

### **RESOLUTION 14-097**

## A RESOLUTION DECLARING THE CITY'S INTENT TO PARTICIPATE IN THE STATE OF MINNESOTA'S STANDARD MEASURES PROGRAM AND ADOPTING A MINIMUM OF TEN PERFORMANCE BENCHMARKS

LIEDDEDO

	Motion By:	HEDBERG	Second By:	SOUKUP
WHEREAS,			ults and Innovation has (29) performance meas	established a Standard Measures ures (Exhibit B); and
WHEREAS,	and Innovation's	s comprehensive perf	•	esota Council on Local Results program are outlined in MS 6.91 tute; and
WHEREAS,	•	o participate in the Sta oursement (not to exc	•	am are eligible to receive a \$.014
WHEREAS,	exempt from lev		s 275.70 to 275.74 for ta	ance measurement program are axes payable in 2015, if levy limits
WHEREAS,	by the Council	on Local Results and	Innovation, and a syste	ormance measures, as developed em to use this information to help for optimal future outcomes; and
WHEREAS,	of the year thro	ugh publication, direct	•	the Prior Lake citizens by the end City's website, or through a public ublic input allowed; and
WHEREAS,	•		ent to participate in the measures by July 1, 20	Standard Measures Program and 14.

## NOW THEREFORE, BE IT HEREBY RESOLVED BY THE CITY COUNCIL OF PRIOR LAKE, MINNESOTA as follows:

- 1. The recitals set forth above are incorporated herein.
- 2. The Prior Lake City Council declares its intent to participate in the Standard Measures Program and adopts ten (10) of the Standard Measures listed on Exhibit B as follows:
  - Rating of the overall quality of services provided by the City;
  - Percent change in the taxable property market value;
  - Citizens' rating of the overall appearance of the city;
  - Citizens' rating of the quality of city recreational programs and facilities;

- Citizens' rating of safety in their community;
- Citizens' rating of the quality of fire protection services;
- Citizens' rating of the road condition in their city;
- Citizens' rating of the quality of snowplowing on City streets;
- Citizens' rating of the dependability and quality of City water supply;
- Citizens' rating of the dependability and quality of City sanitary sewer service.

# PASSED AND ADOPTED THIS 23RD DAY OF JUNE, 2014.

VOTE	Hedberg	Keeney	McGuire	Morton	Soukup
Aye	$\boxtimes$	$\boxtimes$	$\boxtimes$	$\boxtimes$	$\boxtimes$
Nay					
Absent					
Abstain					

Frank Boyles, City Manager

THE MORRIS LEATHERMAN COMPANY 3128 Dean Court Minneapolis, Minnesota 55416

CITY OF PRIOR LAKE RESIDENTIAL SURVEY FINAL JANUARY 2014

Hello, I'm \_\_\_\_\_\_ of the Morris Leatherman Company, a nationwide polling firm located in Minneapolis. We've been retained by the City of Prior Lake to speak with a random sample of residents about issues facing the city. The survey is being taken because your city representatives and staff are interested in your opinions and suggestions. I want to assure you that all individual responses will be held strictly confidential; only summaries of the entire sample will be reported. (DO NOT PAUSE)

summ	aries of the entire sample will be re	eported. (DO NOT PAUSE)
1.	Approximately how many years have have you lived in Prior Lake?	LESS THAN TWO YEARS6% TWO TO FIVE YEARS14% 5.1 TO TEN YEARS22% 10.1 TO TWENTY YEARS25% 20.1 TO THIRTY YEARS17% OVER THIRTY YEARS16% DON'T KNOW/REFUSED0%
2.	How would you rate the quality of life in Prior Lake excellent, good, only fair, or poor?	EXCELLENT
3.	What do you like MOST about living in Prior Lake?	DON'T KNOW/REFUSED.       .0%         LOCATION.       .3%         SMALL TOWN FEEL.       .31%         QUIET.       .14%         SAFE.       .4%         SCHOOLS.       .9%         NEIGHBORHOOD.       .7%         THE LAKE.       .10%         PEOPLE.       .8%         PARKS AND RECREATION.       .2%         ACCESS TO METRO AREA.       .5%         CLOSE TO JOB.       .6%         SCATTERED.       .2%

