RESOLUTION 2012-2

Whereas, The Council on Local Results requires a standard set of ten performance measures for cities,
Whereas, these performance standards will be used to determine the efficacy in cities in providing services and to measure resident’s opinions of those services,
Whereas, the City of Wilton voluntarily agreed to participate via Resolution 2011-6 on June 13, 2011, and surveyed its residents in June, 2011 which certified that the City of Wilton qualified for the program. The results of the survey conducted in 2011 were sent in on January 2, 2012 to the office of the State of Minnesota office.
Therefore, the City of Wilton has implemented ten performance standards and a local performance measurement system as developed by the Council on Local Results and Innovation which will be presented at a public hearing at the July, 2012 budget meeting which be held at the Wilton City Hall on July 9, 2012. The ten standards implemented will be presented at a public hearing on July 9, 2012. Should the attendance be marginal, a direct mailing and survey will be sent out to ensure complete coverage of the standards and costs to provide the services following the public hearing by July 31, 2012,
Whereas, the City of Wilton is a small community of 78 households and limited ability to provide services, every effort will be made to be open to the public and hear what the people who live here tell them.
Therefore then, this resolution was presented by Louane Beyer, Clerk, of the City of Wilton. A motion was made by Shelly Baker and seconded by Andrea Haefner. MCU. Ayes: Louane Beyer, Shelly Baker, Andrea Haefner, Eric Forsyth, Travis Haefner.
Nays: None
Attest:
Louane Beyer, Clerk

Shelly Baker, Mayor
Dear Wilton Resident,

The 2010 Minnesota Legislature has developed a standard of ten performances for counties and cities to voluntarily participate in surveying citizens in their jurisdiction in how services are provided and measures of performance.

We are asking for you to participate by filling out the following questionnaire and returning it to the City of Wilton. We thank you in advance for participating.

1. How would you rate the overall appearance of Wilton?
   - 2 excellent  7 good  2 fair  7 poor

2. How would you rate the percent change in the taxable property market value?
   - 1 excellent  5 good  3 fair  2 poor

3. How would you rate the quality of services?
   - 3 excellent  6 good  1 fair  1 poor

4. How would you rate safety in this community?
   - 4 excellent  4 good  3 fair  2 poor

5. How do you rate fire protection services here?
   - 3 excellent  6 good  2 fair  1 poor

6. How do you rate snow plowing in Wilton besides county road 14?
   - 3 excellent  6 good  1 fair  1 poor

7. How would you rate the grading of the gravel roads?
   - 2 excellent  5 good  2 fair  2 poor

8. How do you rate the quality of well water in Wilton?
   - 2 excellent  5 good  3 fair  1 poor

9. Since Wilton has no sewer system and depends on septic systems, how would you rate your septic system?
   - 6 excellent  5 good  2 fair  2 poor

10. How would you rate the overall quality of life in Wilton?
    - 4 excellent  5 good  2 fair  2 poor

A total of 560 were sent out and 11 returned.
Any other comments:

1. Living in Welton is like a breath of fresh air.
2. Why aren't all dogs required to have a tag?
3. I like living in Welton.
4. The people here are great.