park will also report the results of the performance measures to its citizenry by the end of the year through posting on the city's website. Citizens will also be provided an opportunity to publicly comment during the public hearing on the budget and levy in December annually.

Adopted by the City Council this 5<sup>th</sup> day of June 2017.

Shaunna Johnson

City Administrator-Clerk-Treasurer

Richard E. Miller

Mayor

#### ACTION ON THIS RESOLUTION:

Motion for adoption: Member Schulz Seconded by: Member Theisen

Voted in favor of: Mayor Miller, Members Linquist, Schneider, Schulz, Theisen

Voted against: None Abstained: None Absent: None Resolution Adopted.

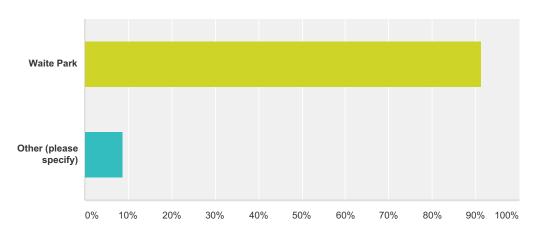
I hereby certify that the foregoing is a true and correct copy of a resolution adopted by the Waite Park City Council at a duly authorized meeting held on 6/5/17.

Shaunna Johnson

City Administrator-Clerk Treasurer

#### Q1 In which city do you currently reside?

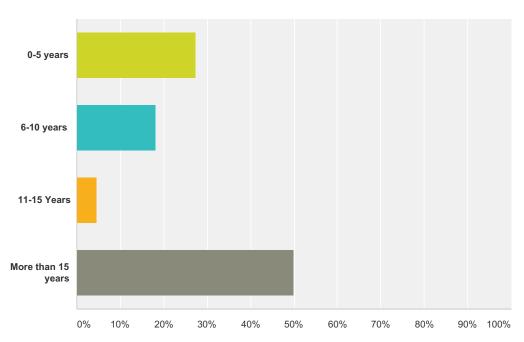
Answered: 23 Skipped: 0



Answer Choices	Responses
Waite Park	<b>91.30%</b> 21
Other (please specify)	<b>8.70%</b> 2
Total	23

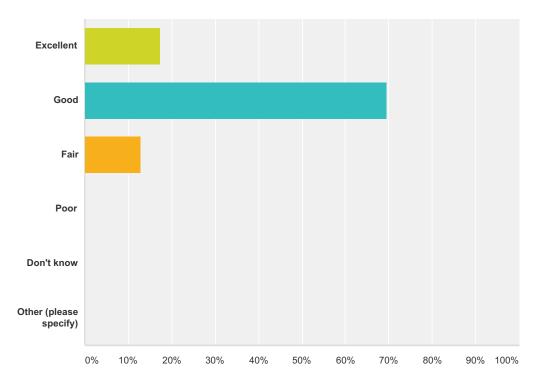
### Q2 How long have you lived in this City?

Answered: 22 Skipped: 1



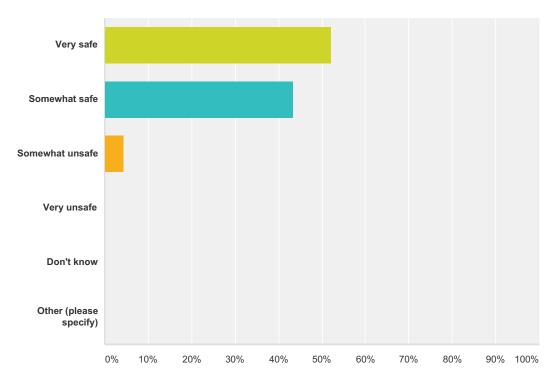
Answer Choices	Responses	
0-5 years	27.27%	6
6-10 years	18.18%	4
11-15 Years	4.55%	1
More than 15 years	50.00%	11
Total		22

### Q3 How would you rate the overall appearance of Waite Park?



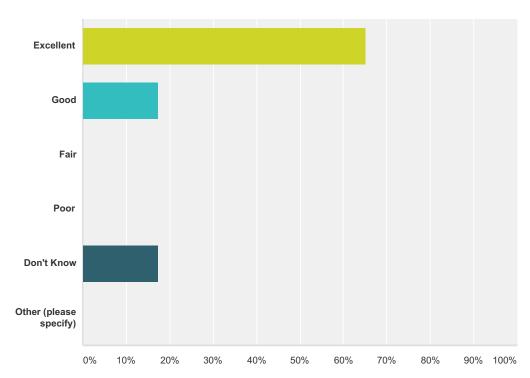
Answer Choices	Responses	
Excellent	17.39%	4
Good	69.57%	16
Fair	13.04%	3
Poor	0.00%	0
Don't know	0.00%	0
Other (please specify)	0.00%	0
Total		23