4.	In general, what do you think is the most serious issue facing the community today?	DON'T KNOW/REFUSED       .18%         CRIME       .7%         GROWTH       .20%         TAXES       .12%         SCHOOLS       .4%         TRAFFIC       .8%         LACK OF COMMERCIAL       .9%         LACK OF INDUSTRY       .4%         STREET MAINTENANCE       .7%         CITY SPENDING       .6%         DOWNTOWN FEEL       .2%         DRINKING WATER QUALTY       .2%         SCATTERED       .2%
5.	How would you rate the general sense of community that Prior Lake residents feel excellent, good, only fair, or poor?	EXCELLENT
6.	Now which of the following state- ments comes closest to your feelings? A. I feel a real tie to the entire Prior Lake community. B. I have strong ties to my neigh- borhood, but weak ties to the rest of Prior Lake. C. I have neither strong ties to my neighborhood nor the comm- unity as a whole.	STATEMENT A
	s spend a few minutes discussing the Lake.	future of the City of
7.	When thinking about a city's quality of life, what do you think is the most important aspect of that quality?	DON'T KNOW/REFUSED1% SAFETY30% SENSE OF COMMUNITY18% QUALITY OF SCHOOLS15% OPEN SPACES/NATURE9% PARKS AND RECREATION3% SMALL TOWN FEEL11%

8.	What aspects, if any, of the community should be fixed or improved in the future?	NOTH LOWE MORE MORE LESS STREI CITY SCHOO DOWN'	ING R TAXI RESTA RETA GROW ET MA SPENI OLS TOWN.	ES AURANIL IH INTENA DING.	ANCE.	4%20%15%4%9%15%15%4%2%
9.	What, if anything, is currently missing from the City of Prior Lake which, if present, would greatly improve the quality of life for residents?	NOTH: MORE MORE MORE MORE	ING RESTA RETA: PUBL: JOBS ENTE	AURANI IL IC TRA	ISANSIT.	4%38%8%15%15%12%
10.	When you think about Prior Lake both today and yesterday, what, if anything, do you think should be preserved for the future?	NOTH LAKE OPEN LOW ( PARK) SMAL SENSI QUAL	ING  SPACI CRIME, S AND L TOWN E OF ( ITY ON ORIC 1	E/NATU /SAFET TRAIT N FEET COMMUT F SCHO	JRE IY L NITY DOLS	2%7%14%30%12%2%5%5%
Chan	ging focus					
serv of t goin dire each	City of Prior Lake reviews the cost eces it provides to residents. Your he survey are particularly important g to read you a list of some of the cotly provided by the city or partiall one, please rate each service as excoor. If you have no opinion, just sa	opini to de turren y sub tellen y so.	ons o cisio t ser sidiz t, go	n thi n-mak vices ed by od, o	s por ers. eith	I am er For air
11.	Police service?		36%			2%
12.	Fire service?	61%	33%	1%	0%	5%

12. Fire service?13. Water quality in lakes?

13% 55% 24%

61%

33% 1%

5%

5%

0%

4%

### EXCL GOOD FAIR POOR D.K.

4% 14% 3% 10%
3%
10%
24%
18%
25%
20%
30%
2%
2%
2%

For the next two city services, please consider only city streets. In particular, do not consider State Highway 13 or County Roads 12, 21, 42, 44, 82 and 83, as these are not maintained by the City of Prior Lake.

#### EXCL GOOD FAIR POOR D.K.

26.	City	street	sweepir	ng?		17%	69%	12%	2%	1%
27.	City	street	repair	and	maintenance?	17%	50%	28%	5%	0%
28.	Snow	and ice	remova	11?		25%	57%	16%	3%	0%

Now, I would like to re-read you that list of city services. For each one, please tell me if you consider it be an essential city service, a very important city service, a somewhat important city service, or not a very important service at all.

