RESOLUTION NO. 062623-01 CITY OF WAITE PARK

RESOLUTION SUPPORTING WAITE PARK'S PARTICIPATION IN THE PERFORMANCE MEASUREMENT PROGRAM AND DECLARING THE STANDARD PERFORMANCE MEASUREMENTS

WHEREAS, in 2010, the Minnesota Legislature created the Council on Local Results and Innovation which developed a standard set of performance measures that will aid residents, taxpayers, and state and local elected officials in determining the efficacy of cities in providing services and measure residents' opinion of those services; and

WHEREAS, the City of Waite Park acknowledges performance measurements provide feedback to their citizens, taxpayers, elected officials, staff and other interested parties about the effectiveness and efficiency of services provided by the City of Waite Park. Benefits to the City of Waite Park are outlined in MS 6.91 and include eligibility for a reimbursement as set by State statute; and

WHEREAS, any city participating in the comprehensive performance measurement program is also exempt from levy limits for taxes, if levy limits are in effect; and

WHEREAS, The City Council of Waite Park adopts the following standard performance measures, as developed by the Council on Local Results and Innovation,

- 1. Citizen's rating of the overall quality of services provided by the City of Waite Park.
- 2. Citizen's rating of the overall feeling of safety in Waite Park.
- 3. Citizen's rating of the overall quality of fire protection services in Waite Park.
- 4. Citizen's rating of the overall condition of Waite Park city streets.
- 5. Citizen's rating of the overall quality of snowplowing on Waite Park city streets.
- 6. Citizen's rating on the dependability and overall quality of Waite Park sanitary sewer service.
- 7. Citizen's rating on the dependability and overall quality of Waite Park's water supply.
- 8. Citizen's rating of the overall quality of Waite Park recreational facilities (e.g., parks, trails, park facilities).
- 9. Citizen's rating of the quality of transit services in Waite Park.
- 10. Citizen's rating of licensing, permitting, and building inspection services in Waite Park.
- Citizen's rating of the quality of code enforcement services in Waite Park (e.g., zoning, property maintenance).
- 12. Citizen's rating of the library services in Waite Park.
- 13. Citizen's rating of the overall quality of services in Waite Park; and

WHEREAS, The City of Waite Park will utilize the results of the survey annually to help plan, budget, manage and evaluate programs and processes for optimal future outcomes.

NOW THEREFORE, BE IT RESOLVED THAT THE CITY OF WAITE PARK, MINNESOTA declares the above standard performance measurements and will submit to the Office of the State Auditor the actual results of the performance measures adopted by the City of Waite Park.

BE IT FURTHER RESOLVED THAT, The City Council of Waite Park will also report the results of the performance measures to its citizenry by the end of the year through posting on the city's website. Citizens will also be provided an opportunity to publicly comment during the public hearing on the budget and levy in December annually.

Adopted by the City Council this 26th day of June 2023.

Adrianna Brenny

City Clerk

Richard E. Miller

Mayor

ACTION ON THIS RESOLUTION:

Motion for adoption: Member Theisen

Seconded by: Member Schmitt

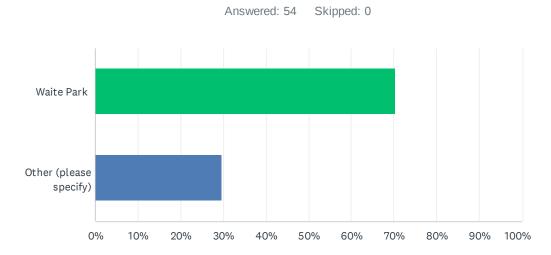
Voted in favor of: All Voted against: None Abstained: None Absent: None Resolution passed.

I hereby certify that the foregoing is a true and correct copy of a resolution adopted by the Waite Park City Council at a duly authorized meeting held on 6/26/23.

Adrianna Brenny

City Clerk

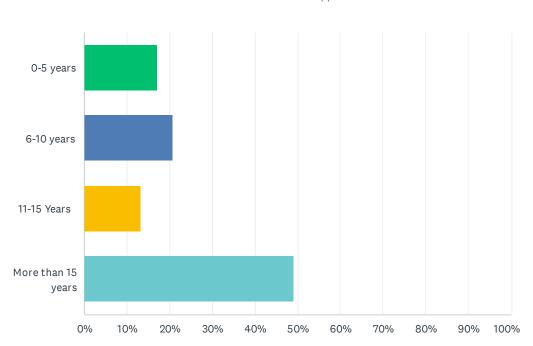
Q1 In which city do you currently reside?