### Q4 How would you describe your overall feeling of safety in Waite Park?



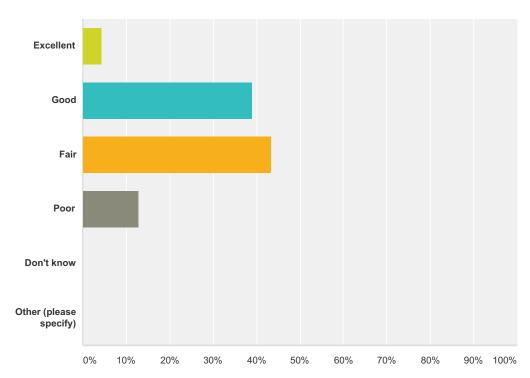
Answer Choices	Responses	
Very safe	52.17%	12
Somewhat safe	43.48%	10
Somewhat unsafe	4.35%	1
Very unsafe	0.00%	0
Don't know	0.00%	0
Other (please specify)	0.00%	0
Total		23

### Q5 How would you rate the overall quality of fire protection services in Waite Park?



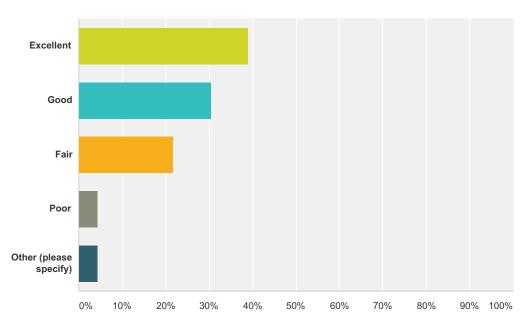
Answer Choices	Responses	
Excellent	65.22%	15
Good	17.39%	4
Fair	0.00%	0
Poor	0.00%	0
Don't Know	17.39%	4
Other (please specify)	0.00%	0
Total		23

## Q6 How would you rate the overall condition of Waite Park city streets?



Answer Choices	Responses	
Excellent	4.35%	1
Good	39.13%	9
Fair	43.48%	10
Poor	13.04%	3
Don't know	0.00%	0
Other (please specify)	0.00%	0
Total		23

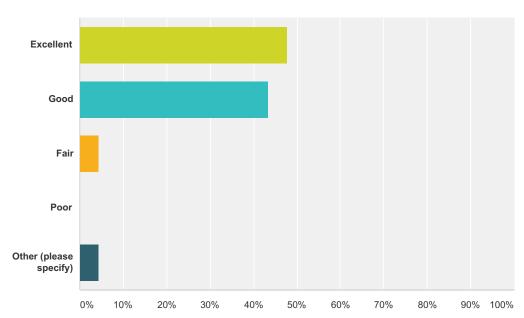
## Q7 How would you rate the overall quality of snowplowing on Waite Park city streets?



Answer Choices	Responses	
Excellent	39.13%	9
Good	30.43%	7
Fair	21.74%	5
Poor	4.35%	1
Other (please specify)	4.35%	1
Total		23

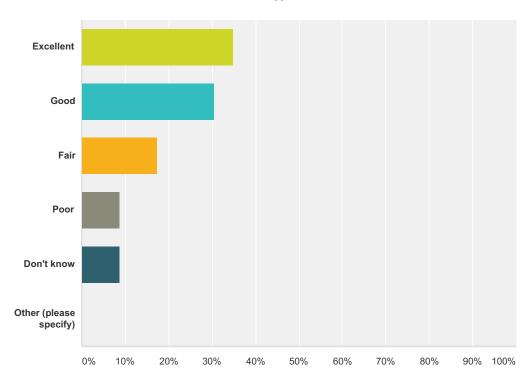
## Q8 How would you rate the dependability and overall quality of Waite Park sanitary sewer service?





Answer Choices	Responses	
Excellent	47.83%	11
Good	43.48%	10
Fair	4.35%	1
Poor	0.00%	0
Other (please specify)	4.35%	1
Total		23

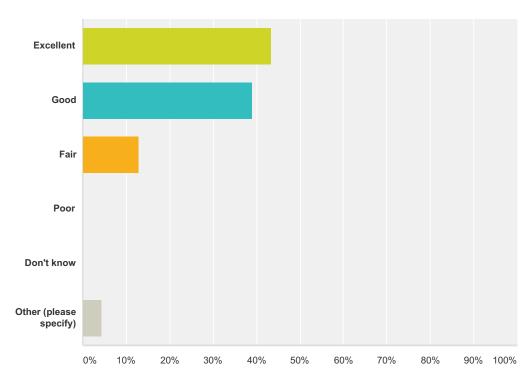
## Q9 How would you rate the dependability and overall quality of Waite Park's water supply?



