CITY OF ST. MICHAEL
RESOLUTION NO. 06-28-16-04

A RESOLUTION REPORTING MODEL PERFORMANCE MEASURES FOR 2016

WHEREAS, benefits to the City of St. Michael’s participation in the Minnesota Council on Local Results and Innovation’s comprehensive performance measurement program are outlined in MS 6.91 and include eligibility for a reimbursement as set by State statute; and

WHEREAS, the City Council of St. Michael has adopted and implemented at least ten of the performance measures, as developed by the Council on Local Results and Innovation, and a system to use this information to help plan, budget, manage and evaluate programs and processes for optimal future outcomes; and

WHEREAS, the City is responsible for implementing the performance measures, surveying its residents, and reporting on the results to the Office of State Auditor by July 1 of each year; and

WHEREAS, the City conducted a survey and reported the results by July 1, 2016,

NOW THEREFORE, BE IT RESOLVED, that the City Council of the City of St. Michael hereby acknowledges the survey results as found in Exhibit A and directs staff to send the results to the State Auditor and post the results on the City website for public review for the remainder of 2016 and,

BE IT FURTHER RESOLVED that the City Council hereby reaffirms the performance measurement system as found in Exhibit A.

Adopted by the St. Michael City Council this 28th day of June 2016.

CITY OF ST. MICHAEL, MINNESOTA

By: [Signature]
Mayor

ATTEST:

By: [Signature]
City Clerk
2016 Performance Measures Survey Results

1. How would you rate the overall quality of services provided by St. Michael?

![Bar Chart: Overall Quality of Services]

2. The City’s taxable property market value increased 6.1% from 2015 to 2016, while Wright County’s increased 5.1% during the same period.

3. How would you rate the overall appearance of St. Michael?

![Bar Chart: Overall Appearance]
4. How would you rate the overall feeling of safety in St. Michael

![Overall Safety Chart]

5. The City’s ISO Rating is 5 (urban) and 9 (rural).

6. How would you rate the overall condition of the streets?

![Overall Condition of Streets Chart]
7. How would you rate the overall quality of snowplowing on City streets?

8. How would you rate the dependability and overall quality of the City water supply?
9. How would you rate the dependability and quality of City sanitary sewer?

[Dependability and Quality of Sanitary Sewer chart]

10. How would you rate the quality of recreational programs and facilities in St. Michael?

[Quality of Recreation Programs and Facilities chart]
Performance Measurement System as Adopted by St. Michael City Council

The City of St. Michael will strive to meet the following performance measures:

1. To provide an Overall Quality of Services in which at least 65% or more of its residents rate as Excellent or Good.
2. To maintain a Taxable Market Value at an equal or better rate than Wright County as a whole.
3. To have at least 65% or more of its residents rate the Overall Appearance of the community as Excellent or Good.
4. To have at least 80% or more of its residents rate the Overall Safety of the community as Very Safe or Somewhat Safe.
5. To maintain or improve the City’s ISO Rating (Fire Safety) as a 5-9.
6. To have at least 65% or more of residents rate the Overall Condition of City Streets as Excellent or Good.
7. To have at least 65% or more of residents rate the Overall Quality of Snowplowing on City streets as Excellent or Good.
8. To have at least 65% or more of residents rate the Dependability and Quality of the City Water Supply as Excellent or Good.
9. To have at least 65% or more of residents rate the Dependability and Quality of City Sanitary Sewer as Excellent or Good.
10. To have at least 65% or more of residents rate the Quality of Recreational Programs and Facilities as Excellent or Good.