ANSWER CHOICES	RESPONSES	
Waite Park	70.37%	38
Other (please specify)	29.63%	16
TOTAL		54

Q2 How long have you lived in this City?

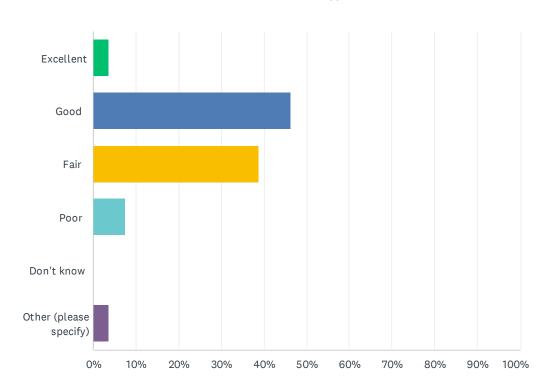




ANSWER CHOICES	RESPONSES	
0-5 years	16.98%	9
6-10 years	20.75%	11
11-15 Years	13.21%	7
More than 15 years	49.06%	26
TOTAL		53

Q3 How would you rate the overall appearance of Waite Park?

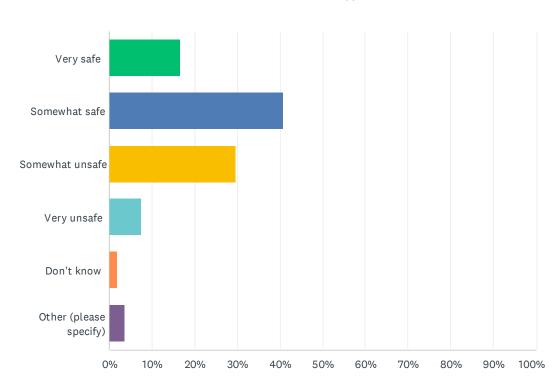




ANSWER CHOICES	RESPONSES	
Excellent	3.70%	2
Good	46.30%	25
Fair	38.89%	21
Poor	7.41%	4
Don't know	0.00%	0
Other (please specify)	3.70%	2
TOTAL		54

Q4 How would you describe your overall feeling of safety in Waite Park?

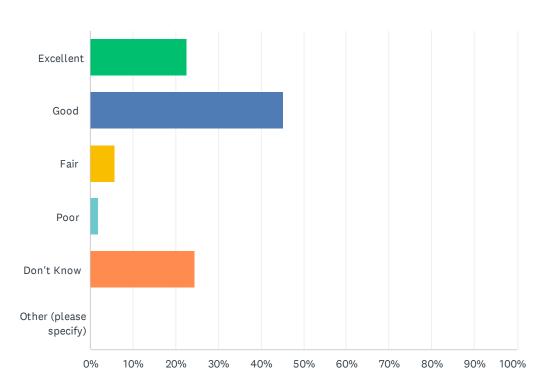




ANSWER CHOICES	RESPONSES	
Very safe	16.67%	9
Somewhat safe	40.74%	22
Somewhat unsafe	29.63%	16
Very unsafe	7.41%	4
Don't know	1.85%	1
Other (please specify)	3.70%	2
TOTAL		54

Q5 How would you rate the overall quality of fire protection services in Waite Park?

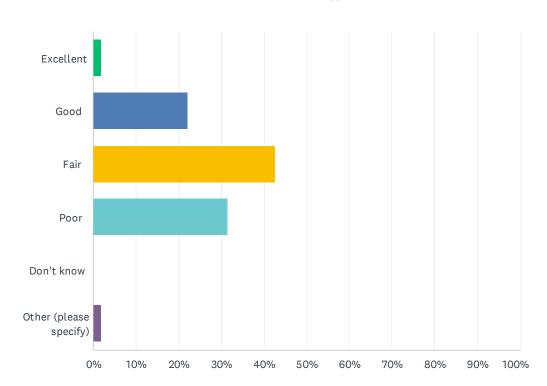




ANSWER CHOICES	RESPONSES	
Excellent	22.64%	12
Good	45.28%	24
Fair	5.66%	3
Poor	1.89%	1
Don't Know	24.53%	13
Other (please specify)	0.00%	0
TOTAL		53

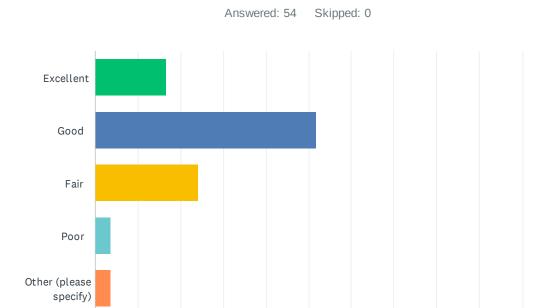
Q6 How would you rate the overall condition of Waite Park city streets?