Answer Choices	Responses	
Excellent	34.78%	8
Good	30.43%	7
Fair	17.39%	4
Poor	8.70%	2
Don't know	8.70%	2
Other (please specify)	0.00%	0
Total		23

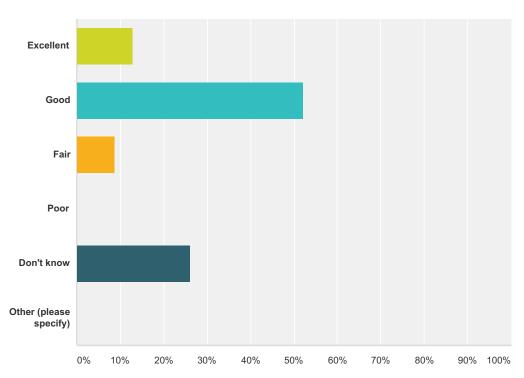
# Q10 How would you rate the overall quality of Waite Park recreational facilities (e.g. parks, trails, park facilities, etc.)





Answer Choices	Responses
Excellent	<b>43.48</b> % 10
Good	<b>39.13%</b> 9
Fair	13.04%
Poor	0.00%
Don't know	0.00%
Other (please specify)	<b>4.35</b> % 1
Total	23

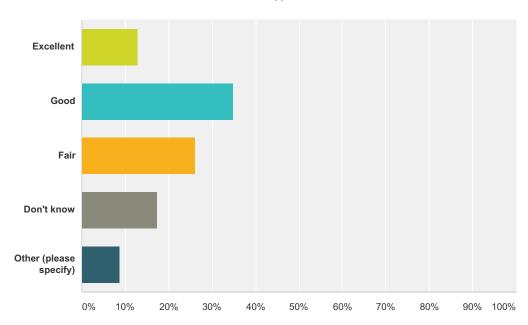
### Q11 How would you rate the quality of transit services in Waite Park?



Answer Choices	Responses	
Excellent	13.04%	3
Good	52.17%	12
Fair	8.70%	2
Poor	0.00%	0
Don't know	26.09%	6
Other (please specify)	0.00%	0
Total		23

## Q12 How would you rate the quality of licensing, permitting and building inspection services in Waite Park?

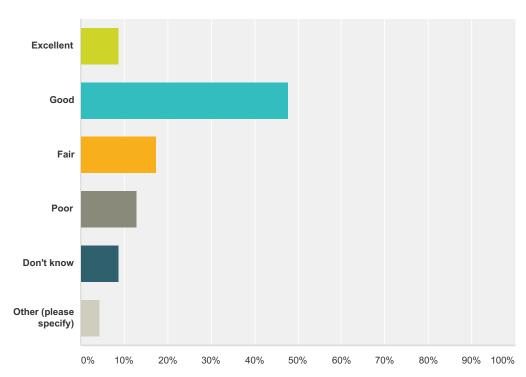
Answered: 23 Skipped: 0



Answer Choices	Responses	
Excellent	13.04%	3
Good	34.78%	8
Fair	26.09%	6
Don't know	17.39%	4
Other (please specify)	8.70%	2
Total		23

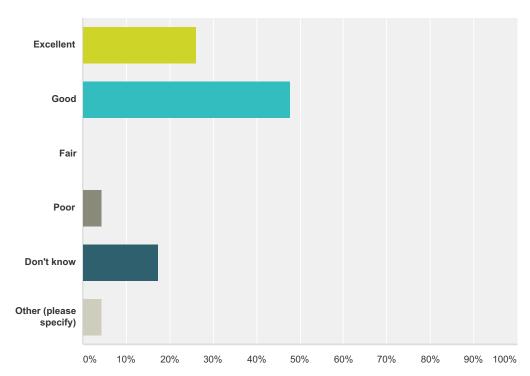
# Q13 How would you rate the quality of code enforcement services in Waite Park (e.g. zoning, property maintenance)?

Answered: 23 Skipped: 0



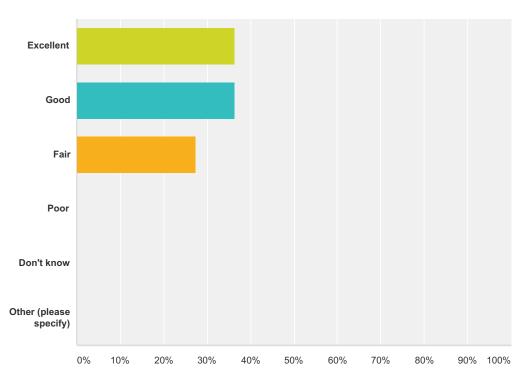
Answer Choices	Responses	
Excellent	8.70%	2
Good	47.83%	11
Fair	17.39%	4
Poor	13.04%	3
Don't know	8.70%	2
Other (please specify)	4.35%	1
Total		23

### Q14 How would you rate the library services in Waite Park?



Answer Choices	Responses	
Excellent	26.09%	6
Good	47.83%	11
Fair	0.00%	0
Poor	4.35%	1
Don't know	17.39%	4
Other (please specify)	4.35%	1
Total		23

### Q15 How would you rate the overall quality of services in Waite Park?



Answer Choices	Responses	
Excellent	36.36%	8
Good	36.36%	8
Fair	27.27%	6
Poor	0.00%	0
Don't know	0.00%	0
Other (please specify)	0.00%	0
Total		22