		ESS	VRI	SMI	NVI	DKR
29.	Police service?	91%	9%	0%	0%	0%
30.	Fire service?	93%	7%	0%	0%	0%
31.	Water quality in lakes?	52%	36%	11%	2%	0%
32.	Quality of drinking water?	71%	26%	3%	1%	0%
33.	Animal control?	25%	40%	30%	5%	0%
34.	Park and trail maintenance?	33%	47%	19%	2%	0%
35.	Recreation programs?	32%	46%	19%	3%	1%
36.	Building inspection and permits?	40%	41%	16%	3%	0%
37.	911 emergency response time to					
	calls?	80%	17%	2%	1%	0%
38.	Zoning code enforcement?	39%	36%	21%	3%	1%
39.	Economic development services?	42%	39%	12%	5%	2%

		ESS	VRI	SMI	NVI	DKR
40.	Transit services, such as the					
	local Laker Link and the Blue					
	Express?	36%	39%	18%	6%	1%
41.	Neighborhood street lighting?	45%	47%	7%	1%	1%
42.	City communications, such as the					
	city newsletter and website?	33%	46%	20%	2%	0%
43.	Sanitary sewer service?	52%	42%	5%	1%	0%
44.	City street sweeping?	43%	33%	22%	2%	0%
45.	City street repair and maintenance?	74%	24%	2%	1%	0%
46.	Snow and ice removal?	77%	22%	1%	0%	0%

Now, for the final time I am going to read the list of city services. Given the current economic and financial environment, the city may have to make some additional tough choices in the next couple of years with respect to scaling back or eliminating certain city services. For each of the following please tell me if you would support an increase in funding for the service, keep the funding for the service at its current level, make cuts in the funding for the service, or eliminate funding for the service. (ROTATE)

		INC	CUR	CUT	ELM	DKR
47.	Police service?	12%	888	1%	0%	0%
48.	Fire service?	8%	92%	0%	0%	0%
49.	Water quality in lakes?	22%	74%	5%	0%	0%
50.	Quality of drinking water?	36%	62%	2%	0%	0%
51.	Animal control?	3%	70%	25%	1%	1%
52.	Park and trail maintenance?	4%	82%	13%	0%	1%
53.	Recreation programs?	6%	77%	15%	0%	2%
54.	Building inspection and permits?	2%	83%	12%	1%	3%
55.	911 emergency response time to					
	calls?	11%	86%	2%	0%	2%
56.	Zoning code enforcement?	2%	79%	13%	2%	5%
57.	Economic development services?	17%	70%	9%	1%	4%
58.	Transit services, such as the					
	local Laker Link and the Blue					
	Express?	12%	71%	12%	2%	4%
59.	Neighborhood street lighting?	11%	85%	3 %	0%	1%
60.	City communications, such as the					
	city newsletter and website?	4%	80%	14%	1%	1%
61.	Sanitary sewer service?	7%	91%	3 %	0%	0%
62.	City street sweeping?	5%	86%	8%	1%	0%
63.	City street repair and maintenance?	21%	76%	2%	0%	0%
64.	Snow and ice removal?	14%	85%	2%	0%	0%

65.	When you compare the property taxes you pay and the quality of city services you receive, would you rate the general value as excellent, good, only fair or poor?	EXCELLENT			
66.	Do you consider the city portion of your property taxes to be very high, somewhat high, about average, somewhat low, or very low in comparison with neighboring cities?	VERY HIGH			
Movi	ng on				
67.	How would you rate the general appearance of City of Prior Lake excellent, good, only fair, or or poor?	EXCELLENT			
68.	Now, how would you rate the general appearance of your neighborhood excellent, good, only fair, or or poor?	EXCELLENT			
For each of the following, please tell me whether the City is too tough, about right, or not tough enough in enforcing city codes on the nuisances.					
	TOO TOU	ABO NOT DK/ RIG TOU REF			

		TOO	ABO	NOT	DK/
		TOU	RIG	TOU	REF
69.	Animal control?	7%	71%	12%	11%
70.	Junk cars?	3%	72%	18%	7%
71.	Messy yards?	2%	73%	21%	4%
72.	Noise?	3%	81%	12%	5%
73.	Construction site				
	management?	2%	75%	6%	18%
74.	Exterior home maintenance?	2%	83%	11%	5%
75.	Snow shoveling of sidewalks?	5%	73%	19%	3%
76.	Maintenance and appearance				
	of property line fences?	1%	85%	6%	8%
77.	Prevention of soil				
	erosion?	1%	78%	4%	18%