ANSWER CHOICES	RESPONSES	
Excellent	1.85%	1
Good	22.22%	12
Fair	42.59%	23
Poor	31.48%	17
Don't know	0.00%	0
Other (please specify)	1.85%	1
TOTAL		54

Q7 How would you rate the overall quality of snowplowing on Waite Park city streets?



0%

10%

20%

30%

40%

50%

60%

70%

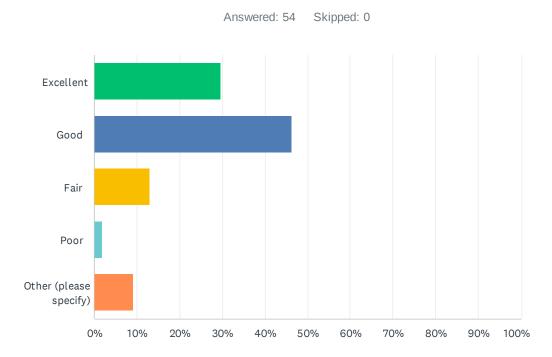
80%

ANSWER CHOICES	RESPONSES	
Excellent	16.67%	9
Good	51.85%	28
Fair	24.07%	13
Poor	3.70%	2
Other (please specify)	3.70%	2
TOTAL		54

100%

90%

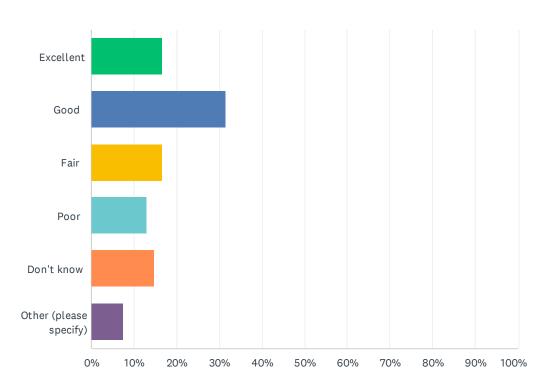
Q8 How would you rate the dependability and overall quality of Waite Park sanitary sewer service?



ANSWER CHOICES	RESPONSES	
Excellent	29.63%	16
Good	46.30%	25
Fair	12.96%	7
Poor	1.85%	1
Other (please specify)	9.26%	5
TOTAL		54

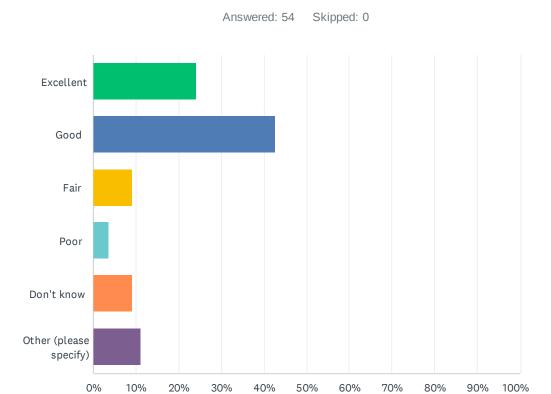
Q9 How would you rate the dependability and overall quality of Waite Park's water supply?





ANSWER CHOICES	RESPONSES	
Excellent	16.67%	9
Good	31.48%	17
Fair	16.67%	9
Poor	12.96%	7
Don't know	14.81%	8
Other (please specify)	7.41%	4
TOTAL		54

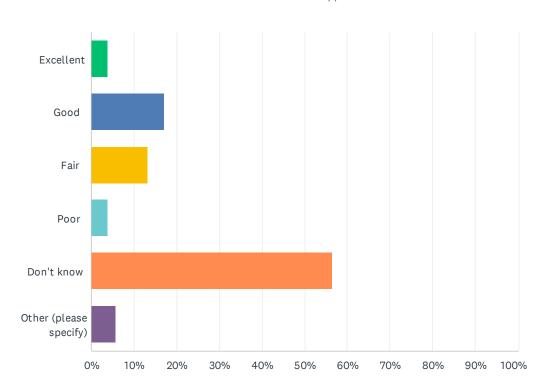
Q10 How would you rate the overall quality of Waite Park recreational facilities (e.g. parks, trails, park facilities, etc.)



