CITY OF CRYSTAL

RESOLUTION NO. 2016 - 88

RESOLUTION REPORTING ON STATE PERFORMANCE MEASURES

WHEREAS, the State Legislature created the Council on Local Results and Innovation which set a standard set of ten performance measures for cities that will aid residents, taxpayers and state and local elected official in determining the efficiency of local services; and

WHEREAS, the measures will aid in evaluating residents' satisfaction with local services; and

WHEREAS, Crystal is eligible for a reimbursement; and

WHEREAS, the Crystal City Council approved Resolution #2011-56 on June 21, 2011, declaring Crystal's adoption of the State Performance Measures and program and agreeing to file the reporting requirements as required by the State Auditor's office.

NOW, THEREFORE, BE IT RESOLVED by the Crystal City Council that the city of Crystal declares that:

- 1. The City has adopted the ten performance measures developed by the Council; and
- 2. The City will survey its residents on the services included in the performance benchmarks in the third quarter of 2016; and
- 3. The City is in the process of implementing a local performance measurement system as developed by the Council based on the survey results; and
- 4. The City will report the results of the survey, including the ten performance measures to its residents through publication in the city newsletter and on the website.

BE IT FURTHER RESOLVED THAT the results of the community survey and performance measures be provided to the Office of the State Auditor.

Approved this 7th day of June, 2016.

Jim Adams, Mayor

ATTEST:

Christina Serres, City Clerk

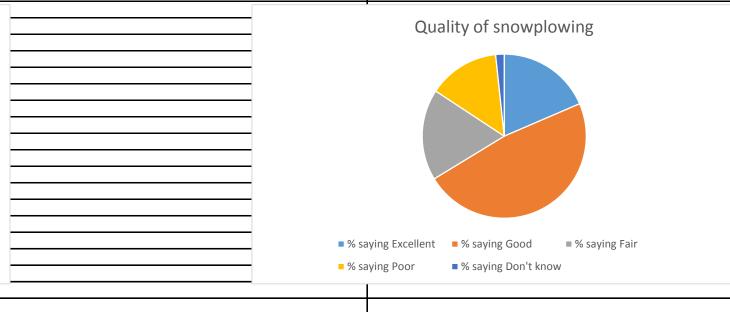
	How would you rate the overall appearance of the city?
% saying Excellent	5%
% saying Good	50%
% saying Fair	37%
% saying Poor	6%
% saying Don't know	2%
Overall appearance of c	ity
■ % saying Excellent ■ % saying Good ■ % saying Fair ■ % say	ring Poor ■ % saying Don't know

Comments:	How would you describe your overall feeling of safety city?	in the
% saying Very Safe		26%
% saying Somewhat Safe		60%
% saying Somewhat unsafe		10%
% saying Very Unsafe		3%
% saying Don't know		1%
	Overall feeling of safety	
% saying Very Safe% saying Very Unsafe	■ % saying Somewhat Safe■ % saying Somewhat unsafe■ % saying Don't know	

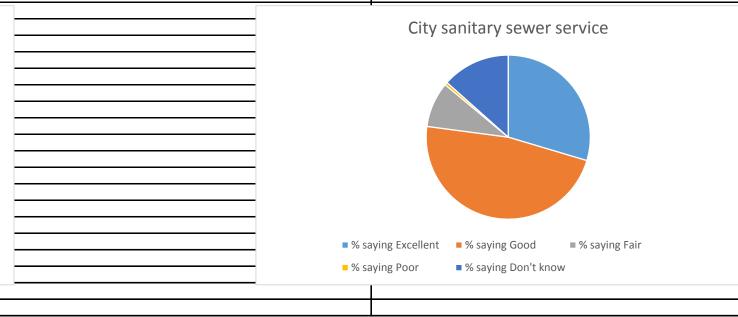
Comments:		How would you rate the overall quali services in the city?	
% saying Excellent			36%
% saying Good			27%
% saying Fair			7%
% saying Poor			19
% saying Don't know			29%
	Fire n	rotection services	
	The p	Totection services	
	■ % saying Excellent ■	% saying Good	
	, -	· ·	

Comments: % saying Excellent % saying Good % saying Fair % saying Poor % saying Don't know	How would y	ou rate the overall co	ndition of city streets? 15% 55% 23% 6% 1%
		Condition of cit	
	ying Excellent ying Poor	% saying Good% saying Don't know	% saying Fair

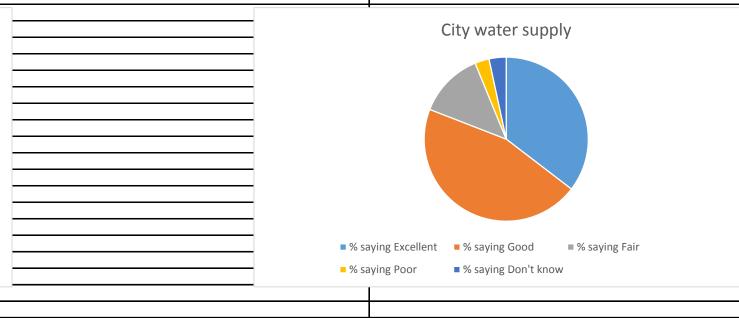
Comments:	How would you rate the overall quality of snowplowing on city streets?
% saying Excellent	19%
% saying Good	48%
% saying Fair	18%
% saying Poor	14%
% saying Don't know	2%



Comments:	How would you rate the dependability and overall quality of city sanitary sewer service?
% saying Excellent	30%
% saying Good	47%
% saying Fair	9%
% saying Poor	1%
% saying Don't know	13%



Comments:	How would you rate the dependability and overall quality of the city water supply?
% saying Excellent	35%
% saying Good	46%
% saying Fair	13%
% saying Poor	3%
% saying Don't know	3%



	How would you rate the overall quality of city recreational programs and facilities (e.g. parks, trails, park facilities,
Comments:	etc.)?
% saying Excellent	22%
% saying Good	48%
% saying Fair	15%
% saying Poor	11%
% saying Don't know	4%
	City rec programs and facilities
	■ % saying Excellent ■ % saying Good ■ % saying Fair
	■ % saying Poor ■ % saying Don't know

Comments:	How would you rate the overall quality of services provided by the city?
% saying Excellent	119
% saying Good	61%
% saying Fair	189
% saying Poor	6%
% saying Don't know	49
	Overall qualilty of services

■ % saying Excellent ■ % saying Good

■ % saying Don't know

■ % saying Poor

■ % saying Fair

Taxable market value: 2014 2015

\$<u>1,135,611,852</u> \$<u>1,293,693,713</u>

Percent Change: 13.9%