STATEWIDE PERFORMANCE MEASUREMENTS COUNCIL ON LOCAL RESULTS AND INNOVATION Otter Tail County Resolution No. 2021 - 115

WHEREAS, in 2010, the Minnesota Legislature created the Council on Local Results and Innovation; and

WHEREAS, the Council on Local Results and Innovation developed a standard set of performance measures that will aid residents, taxpayers, and state and local elected officials in determining the efficacy of counties in providing services and measure residents' opinion of those services; and

WHEREAS, benefits to Otter Tail County for participation in the Minnesota Council on Local Results and Innovation's comprehensive performance measurement program are outlined in M.S. 6.91 and includes eligibility for a reimbursement as set by State statute; and

WHEREAS, any county participating in the comprehensive performance measurement program is also exempt from levy limits for taxes, if levy limits are in effect; and

WHEREAS, the Otter Tail County Board has adopted and implemented at least 10 of the performance measures, as developed by the Council on Local Results and Innovation, and a system to use this information to help plan, budget, manage and evaluate programs and processes for optimal future outcomes.

NOW THEREFORE LET IT BE RESOLVED THAT, Otter Tail County will continue to report the results of the performance measures to its citizenry by the end of the year through publication, direct mailing, posting on the County's website, or through a public hearing at which the budget and levy will be discussed and public input allowed.

BE IT FURTHER RESOLVED THAT, Otter Tail County will submit to the Office of the State Auditor the actual results of the performance measures adopted by the County.

The motion for the adoption of the foregoing resolution was made by Commissioner <u>Johnson</u> and seconded by Commissioner <u>Mantenson</u> and, after discussion and upon a vote being taken thereon, the resolution was adopted unanimously.

Adopted at Fergus Falls, MN this 22nd day of June 2021.

OTTER TAIL COUNTY BOARD OF COMMISSIONERS

By:

Leland R. Rogness, Board of Commissioners Chair

Dated: June 22, 2021

Nicole Hansen, Clerk



OTTER TAIL COUNTY – MINNESOTA

COUNCIL ON LOCAL RESULTS & INNOVATION

2021 STANDARD MEASURES FOR COUNTIES

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1.0 PUBLIC SAFETY

Crime Reporting System

ORI: MN0560000

Minnesota Return A

Report Period: 01/01/2020 - 12/31/2020

Report Date: 6/10/2021 Population: 34,533

Agency: Otter Tail County Sheriff

| Offenses and Clearances by Classification | | | | | | | |
|--|--------|----------------------------------|-----------------------|---|-------------------------------------|---|--|
| Offense Classification | | Offenses Reported or Known | Offenses Unfounded | Total Actual Offenses | Crime Rate per 100,000 | Cleared by Arrest or Exceptional Means | Cleared Involving only Under 18 Years |
| Murder & Nonnegligent Manslaughter | Totals | | | | 0 | 0 | |
| Manslaughter by Negligence | Totals | 0 | 0 |) (| 0 | 0 | |
| Rape | | | | | | | |
| Completed | | 8 | | | | 9 | |
| Attempted | | 0 | C |) (| | 0 | |
| | Totals | 8 | . C | 3 (| 23 | 9 | |
| Robbery | | | | | | | |
| Firearm | | C | C | | | 0 | |
| Knife or Cutting Instrument | | C | | | | 0 | |
| Other Weapon | | C | C | | - | 0 | |
| Strong Arm (hands, fist, feet, etc.) | | | - |) (|) 0 | 0 | |
| | Totals | C | 0 |) (| 0 | 0 | |
| Assault | | | | | | | |
| Firearm | | 5 | | | | 4 | |
| Knife or Cutting Instrument | | 3 | C | | | 2 | |
| Other Weapon | | 2 | C |) 2 | 2 6 | 2 | |
| Hands, Fist, Feet, etc. (aggravated injury) | | 7 | C |) 7 | 20 | 6 | |
| | Totals | 17 | Ċ |) 17 | 49 | 14 | |
| Burglary | | - | | | | | |
| Forcible Entry | | 34 | C |) 34 | 98 | 7 | |
| Unlawful Entry (no force) | | 21 | C |) 21 | 61 | 6 | |
| Attempted Forcible Entry | | 1 | C |) 1 | 3 | 0 | |
| | Totals | 56 | ; O | 56 | 162 | 13 | |
| Larceny-theft | Totals | | C | 136 | 394 | 13 | |
| Motor Vehicle Theft | | | | | | | |
| Autos | | 13 | C |) 13 | 38 | 7 | |
| Trucks & Buses | | 5 | C |) 5 | 5 14 | 0 | |
| Other Vehicles | | C | C |) (|) 0 | 0 | |
| | Totals | 18 | C | 18 | 52 | 7 | |
| Arson | Totals | 2 | 0 |) 2 | . 6 | 2 | |
| Human Trafficking - Commercial Sex Acts | Totals | C | 0 |) (|) 0 | 0 | |
| Human Trafficking - Involuntary Servitude | Totals | C | 0 |) (|) 0 | 0 | |
| Part I Totals | | 237 | ° 0 | 237 | 686 | 58 | |
| Part II Offenses | | | | | | | |
| Other Assaults (simple, not aggravated) | | 54 | C | 54 | 156 | 30 | |
| Forgery & Counterfeiting | | 5 | C |) 5 | 5 14 | 1 | |
| Fraud | | 42 | C |) 42 | 2 122 | 18 | |
| Embezzlement | | C | C |) (|) 0 | 0 | |
| – <i>– – – – – – – – – –</i> | | 7 | C |) 7 | 20 | 6 | |
| Stolen Property (buy, receive, possess) | | | C | 66 | 6 191 | 7 | |
| Stolen Property (buy, receive, possess) Vandalism | | 66 | | | , 101 | | |
| | | 66 13 | | | | 10 | |
| Vandalism | | | C |) 13 | 38 | 10 0 | |
| Vandalism Weapons (carry, possess, etc.) Prostitution & Commercialized Vice | | 13 | C C |) 13) (| 38 0 0 | | |
| Vandalism Weapons (carry, possess, etc.) Prostitution & Commercialized Vice Sex Offenses (except Rape & Prostitution) | | 13 (13 | |) 13) () 13 | 8 38 0 0 8 38 | 0 6 | |
| Vandalism Weapons (carry, possess, etc.) Prostitution & Commercialized Vice Sex Offenses (except Rape & Prostitution) Drug Abuse Violations | | 13 0 13 110 | |) 13) () 13) 110 | 3 38 0 0 3 38 0 319 | 0 6 98 | |
| Vandalism Weapons (carry, possess, etc.) Prostitution & Commercialized Vice Sex Offenses (except Rape & Prostitution) Drug Abuse Violations Gambling | | 13 0 13 110 0 | |) 13) () 13) 110) (| 38 0 0 3 38 0 319 0 0 | 0 6 98 0 | |
| Vandalism Weapons (carry, possess, etc.) Prostitution & Commercialized Vice Sex Offenses (except Rape & Prostitution) Drug Abuse Violations Gambling Family & Children | | 13 0 13 110 0 2 | |) 13) () 13) 110) () 2 | 38 0 38 38 319 0 2 6 | 0 6 98 0 2 | |
| Vandalism Weapons (carry, possess, etc.) Prostitution & Commercialized Vice Sex Offenses (except Rape & Prostitution) Drug Abuse Violations Gambling | | 13 0 13 110 0 | |) 13) () 13) 110) () 2) 118 | 38 0 38 319 0 2 6 342 | 0 6 98 0 | |

| Runaways (persons under 18) | 0 | 0 | 0 | 0 | 0 | 0 |
|---------------------------------------|-----|---|-----|-------|-----|----|
| Curfew & Loitering (persons under 18) | 0 | 0 | 0 | 0 | 0 | 0 |
| Part II Totals | 544 | 0 | 544 | 1,575 | 398 | 26 |
| Suspicion - not a crime in MN | 0 | 0 | 0 | 0 | 0 | 0 |
| All Other Offenses (except traffic) | 90 | 0 | 90 | 261 | 83 | 6 |
| Vagrancy | 0 | 0 | 0 | 0 | 0 | 0 |
| Disorderly Conduct | 11 | 0 | 11 | 32 | 8 | 0 |

Deputy Response Time:

Time it takes on top-priority calls from dispatch to the first officer on scene

- \rangle Due to the size of the county¹, the County has not established deputy response time parameters.
- > The Sheriff's Office assigns deputies to areas to ensure prompt response to law enforcement calls

Total Number of Accidents:

Total number of accidents that occur on County State Aid Highways, County Roads and Un-Organized Township Roads that involve fatalities and injury: Source – "Towards Zero Death"

Crashes in Otter Tail County in 2020:

- > Fatal Crashes: 6
- > Injury Crashes: 113
- > PDO Crashes: 434
- > Total Crashes: 553

Crashes in Otter Tail County in 2019:

- > Fatal Crashes: 3
- > Injury Crashes: 180
- > PDO Crashes: 445
- > Total Crashes: 628

Crashes in Otter Tail County in 2018:

- > Fatal Crashes: 4
- > Injury Crashes: 186
- > PDO Crashes: 447
- > Total Crashes: 637

Crashes in Otter Tail County in 2017:

- > Fatal Crashes: 6
- > Injury Crashes: 204
- > PDO Crashes: 470
- > Total Crashes: 680

¹ Geographically, Otter Tail County is the seventh (7th) largest Minnesota County. Total area is 2,225 square miles, of which 1,972 square miles are comprised of land and 252 square miles (11%) are covered by water.

2.0 PROBATION/CORRECTIONS

Percent of Adult Offenders with A New Felony Conviction Within 3 Years Of Discharge (*MN Sentencing Guidelines Commission*):

Adult offenders who are placed on a formal, supervised probation to County Probation will be tracked for three years following their discharge to determine if they have a new Felony conviction in the State of Minnesota.

| | 2015 | 2016 | 2017 | 2018 | 2019 | 2020 |
|-------------------------------|-------|--------|--------|--------|--------|-------|
| Cases Closed | 105 | 94 | 115 | 165 | 151 | 154 |
| Subsequent Felony Convictions | 9 | 19 | 12 | 34 | 17 | 12 |
| Percentage with New Felony | 8.57% | 20.21% | 10.43% | 20.61% | 11.26% | 7.79% |

3.0 PUBLIC WORKS

Hours to Plow Complete System During A Snow Event:

During the 2020-2021 winter, we used 25 full time plow trucks to clear approximately 2,350 lane miles of road in 4 to 5 hours. During most events, the majority of the 2,350 miles are plowed and/or treated twice during our normal 8-hour day, which typically begins at 3:00 a.m.

Average County Pavement Condition Rating:

Pavement Quality/Condition Index. Provide average rating and the rating system program/type. Example, 70 rating on the Pavement Condition Index (PCI).

- Average PCI is 67 this represents 2019 data, no change for 2020; surveys are conducted every other year.
- PCI determined by use of Mn/DOT Pavement Condition survey and ICON Pavement Management System software.

Average Bridge Sufficiency Rating:

County records/MN Department of Transportation

Average Bridge Sufficiency Rating for Otter Tail County bridges in 2020 was 90.0.

4.0 PUBLIC HEALTH/SOCIAL SERVICES

General Life Expectancy (Institute for Health Metrics and Evaluation):

Findings: Life expectancy at birth (years) – 2014

| Gender | Otter Tail County | Minnesota | National | National Rank | % Change (1980-2014) |
|--------|-------------------|-----------|----------|---------------|----------------------|
| Female | 82.8 | 82.9 | 81.5 | 333 | ^2.8 |
| Male | 78.2 | 78.9 | 76.7 | 435 | ^7.1 |

| | Otter Tail County | Minnesota (Rank of 87 Counties) | Top U.S. Performers |
|---------------------------------|-------------------|------------------------------------|---------------------|
| Adult Smoking | 19% | 16% | 16% |
| Excessive Drinking | 23% | 23% | 15% |
| Alcohol-impaired Driving Deaths | 24% | 30% | 11% |
| Physical Inactivity | 24% | 20% | 19% |
| Adult Obesity | 32% | 29% | 26% |

Percentage of Low Birth-Weight Births (MN Dept. of Human Services or County Health Rankings & Roadmaps):

- > Otter Tail County 6%
- > Minnesota (Rank of 87 Counties) 7%
- > Top U.S. Performers 6%

Workforce Self-Support Index Among MFIP and DWP Recipients:

Defined as "Percent of MFIP/DWP adults working 30 or more hours per week or off cash assistance three years after baseline"; data available from MN Dept of Human Services

- > Self-Support Index among Otter Tail County's MFIP and DWP recipients^[1]: 77.32%
- Source Data: DHS's Human Services Performance Management MFIP/DWP Self-Support Index April 2019 – March 2020

Recurrence of Maltreatment Within 12 Months:

The most current 12 months of reporting from the MN Department of Human Services – Human Services Performance Management is the calendar year 2019, the percentage of children with a substantiated maltreatment report who <u>do not</u> experience a repeat substantiated maltreatment report within 12 months:

- > 90.7%
- > The Minnesota Department of Human Service's Child Welfare Dashboard defines this measure as: Of all children who were victims of a substantiated maltreatment report during a 12-month reporting period, the percent who were not victims of another substantiated maltreatment report within 12 months of their initial report.
- Why is this measure important? County social services should increase the likelihood that children are safe from abuse and neglect. When a maltreatment determination is made, there is a heightened responsibility of the county to mitigate the threat of future harm to children. A repeat maltreatment determination indicates that the risk of the child has been fully mitigated.

Child Support Program Cost Effectiveness:

Otter Tail County's FFY 2020 (10/01/19 to 09/30/20) cost effectiveness was 3.68%, i.e., for every \$1.00 expended, they collected \$3.68 in child support from non-custodial parents. These funds were redirected to the children living with the custodial household family

^[1] MFIP stands for Minnesota Family Investment Program. DWP stands for Diversionary Work Program.

Per Capita Cost Report: The most current year of Human Services Cost Report available is 2019.

- In 2019, Otter Tail County's human services comparative per capita cost was ranked 37th of 87 counties. Otter Tail County's per capita cost was \$2,753. Otter Tail County's levy funds portion of this per capita cost was \$164 or 5.95% of the total overall costs. In other words, for every \$100.00 spent on health and human service programs, the county expends \$5.95 of county funds and county residents receive an additional \$94.05 of state & federal funds
- In 2019, Otter Tail County's health and human service expenditures totaled \$161,772,656. Of that amount, \$76,250,975 was federally funded, \$74,867,890 was state funded, \$9,614,181 was county funded and \$1,039,610 was miscellaneous revenues.
- > The Per Capita Ranking lists a county's "Total" human services costs per capita ranking. The per capita county cost is the portion of total costs paid by the county (not funded by federal, state, or miscellaneous revenues).

5.0 PROPERTY RECORDS, VALUATION, ASSESSMENT

Level of Assessment Ratio:

- Otter Tail County's 2021 median sales ratios were compliant to be within the 90%-105% range except for Dunn Township residential sales located off water (82.39%). The Minnesota Department of Revenue ordered a 10% increase to the market values of all residential properties located off water in Dunn Township for noncompliance.
- Of the three types of assessment ratios utilized by the Minnesota Department of Revenue (DOR), our aggregate ratios were (sales period 10-1-2019 to 9-30-2020):

| Residential (Property Type 91) | 92.82% on 1056 sales |
|--|----------------------|
| Commercial/Industrial Properties (Property Type 6) | 92.38% on 21 sales |
| Agricultural & Rural Lands (Property Type 93 – 34.5 or more) | 96.51% on 82 sales |

Turn-Around Time (Recording/indexing/returning real estate documents):

MS357.182, Subd 3 states: For calendar year 2011 and thereafter, the maximum time allowed for completion of the recording process for documents presented in recordable form will be ten business days. Instruments recorded electronically must be returned no later than five business days after receipt by the county in a recordable format. MS357.182, Subd 4 states: for calendar year 2010 and later years, at least 90 percent of all recordable instruments must be recorded and returned in compliance with the recording requirements. In 2018-2019, Otter Tail County's turn-around time for land documents, including land transfers, has been 3 days or less.

6.0 ELECTIONS

Accuracy of Post-Election Audit:

100% accuracy based on our most recent data collected via our Post Election Review Worksheets, State General Elections, on Tuesday, November 3, 2020.

Note - the next post-election audit will be conducted in November 2022.