		TOO TOU	ABO RIG	NOT TOU	DK/ REF
78.	Storage of recreational equipment, such as boats, snowmobiles, ATVs and				
79.	personal watercraft? Signs for real estate, yard sales and elections, in the right of way or	5%	75%	18%	2%
80.	along city streets? Storage of garbage cans?	4 % 2 %	84% 90%	7응 8응	6% 1%
81.	Which of these would be you priority for greater city of enforcement?	_	NONE ANIMAL O JUNK CAF NOISE MESSY YF EXTERIOF STORAGE SNOW SHO	CONTROL  RS  ARDS  R HOME  OF RECRE	ED4%35%6%9%12%3% EATION9% EIDE13%
Movi	ng on				
82.	Other than voting, do you for that if you wanted to, you have a say about the way the of Prior Lake runs things?	could	NO		65% 31% ED4%
83.	How much do you feel you kn about the work of the Mayor City Council a great dea fair amount, or very little	and al, a	FAIR AMO	OUNT	10% 49% 41% SED1%
84.	From what you know, do you prove or disapprove of the the Mayor and City Council doing? (WAIT FOR RESPONSE) you feel strongly that way?	job are And do	SOMEWHAT SOMEWHAT STRONGLY	APPROVE DISAPPR DISAPPR	13% 162% 20VE14% 20VE2% ED9%

IF OPINIONS ARE STATED IN QUESTION #84, ASK: (n=366)

	ć	Why do you feel that way about the Mayor and City Council?		GOOD J LISTEN DO NOT COULD SPENDI NO PRO NEED M TOO MU	OB LISTE IMPROV NG BLEMS. ORE BU CH GRO	N E SINESS	1%41%9%6%10%19%2%3%
86.	how wo formar staff	what you have seen or hear ould you rate the job per- nce of the Prior Lake City excellent, good, only or poor?		GOOD ONLY F. POOR	AIR		11% 77% 8% 0%
87.	contac	g the past year, have you cted by telephone, in persectronically any City stafe?		YES/TE YES/IN YES/EL	LEPHON PERSO ECTRON	E N ICALLY	63%24%12%1%
	IF "YE	ES," ASK: (n=148)					
	charac	ing about that last contacteristics, please rate the good, only fair, or poor.	e Pri				
			EXCL	GOOD	FAIR	POOR	DK/R
	1 89. I	Courtesy and helpful- ness of the Information Desk receptionist? Ease of reaching a department staff	42%	53%	5%	0%	0%
		member who could help you?	45%	46%	7%	3%	1%
		Courtesy and helpfulness of the department staff?	47%	50%	1%	2%	0%
91.	finand of Pri	ll, how would you rate the cial management of the Citior Lake excellent, goofair or poor?	У	GOOD ONLY F. POOR	AIR		5%61%24%5%

92.	Do you think the city is doing too much, not enough or about the right amount financially to plan for Prior Lake's future?		TOO MUCH
Movi	ng on		
93.		re areas in the City of ake where you do not feel	YES
	IF "YES	," ASK: (n=28)	
		n which areas do you not feel afe?	DON'T KNOW/REFUSED0% EVERYWHERE18% DOWNTOWN18% LOW INCOME AREAS11% CASINO40% SCATTERED AREAS14%
		nat would make you feel more afe?	DON'T KNOW/REFUSED29% MORE POLICE PATROLS46% MORE STREET LIGHTS21% SIDEWALKS4%
96.	concern	tell me which one you conside in Prior Lake? If you feel e serious in Prior Lake, just	that none of these prob-
	Yc Sp Dr Di Bu Re	colent crime	
97.	police borhood too muc	ld you rate the amount of patrolling in your neigh would you say they do h, about the right amount, enough?	TOO MUCH

I would like to read a list of traffic violations. For each one, please tell me if it should be a top priority for the Police Department, a high priority, a moderate priority, a low priority or not a priority at all for the Police Department. (ROTATE)

