CITY OF FOREST LAKE RESOLUTION NO. <u>5-14-12-0</u>

LOCAL PERFORMANCE MEASUREMENT PROGRAM FOR THE YEAR 2012

WHEREAS, the City of Forest Lake participated in the Local Performance Measurement Program developed by the Council on Local Results and Innovation in calendar year 2011, and;

WHEREAS, the City of Forest Lake intends to participate in the Local Performance Measurement Program again in fiscal year 2012.

THEREFORE, BE IT RESOLVED that the City Council of the City of Forest Lake affirms that the City has adopted and implemented the minimum 10 performance measures developed by the Council on Local Results and Innovation.

BE IT FURTHER RESOLVED that the City Council of the City of Forest Lake hereby adopts the local performance measurement system as developed by the Council on Local Results and Innovation.

BE IT FURTHER RESOLVED that the City of Forest Lake will report the survey results of the 10 adopted performance measures to its residents before the end of the calendar year through publication in the City's annual budget, publication in a newsletter mailing, at a public hearing at which the budget and levy will be discussed and public input allowed, and posting on the City's website.

BE IT FURTHER RESOLVED that the City of Forest Lake will survey its residents by the end of calendar year 2012 on the services included in the performance benchmarks.

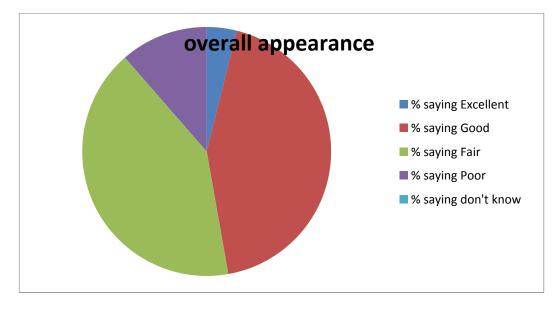
Adopted by the City Council of the City of Forest Lake, Minnesota this 14th day of May, 2012.

Johnson. Mavor

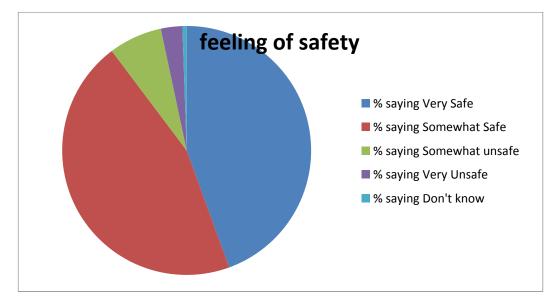
ATTEST:

Aaron Parrish City Clerk/Administrator

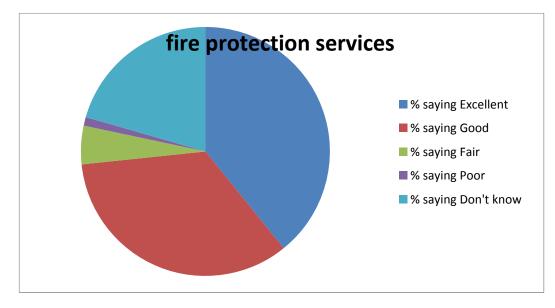
	How would you rate the overall appearance of the city?
# saying Excellent	7
# saying Good	76
# saying Fair	73
# saying Poor	20
# saying Don't know	0
Total Responses	176
% saying Excellent	4%
% saying Good	43%
% saying Fair	41%
% saying Poor	11%
% saying don't know	0%



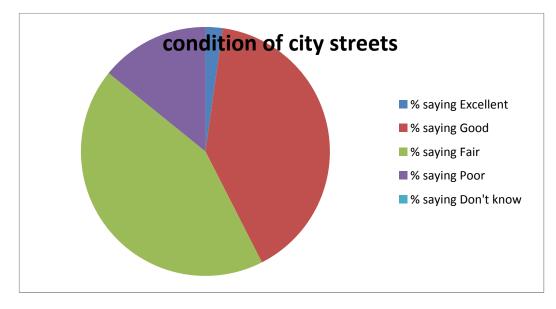
	How would you describe your overall feeling of safety in the city?
# saying Very Safe	78
# saying Somewhat Safe	79
# saying Somewhat unsafe	12
# saying Very Unsafe	5
# saying Don't know	1
Total Responses	175
% saying Very Safe	45%
% saying Somewhat Safe	45%
% saying Somewhat unsafe	7%
% saying Very Unsafe	3%
% saying Don't know	1%