7.0 VETERANS SERVICES

Dollars Brought into County for Veterans, Dependents and Survivors Federal and State Expenditures:

Federal Expenditures

FY2020 (07/01/19 through 06/30/20), Otter Tail County's veteran population is estimated to be 4269. Federal funds expended totaled \$55.97 million, including: \$31.22 million – VA medical Care; \$23.78 million – Compensation &

Pension; \$591,000 Education/Vocational Rehabilitation; \$369,000 Insurance and Indemnities. Otter Tail County ranks 10th in Federal Expenditures in the state, given the 7 Metro Counties Otter Tail County Ranks 3rd in outstate MN.

State Expenditures

CY2020 (01/01/20 through 12/31/2020), the MN Department of Veterans Affairs' State Soldiers Assistance Program (SSAP) allocated \$73,409 to eligible veterans and dependents. SSAP services we normally provide our Veteran population were hampered by COVID 19, but the COVID 19 related grants we wrote kept our dollar amount provided to our Veterans at the roughly the same rate as 2019 (\$72,593). Otter Tail County ranked 22nd in state expenditures.

Percentage of Veterans Receiving Federal Benefits:

FY 2020 (07/01/19 through 06/30/20) Otter Tail County veteran population was estimated to be 4,269. A summary of Expenditures by State indicates 2,372 "unique patients" were served. Based on this data nearly 56% of our county veterans received treatment at a VA Care facility.

FY 2020, Minnesota's veteran population was estimated at 312,843. A summary of Expenditures by State indicates 118,665 "Unique Patients" were served. Based on this data, an average 37% of all Minnesota county veterans received treatment at a VA Care facility.

8.0 PARKS, LIBRARIES

Number of Annual Visits Per 1,000 Residents:

In CY2019, the number of guests who signed the guest book at Phelps Mill Park was 4,325. Based on our county population of 58,735, the annual visit ratio per 1,000 residents is 73.6. Do to the COVID-19 pandemic the guest book was not used in 2020. It was however, observed that the Park was busier than normal as people were looking for safe outdoor activities.

9.0 BUDGET, FINANCIAL

Bond Rating:

S&P Global Ratings has assigned its 'AA' long-term rating to Otter Tail County, Minn.'s series 2020A general obligation (GO) bonds and to the series 2020C GO refunding bonds. S& P Global Rating also assigned its 'AAA' long-term rating, with negative outlook, and its 'AA' underlying rating, with a stable outlook, the series 2020B GO waste disposal revenue bonds. At the same time, S&P Global Ratings affirmed its 'AA' long-term rating and underlying rating with a stable outlook, on the County's GO bonds outstanding.

Debt Service Levy Per Capita; Outstanding Debt Per Capita:

- > The Pay 2021 debt service levy per capita is \$27.72 (Pay 2021 Levy \$1,628,289/58734 most recent estimate). The Pay 2021 debt service levy increased \$370,134 when compared to the 2020 debt service levy.
- > The outstanding debt per capita as of December 31, 2020 is the following:
 - Outstanding debt requiring county levy: \$17,665,000/58,734 = \$300.76
 - Outstanding debt paid by other revenue sources: \$13,645,000/58,734 = \$232.32
 - Outstanding debt (issued by Otter Tail County, but technically the responsibility of the joint powers group) paid by other revenues: \$25,075,000/58,734 = \$426.92
 - Total Outstanding Debt Per Capita as of 12/31/2020: \$960.00. An increase of \$144.29 Per Capita from 12/31/2019

10.0 ENVIRONMENTAL

Recycling Percentage Available in The SCORE Report:

Otter Tail County's calculated recycling percentage for:

- \rangle 2016 was 66%.
- > 2017 was 60%.
- \rangle 2018 was 69%.
- > 2019 was 65%
- > 2020 was 67%

Amount of Hazardous Household Waste and Electronics Collected (2016 to 2020):

| Removed from Waste Stream (in pounds) | 2016 | 2017 | 2018 | 2019 | 2020 |
|--|---------|---------|---------|---------|---------|
| Household Hazardous Waste | 161,898 | 147,901 | 149,004 | 179,990 | 161,075 |
| Electronics | 281,568 | 460,540 | 300,567 | 382,957 | 207,492 |
| Appliances | 464,280 | 470,600 | 405,380 | 377,560 | 406,400 |