ATP HIP MOP LOP NAA DKR

98.	Loud mufflers?	6%	12%	29%	35%	19%	0%
99.	Illegal parking?	4%	18%	38%	33%	8%	0%
	Junk cars?	7%	18%	31%	26%	18%	0%
101.							•
	and stop signs?	28%	45%	19%	6%	2%	0%
	Careless driving?	49%	38%	11%	2%	1%	0%
	Drunken driving?	72%	23%	3%	2%	1%	0%
104.	Driving without seat belts?	26%	37%	24%	10%	4%	0%
Let's	s talk about economic developmer	nt for	a fe	ew mir	nutes		
105. Are there any types of development you would like to see in the city? (IF "YES," ASK:) What are they?			DON'T KNOW/REFUSED2% NO40% BIG BOX RETAIL14% BOUTIQUE SHOPS5% FAMILY SITDOWN REST12% FINE DINING4% JOB PRODUCING16% SERVICE BUSINESSES2% SCATTERED5%				
106.	Are there any types of development redevelopment you would strooppose?		NO FAST BIG BARS ADUL LOW- CASI HIGH	FOOD BOX R T ENT INCOM NO EX	ETAII ERTAI ERTAI E HOU PANSI	ON	18528481081081283838
107.	Do you feel that Prior Lake red dents have an adequate opportunt to provide input into the zoning and land use decision-making process?	nity	NO				60% 28% 13%

The City has an objective of 50% of its residents working in Prior Lake by 2030.

108. Do you agree or disagree with this objective? (WAIT FOR RESPONSE)  Do you feel strongly that way?	STRONGLY AGREE
Turning to park and recreation issues. We quality of life in the city	hen you consider your
109. How important are park and recreational facilities to you very important, somewhat important, not too important or not at all important?	VERY IMPORTANT40% SOMEWHAT IMPORTANT42% NOT TOO IMPORTANT17% NOT AT ALL IMPORTANT2% DON'T KNOW/REFUSED0%
When you consider the value of your home.	
110. How important is the appearance of your neighborhood park very important, somewhat important, not too important or not at all important?	VERY IMPORTANT53% SOMEWHAT IMPORTANT42% NOT TOO IMPORTANT4% NOT AT ALL IMPORTANT1% DON'T KNOW/REFUSED0%
111. When you compare the property taxes you pay and the quality of park and recreation services, would you rate the general value as excellent, good, only fair or poor?	EXCELLENT
The Prior Lake Park System is composed of parks designed to serve residents within four larger community parks containing ba athletic amenities, two open space parks recreation, a trail system and two swimmi the following facilities, first, tell me household have used it during the past ye have used, please rate them as excellent, If you have no opinion, just say so	a one-third mile radius, llfields and other which accommodate passive ng beaches. For each of if you or members of your ear. Then, for those you
	NOT EXC GOO FAI POO DKR
<pre>112. Smaller neighborhood parks? 113. Larger community parks, such as     Lakefront, Memorial, Ponds,</pre>	24% 24% 50% 2% 0% 1%
<pre>and Ryan? 114. Open space parks, such as Wood- view Park, Deerfield or Raspberry</pre>	23% 37% 38% 1% 0% 1%
Ridge? 115. Trails and sidewalks?	27%       37%       34%       2%       0%       1%         15%       39%       42%       3%       1%       1%

		NOT EXC GOO FAI POO DKR
116.	Watzl's and Sand Point beaches?	35% 24% 38% 1% 0% 2%
117.	Overall, would you rate the park and recreational facilities in Prior Lake as excellent, good, only fair, or poor?	EXCELLENT
118.	Do you think the city has too many parks, too few or about the right amount?	TOO MANY
119.	Do you think there is adequate parking at city parks?	YES
120.	Are there any park and recreational facilities missing from the community you would like to see in Prior Lake? (IF "YES," ASK:) What are they?	DON'T KNOW/REFUSED.       .3%         NO.       .49%         COMMUNITY CENTER.       .26%         INDOOR POOL.       .4%         FITNESS CENTER.       .4%         SENIOR CENTER.       .4%         TEEN CENTER.       .7%         WATER PARK.       .2%         SCATTERED.       .2%
121.	Have you or members of your house-hold participated in city recreation programs during the past two years?  IF "YES," ASK: (n=141)	YES
	122. How would you rate your experience with the City recreation programs excellent, good, only fair or poor?	EXCELLENT
123.	Have you or members of your house-hold participated in any programs offered by sports associations in the City of Prior Lake in the past two years?	YES

