RESOLUTION NO. 2018-82

AUTHORIZING REPORTING REQUIREMENTS FOR THE LOCAL PERFORMANCE MEASUREMENT PROGRAM

WHEREAS, the City Council of the City of Bloomington is the official governing body ("City Council") of the City of Bloomington, Minnesota ("City"); and

WHEREAS, the City Council adopted and implemented the minimum ten performance measures developed by the Council on Local Results and Innovation; and

WHEREAS, the City is in the process of implementing a local performance measurement system as developed by the Council on Local Results and Innovation; and

WHEREAS, the City will report the results of the ten adopted measures to its residents before the end of this calendar year through publication, direct mailing, posting on the City’s website, or through a public hearing at which the budget and levy will be discussed and public input allowed; and

WHEREAS, the City will survey its residents by the end of this calendar year on the services included in the performance benchmarks.

NOW THEREFORE, BE IT RESOLVED BY THE CITY COUNCIL OF THE CITY OF BLOOMINGTON, MINNESOTA, that the necessary documentation will be filed with the Office of the State Auditor for the Performance Measurement Program to be eligible for a reimbursement of $0.14 per capita in local government aid, not to exceed $25,000 and is also exempt from levy limits under Minnesota Statutes §§ 275.70 to 275.74 for taxes payable in 2018.

Passed and adopted this 25th day of June, 2018.

[Signature]
Mayor

Attest:

[Signature]
Secretary to the Council
Resolution Number 2018-82

The attached resolution was adopted by the City Council of the City of Bloomington on June 25, 2018.

The question was on the adoption of the resolution, and there were 7 YEAS and 0 NAYS as follows:

<table>
<thead>
<tr>
<th>COUNCILMEMBERS</th>
<th>YEA</th>
<th>NAY</th>
<th>OTHER</th>
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</thead>
<tbody>
<tr>
<td>Gene Winstead</td>
<td>✗</td>
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<tr>
<td>Jack Baloga</td>
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<td>Tim Busse</td>
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<td>Nathan Coulter</td>
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<td>Dwayne Lowman</td>
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<td>Patrick Martin</td>
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<tr>
<td>Shawn Nelson</td>
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RESOLUTION ADOPTED.

ATTEST:

[Signature]

Secretary to the Council
# Report on Performance Measures for 2017

## City of Bloomington

### General:

1. **Rating of the overall quality of services provided by your city**
   - Excellent: 28%
   - Good: 58%
   - Fair: 11%
   - Poor: 2%
   
   **Source:** 2018 Citizen Survey, Question 11

2. **Percent change in the taxable property market value**
   - 5.1% for 2017 payable year 2018

3. **Citizen’s rating of the overall appearance of the City**
   - Excellent: 24%
   - Good: 59%
   - Fair: 17%
   - Poor: 1%
   
   **Source:** 2018 Citizen Survey, Question 5

### Police Services:

4. **Part I and II crime rates**
   - Somewhat
   - Somewhat
   - Very
   
   **OR**
   - Citizens’ rating of safety in their community
     - Very Safe: 75%
     - Safe: 19%
     - Neither: 4%
     - Unsafe: 2%
     - Very Unsafe: 0%
   
   **Source:** 2018 Citizen Survey, Question 4

   **Output Measure:** Police response time on top priority calls from dispatch to the first officer on scene = 4 min. 58 sec.

### Fire Services:

5. **Insurance industry rating of fire services**
   - ISO 2
   
   **OR**
   - Citizens’ rating of the quality of fire protection services
     - Excellent: 52%
     - Good: 44%
     - Fair: 4%
     - Poor: 0%
   
   **Source:** 2018 Citizen Survey, Question 10

   **Output Measure:** Fire response time from dispatch to first unit on scene = 4 min. 14 sec.

### Streets:

6. **Average City street pavement condition rating**
   - 79.2 rating on the Pavement Condition Index (PCI)
   
   **OR**
   - Citizens’ rating of the road condition in their city
     - Excellent: 11%
     - Good: 40%
     - Fair: 35%
     - Poor: 14%
   
   **Source:** 2018 Citizen Survey, Question 10

7. **Citizen’s rating the quality of snowplowing on City streets**
   - Excellent: 34%
   - Good: 42%
   - Fair: 18%
   - Poor: 6%
   
   **Source:** 2018 Citizen Survey, Question 10

### Water:

8. **Citizen’s rating of the dependability and quality of City water supply**
   - Excellent: 52%
   - Good: 38%
   - Fair: 9%
   - Poor: 1%
   
   **Source:** 2018 Citizen Survey, Question 10

   **Output Measure:** Operating cost per 1,000,000 gallons of water pumped/produced (centrally-provided system) (Actual operating expense for water utility/total gallons pumped/1,000,000) = $1,317/1,000,000 gal.

### Sanitary Sewer

9. **Citizen’s rating of the dependability and quality of City sanitary sewer service (centrally-provided system)**
   - Excellent: 32%
   - Good: 56%
   - Fair: 10%
   - Poor: 2%
   
   **Source:** 2018 Citizen Survey, Question 10

   **Output Measure:** Number of sewer blockages on City system per 100 connections (centrally-provided system) (Number of sewer blockages on City system reported by sewer utility/# of connections * 100 = 0.004/100 connections

### Parks & Recreation:

10. **Citizen’s rating of the quality of City recreational programs and facilities (parks, trails, park buildings)**
    - Excellent: 29%
    - Good: 54%
    - Fair: 15%
    - Poor: 3%
    
    **Source:** 2018 Citizen Survey, Question 10

### Note:

The results of the 2018 Citizen’s Survey will be on the Bloomington website by September 1, 2018. Some responses will not add up to 100 due to rounding.