ANSWER CHOICES	RESPONSES	
Excellent	24.07%	13
Good	42.59%	23
Fair	9.26%	5
Poor	3.70%	2
Don't know	9.26%	5
Other (please specify)	11.11%	6
TOTAL		54

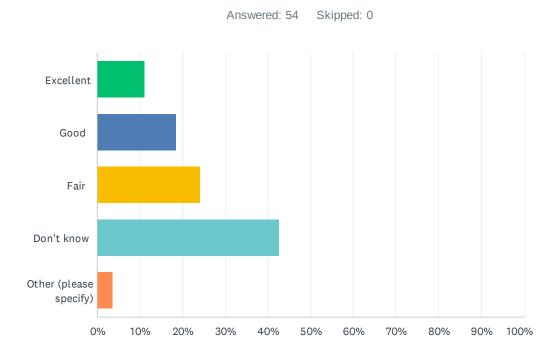
Q11 How would you rate the quality of transit services in Waite Park?

Answered: 53 Skipped: 1



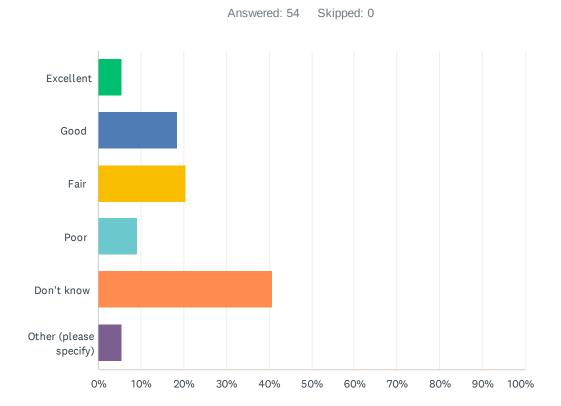
ANSWER CHOICES	RESPONSES	
Excellent	3.77%	2
Good	16.98%	9
Fair	13.21%	7
Poor	3.77%	2
Don't know	56.60%	30
Other (please specify)	5.66%	3
TOTAL		53

Q12 How would you rate the quality of licensing, permitting and building inspection services in Waite Park?



ANSWER CHOICES	RESPONSES	
Excellent	11.11%	6
Good	18.52%	10
Fair	24.07%	13
Don't know	42.59%	23
Other (please specify)	3.70%	2
TOTAL		54

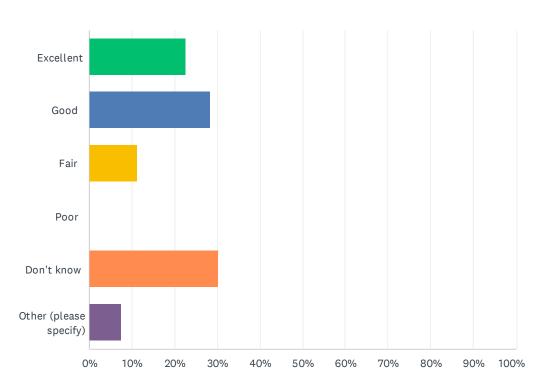
Q13 How would you rate the quality of code enforcement services in Waite Park (e.g. zoning, property maintenance)?



ANSWER CHOICES	RESPONSES	
Excellent	5.56%	3
Good	18.52%	10
Fair	20.37%	11
Poor	9.26%	5
Don't know	40.74%	22
Other (please specify)	5.56%	3
TOTAL		54

Q14 How would you rate the library services in Waite Park?

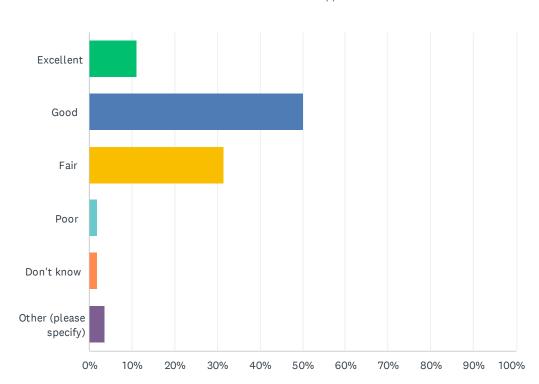




ANSWER CHOICES	RESPONSES	
Excellent	22.64%	12
Good	28.30%	15
Fair	11.32%	6
Poor	0.00%	0
Don't know	30.19%	16
Other (please specify)	7.55%	4
TOTAL		53

Q15 How would you rate the overall quality of services in Waite Park?





ANSWER CHOICES	RESPONSES	
Excellent	11.11%	6
Good	50.00%	27
Fair	31.48%	17
Poor	1.85%	1
Don't know	1.85%	1
Other (please specify)	3.70%	2
TOTAL		54