IF "YES," ASK: (n=113)

	124. Do you think the cost to participate in sports association programs in the city is too high or are the cost about right?	ABOUT R	IGHT	16% 84% SED0%
125.	Have you or members of your house-hold participated in a community celebration or event, such as Music Fest, Lakefront Days or Lakefront Dazzle, during the past two years?	NO		67% 33% SED0%
	IF "YES," ASK: (n=266)			
	126. How would you rate your experience with the City event excellent, good, only fair, or poor?	GOOD ONLY FA	IR	45% 53% 2% 0% SED0%
Movi	ng on			
whet	each of the following communication of her it is a major source, minor source t Prior Lake news, activities, events	ce or no s or City	source a	t all s?
	The "Prior Lake American?"	73%	21% 5	5응 0응
128.				
	channels 8, 15 or 81?			5% 1%
	"Wavelength," the city newsletter?			38 08
130.	<u> </u>		56% 25	
131.	The Star Tribune?		34% 60	
	The City's website?			18
	City's e-mailed newsletters?	9%	24% 67	7% 1%
134.	The City's Facebook page or	10	150 00	20
105	Twitter?			28 38
135.	Webstreaming of city meetings?	3%	17% 79	9% 2%
136.	If you could choose the best way for you to receive information about City government and the issues facing the community, what would it be?	NONE PRIOR LI CABLE T' CITY NEW	AKE AMERI	CCAN40%4%

SCATTERED.....2%

new	you recall receiving the City sletter "Wavelength" during the past year?	YES
IF	"YES," ASK: (n=357)	
138	. How effective is this city publication in keeping you informed about activities in the city very effective, somewhat effective, not too effective, or not at all effective?	VERY EFFECTIVE42% SOMEWHAT EFFECTIVE49% NOT TOO EFFECTIVE7% NOT AT ALL EFFECTIVE1% DON'T KNOW/REFUSED1%
job wit	rall, how would you rate the the City does in communicating h residents excellent, good, y fair or poor?	EXCELLENT
Now, just	t a few more questions for demogr	caphic purposes
age group	please tell me how many people os live in your household. Pleas ge group. Let's start oldest to	se include yourself in the
140. Firs	st, persons 65 or over?	NONE       .81%         ONE       .10%         TWO OR MORE       .9%         REFUSED       .0%
141. Adul	Lts, 18 to 64?	NONE       10%         ONE       19%         TWO       64%         THREE OR MORE       7%         REFUSED       0%
142. Chi	ldren under 18 years of age?	NONE       60%         ONE       13%         TWO       20%         THREE OR MORE       7%         REFUSED       0%
_	you own or rent your present idence?	OWN
		DON I KNOW/ REFUSED0%

IF "OWN," ASK: (n=331)

	gor app res \$20 \$30	ch of the following cateries would contain the roximate value of your sidential property unde 0,000, \$200,000-\$300,000, 00,000-\$400,000, \$400,000 600,000, or over \$500,000?	\$200,000-\$300,00035% \$300,000-\$400,00032% er \$400,000-\$500,00014% OVER \$500,0005% DON'T KNOW0%
145.	What is	your age, please?	18-24
146.	househol describe would yo A) Your ceedi B) You a expen littl C) You a while	thinking about your d finances, how would you your financial situation, u say that monthly expenses are ex- ng your income; re meeting your monthly ses but are putting aside e or no savings; re managing comfortably putting some money aside, ing very well?	, STATEMENT C50% STATEMENT D18% DON'T KNOW/REFUSED1%
147.	Gender		MALE50% FEMALE50%
148.	PRECINCT		PRECINCT 1