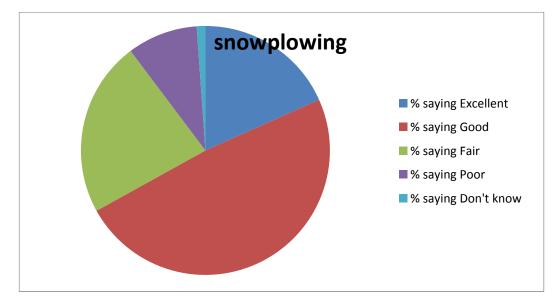
	How would you rate the overall quality of fire protection services in the city?
# saying Excellent	69
# saying Good	60
# saying Fair	9
# saying Poor	2
# saying Don't know	36
Total Responses	176
% saying Excellent	39%
% saying Good	34%
% saying Fair	5%
% saying Poor	1%
% saying Don't know	20%



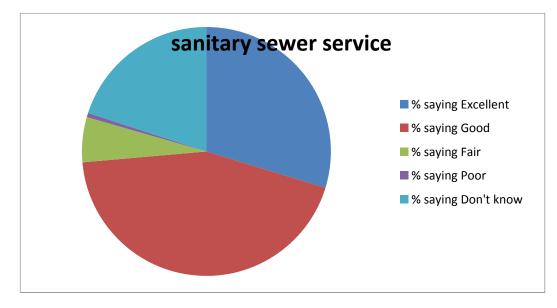
	How would you rate the overall condition of city streets?
# saying Excellent	4
# saying Good	71
# saying Fair	76
# saying Poor	25
# saying Don't know	0
Total Responses	176
% saying Excellent	2%
% saying Good	40%
% saying Fair	43%
% saying Poor	14%
% saying Don't know	0%



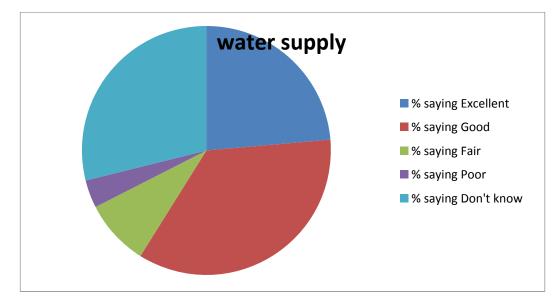
	How would you rate the overall quality of snowplowing on city streets?
# saying Excellent	32
# saying Good	85
# saying Fair	40
# saying Poor	16
# saying Don't know	2
Total Responses	175
% saying Excellent	18%
% saying Good	49%
% saying Fair	23%
% saying Poor	9%
% saying Don't know	1%



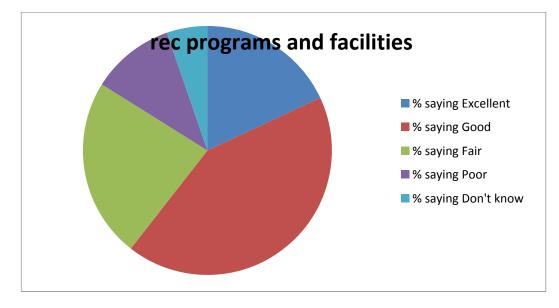
	How would you rate the dependability and overall quality of city sanitary sewer service?
# saying Excellent	52
# saying Good	77
# saying Fair	10
# saying Poor	1
# saying Don't know	35
Total Responses	175
% saying Excellent	30%
% saying Good	44%
% saying Fair	6%
% saying Poor	1%
% saying Don't know	20%



	How would you rate the dependability and overall quality of the city water supply?
# saying Excellent	41
# saying Good	61
# saying Fair	15
# saying Poor	6
# saying Don't know	50
Total Responses	173
% saying Excellent	24%
% saying Good	35%
% saying Fair	9%
% saying Poor	3%
% saying Don't know	29%



	How would you rate the overall quality of city recreational programs and facilities (e.g. parks, trails, park facilities, etc.)?
# saying Excellent	31
# saying Good	74
# saying Fair	40
# saying Poor	19
# saying Don't know	9
Total Responses	173
% saying Excellent	18%
% saying Good	43%
% saying Fair	23%
% saying Poor	11%
% saying Don't know	5%



	How would you rate the overall quality of services provided by the city?
# saying Excellent	14
# saying Good	102
# saying Fair	44
# saying Poor	10
# saying Don't know	5
Total Responses	175
% saying Excellent	8%
% saying Good	58%
% saying Fair	25%
% saying Poor	6%
% saying Don't know	3%

